



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF CUSTOMS

A modernized and credible customs administration that upholds good governance and is among the world's best

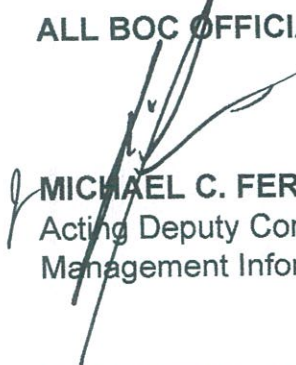
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BOC-07-02167

MEMORANDUM

TO : ALL BOC OFFICIALS AND EMPLOYEES

FROM :  **MICHAEL C. FERMIN**
Acting Deputy Commissioner
Management Information System and Technology Group

SUBJECT : UTILIZATION OF OFFICIAL EMAIL ACCOUNT FOR THE
CUSTOMER CARE PORTAL SYSTEM (CCPS) SYSTEM
ACCESS REQUEST

DATE : 17 April 2024

In accordance with CMO 03-2016 entitled "Email Policy of the Bureau of Customs," all officials and personnel are provided with corresponding email addresses.

Anent, an official email account is required for requesting user access to the Customer Care Portal System (CCPS) to ensure secure and confidential communications.

For further guidance, you may contact our MISTG Helpdesk at ***mistg-helpdesk@customs.gov.ph*** or call us at ***8705-6034***.

For strict compliance.

