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OCOM Memo No. 47-2024

REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF CUSTOMS

A modernized and credible customs administration that upholds good governance and is among the world's best

MEMORANDUM

TO : ALL DISTRICT COLLECTORS
ALL SUB-PORT COLLECTORS
ALL OTHERS CONCERNED

FROM : BIENVENIDO Y. RUBIO
Commissioner *[Signature]* SEP 17 2024

SUBJECT : DEPUTIZATION OF ON-DUTY E-TRACC PROVIDER'S
PERSONNEL ON THE PHYSICAL DISARMING OF
ELECTRONIC CUSTOMS SEAL (ECS) OF THE E-TRACC
SYSTEM

DATE : 04 September 2024

This has reference to the various concerns raised pertaining to the delays encountered during the whole disarming process of the Electronic Customs Seal (ECS) of the E-TRACC System.

Despite the automatic disarming of ECS of the E-TRACC System for shipments bound for CBWs and Freezones, delays are still being encountered during the physical disarming process. These delays are also encountered for export shipments armed with ECS to be disarmed at Customs Facilities and Warehouses (CFWs).

In order to facilitate the expeditious process of the disarming of the Electronic Customs Seal (ECS) at the place of destination and avoid unnecessary delays related to disarming, designated on-duty field marshals and port area supervisors of the E-TRACC provider at the E-TRACC disarming stations are hereby authorized to disarm or remove the ECS if customs personnel are not available during physical disarming of the ECS. Upon disarming, the concerned personnel shall within five (5) hours from disarming report the same to the Customs Office concerned. This authority, however, does not include authority to open and unload the contents of the container/s.

Further, the E-TRACC provider shall submit a weekly report on the details of the shipments physically disarmed by the provider's personnel to the port concerned, copy furnished: Assessment and Operations Coordinating Group (AOCG).

For strict compliance.

