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MISTG Memo No. 07-2024

REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF CUSTOMS

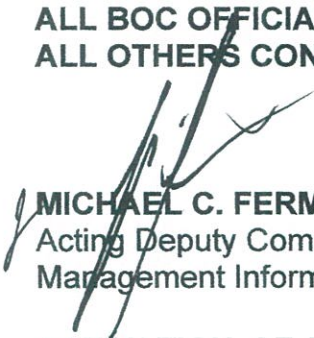


BOC-07-02164

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MEMORANDUM

FOR : ALL BOC OFFICIALS AND PERSONNEL
ALL OTHERS CONCERNED

FROM :  **MICHAEL C. FERMIN**
Acting Deputy Commissioner
Management Information Systems and Technology Group

SUBJECT : **ACTIVATION OF MULTI-FACTOR AUTHENTICATION (MFA)
OF OFFICIAL BOC EMAIL ACCOUNT**

DATE : 03 May 2024

In line with the Management Information Systems and Technology Group (MISTG) ongoing efforts to enhance the security of our Information and Communication Technology assets, we are implementing Multi-Factor Authentication (MFA) for logging into your BOC Email accounts. This measure aims to fortify our defenses against potential cyber threats and safeguard sensitive information.

What is Multi-Factor Authentication (MFA)?

MFA is a security mechanism that requires users to provide two or more forms of verification before accessing an account. In addition to your password, you will now need to complete a secondary authentication method.

How does it work?

When logging into your BOC Email account, you will be prompted to enter a secondary authentication method. This can either be a text code sent via SMS or a phone call to your registered mobile number. Alternatively, you have the option to download the Microsoft Authenticator app from the Google Play Store or Apple App Store. This app generates one-time passwords for online and offline use, providing an additional layer of security.

Why is it important?

MFA significantly reduces the risk of unauthorized access to your email account, even if your password is compromised. By requiring multiple forms of verification, we can better protect confidential information and mitigate the potential impact of security breaches.



Action Required:

- **Register Your Mobile Number:** Ensure that your mobile number is correctly registered in our system to receive text codes or phone calls for authentication purposes.
- **Download Microsoft Authenticator:** If you choose to use the Microsoft Authenticator app, please download it from the appropriate app store and follow the setup instructions.
- **Familiarize Yourself:** Take some time to familiarize yourself with the new authentication process to ensure a smooth transition.

Your cooperation in implementing MFA for BOC email accounts is crucial in strengthening our overall security posture. If you encounter any issues or have questions about the new authentication process, please don't hesitate to reach out or email mistg-tms-smd@customs.gov.ph for assistance.

For information and compliance.