



# Bureau of Customs **ACCOMPLISHMENTS** C.Y. 2023

*Bagong Aduana sa Bagong Pilipinas*





## ***Vision***

*A modernized and credible Customs administration that upholds good governance and is among the world's best.*

## ***Mission***

*To enhance trade facilitation, strengthen border control, and improve collection of lawful revenues*

## ***Core Values***

- *Professionalism*
- *Excellence*
- *Integrity*
- *Accountability*



# 1 Digitalize Customs Processes



*A modernized and credible Customs administration that upholds good governance and is among the world's best.*

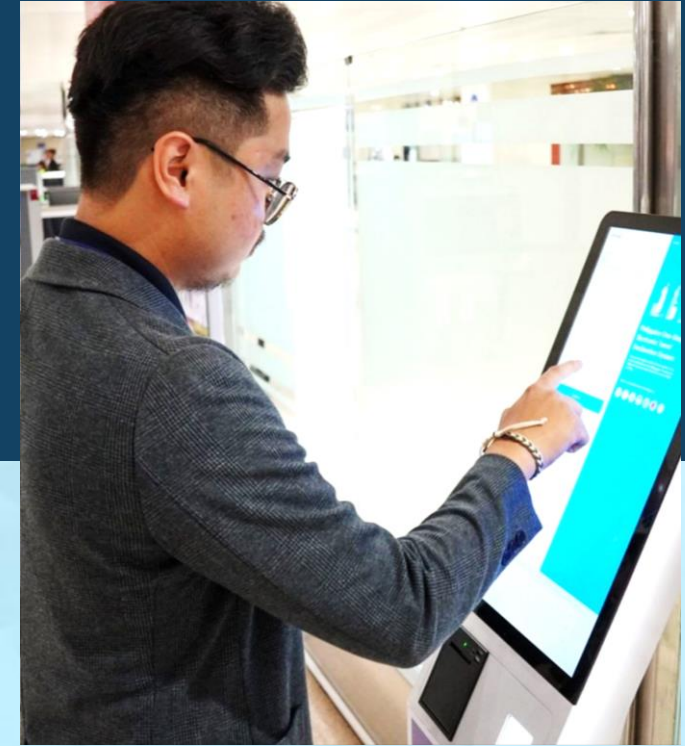
# Digitalization Highlights

The Bureau of Customs has successfully digitalized **96.99%** of customs processes reflected in the 2021 Citizen's Charter. Aligned with this program, the BOC completed the testing phase of the functional system for the viewing and verification of electronic Certificates of Origin (e-CO).

## 96.99%

### Digitalization Rate

161 out of 166 customs processes



Additionally, the Bureau has made significant strides in digitalization, including the integration of the customs system into the Philippines' E-Travel System, as well as the development of the National Customs Intelligence System (NCIS), and the Overstaying Cargo Monitoring (OStracker) System.





Ongoing projects like the Order of Payment System for Miscellaneous Payments, e-Auction System, and Automated Export Declaration System (AEDS) further demonstrate our commitment to embracing technology.

The remaining BOC core processes for automation include the:

- Processing of request for office supplies or equipment
- Processing of request for housekeeping, repair and maintenance
- Public auction
- Issuance of owner's pre-departure declaration
- Release of funds



