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MISTG Memo No. 10-2024

REPUBLIC OF THE PHILIPPINES  
DEPARTMENT OF FINANCE  
**BUREAU OF CUSTOMS**

*A modernized and credible customs administration that upholds good governance and is among the world's best*

**MEMORANDUM**

**TO :** ALL DISTRICT COLLECTORS  
ALL VASP ARRASTRE OPERATORS  
ALL OTHERS CONCERNED

**FROM :**   
**MANOLO M. SAMARITA**  
Director, Technology Management Service  
Management Information Systems and Technology Group

**SUBJECT :** MAINTENANCE ACTIVITY OF ELECTRONIC-TO-MOBILE  
(E2M) ON JULY 14, 2024

**DATE :** 10 July 2024

In line with the continuous effort to improve the performance of the customs processing system, the Management Information Systems and Technology Group will be performing system maintenance, archiving historical data, and migrating the application server to a new cloud environment.

As a result, there will be a scheduled downtime on **Sunday, July 14, 2024, from 01:00 AM to 05:00 PM**. During this period, the E2M system will be unavailable. We advise all concerned users to complete/ process any transactions before the scheduled downtime.

Advisory will be issued once the activity finishes, and the system is up and available.

