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REPUBLIC OF THE PHILIPPINES  
DEPARTMENT OF FINANCE  
**BUREAU OF CUSTOMS**

WiSTG Memo No. 11-2024

*A modernized and credible customs administration that upholds good governance and is among the world's best*

**MEMORANDUM**



BOC-07-02263

**FOR :** ALL DISTRICT COLLECTORS  
ALL VASP ARRASTRE OPERATORS  
ALL OTHERS CONCERNED

**FROM :**   
**MANOLO M. SAMARITA**  
Director, Technology Management Service  
Management Information Systems and Technology Group

**SUBJECT :** CONTINUATION OF ELECTRONIC-TO-MOBILE (E2M)  
MAINTENANCE ACTIVITY

**DATE :** 18 July 2024

The Management Information Systems and Technology Group will be continuing system maintenance, which includes archiving historical data and migrating the application server.

The activity will result in a scheduled downtime on **Sunday, July 21, 2024 from 08:00 AM – 05:00 PM**. During this period, the E2M system will be unavailable. We advise all concerned users to complete or process any transactions before the scheduled downtime.

Advisory will be issued once the activity is complete, and the system is up and available.