## 2 Hit and Surpass the Target

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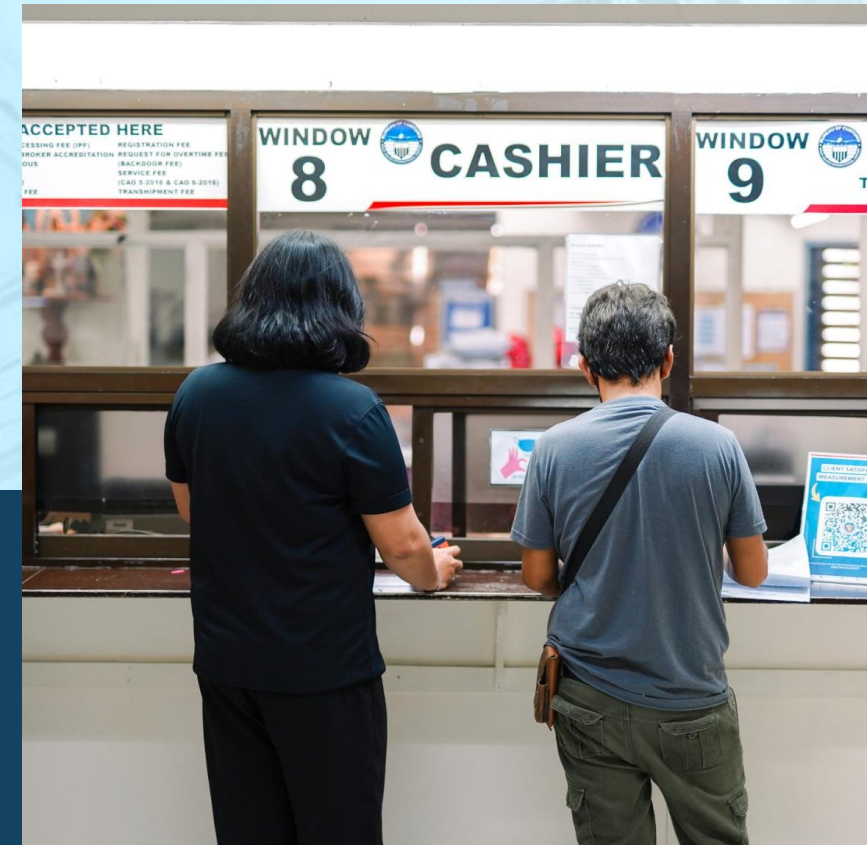
# Improved Collection Performance

The Bureau of Customs generated a total revenue of ₱883.213 billion—posting a revenue surplus of 1.03% or ₱9.048 billion in 2023. The bureau's collection performance in 2023 increased by 2.41% or ₱20.794 billion compared to the revenue collected in 2022.

**₱883.213-B**

**Total Collection in 2023**

1.03% or ₱9.048-B revenue surplus





# Other Revenue Generator

Contributing to the increased collection of the BOC are revenues collected from Prior Disclosure Program applications amounting to ₱1.793 billion, penalties and charges stemming from audit findings amounting to ₱166.304 million, and ₱164.503 million of proceeds from public auctions.



**₱1.793-B** *Prior Disclosure  
Program Applications*

**₱166.304-M** *Audit Findings*

**₱164.503-M** *Public Auctions*



# 3 Simplify Procedures and Facilitate Secured Trade



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# BOC entered into various mutual agreements

In furtherance of its commitment to facilitate smooth and secured trade, the Bureau of Customs entered into various mutual agreements, including the Philippines' first Authorized Economic Operator (AEO) Mutual Recognition Arrangement (MRA) with China, which was signed on January 03, 2023.

The ASEAN Agreement on Mutual Recognition Arrangements was signed on May 12, 2023, and the Philippines-Hong Kong MRA Action Plan was signed during the AEO Expert Mission and Symposium, which was held from November 29 to 30, 2023.








## Signed Agreements to Further Enhance and Secure Trade

- Memorandum of Understanding (MOU) for E-Governance with the Department of Information and Communications Technology.
- Data Sharing Agreement with the Philippine Economic Zone Authority.
- Memorandum of Agreement (MOA) on Strategic Trade Facilitation with the Department of Trade and Industry-Strategic Trade Management Office.
- MOA to Expedite Clearance and Improve Compliance with International Customs and Postal Standards with Philippine Postal Corporation.

# Regional Comprehensive Economic Partnership (RCEP)

The Bureau of Customs issued a Memorandum on Trade Facilitation, which outlines the conditions for preferential tariff treatment under the RCEP Agreement. This enables imported goods from any of the 15 RCEP Member Countries to claim preferential tariff rates.

 **BUREAU OF CUSTOMS**  
MAKABAGONG ADUANA, MATATAG NA EKONOMIYA

PROFESSIONALISM INTEGRITY ACCOUNTABILITY

Date 26 MAY 2023 **MASTER COPY**  
OFFICE of the NATIONAL ADMINISTRATIVE REGISTER  
Administrative Rules and Regulations

**CUSTOMS MEMORANDUM ORDER (CMO)**  
NO. 12-2023

**REGISTERED**  
JUN 01 2023  
NO. 123-0563  
TIME: 2:30 PM

**SUBJECT: GUIDELINES ON THE ISSUANCE OF PROOF OF ORIGIN, GRANTING OF PREFERENTIAL TARIFF TREATMENT, AND VERIFICATION PROCEDURES UNDER THE REGIONAL COMPREHENSIVE ECONOMIC PARTNERSHIP (RCEP) AGREEMENT**

**Section 1. Scope.** This Order shall govern the implementation of the issuance and acceptance of Proof of Origin, application of the provision on tariff differentials, and verification procedures under the Regional Comprehensive Economic Partnership (RCEP) Agreement.

**Section 2. Objectives.** The objectives of this Order are to:

- 1.1. implement Chapter 2 (Trade in Goods)<sup>1</sup> and Chapter 3 (Rules of Origin) of the RCEP Agreement;
- 1.2. provide procedures for the issuance of Proof of Origin and granting of preferential tariff treatment for goods that qualify as originating under the RCEP Agreement, including under tariff differentials, application for refund and post-importation claims; and
- 1.3. establish a mechanism to accredit exporters as "Approved Exporter" under the RCEP Agreement.

**Section 3. Definition of Terms.** For purposes of this Order, the following terms are defined accordingly:

- 3.1. **Approved Exporter** – shall refer to an exporter authorized by the Bureau of Customs (BOC) to complete a Declaration of Origin (DO) in accordance with Section 5.5;
- 3.2. **Authorization Code** – shall refer to an alphanumeric code that will be assigned to the Approved Exporter which must be included in the DO;

<sup>1</sup> This Order covers Articles 2.4 (Reduction or Elimination of Customs Duties) and 2.6 (Tariff Differentials).

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Bureau of Customs  
CENTRAL RECORDS MGT. DIVISION  
**CERTIFIED TRUE COPY  
OF THE ORIGINAL**  
MARGARET C. MALAYSAY  
Administrative Officer V



# Philippines ranks 2nd in the 2023 United Nations (UN) Survey

The Philippines ranks 2nd in the 2023 UN Global Survey on Digital and Sustainable Trade Facilitation among Southeast Asian Nations.

## UN Global Survey on Digital and Sustainable Trade Facilitation 2023

1st		Singapore	96.77%
2nd		<b>PHILIPPINES</b>	<b>87.10%</b>
		Indonesia	87.10%
		Malaysia	87.10%
3rd		Thailand	84.95%
4th		Cambodia	80.65%
5th		Brunei	78.49%
6th		Vietnam	74.19%
7th		Lao PDR	67.74%
8th		Myanmar	61.29%
9th		Timor Leste	30.11%



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# 4 Curb Smuggling in All Forms



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# Seized Smuggled Goods

Intensified anti-smuggling campaign made headway in 2023. The campaign resulted in 980 successful seizure operations and apprehensions amounting to an estimated ₱43.295 billion worth of seized goods.

**980**

**Seizure Operations**  
CY 2023

**₱43.295-B**

**Value of Seized Illicit Goods**  
CY 2023

The top seized commodities are counterfeit goods, illegal drugs, agricultural products, cigarettes and tobacco, and general merchandise.

# Fuel Marking Program

The Bureau remains steadfast in combatting fuel smuggling. In 2023, the Bureau was able to mark 18.97 billion liters of fuel, resulting in the collection of ₱234.18 billion worth of taxes.

**18.97-B**

**Volume of Marked Fuel**

CY 2023

**₱234.18-B**

**Tax Collection**

CY 2023







## Revoked Accreditation and Filed Criminal Cases

As part of its anti-smuggling campaign, in 2023, the Bureau of Customs revoked the accreditation of 118 importers and 46 customs brokers and filed 90 criminal cases before the Department of Justice against unscrupulous stakeholders in violation of customs laws, rules, and regulations.

**164**

**Revoked Accreditation**

*118 Importers | 46 Customs Brokers*

**90**

**Filed Criminal Cases**

# 5 Uplift Employee Welfare & Development



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## ISO Certification of Offices and Ports

24 offices and ports of the Bureau of Customs received or maintained their ISO 9001:2015 Quality Management System certifications.

## Hiring and Promotion

As supported by merit-based recruitment and selection procedures, the Bureau of Customs successfully hired 373 new personnel and promoted 397 organic employees in 2023.



# Incentives and Rewards



The Bureau of Customs obtained the approval of employee rewards derived from the 2018 revenue collection performance.

Finally, on February 23, 2024, the Bureau released the 2018 employee rewards.