

FY 2015 QUARTERLY PHYSICAL REPORT OF OPERATION  
As of December 31, 2015

(Revised)

Received by:  
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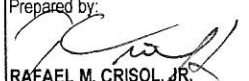
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Department : Department of Finance  
Agency : Bureau of Customs  
Operating Unit :  
Organization Code : 11-002-00-00000

x	Current Year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	Responsible Offices	Unit of Measures	Physical Targets					Physical Accomplishments					Variance	Remarks		
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total				
1		3	4	5	6	7	8=(4+5+6+7)	9	10	11	12	13=(9+10+11+12)	14	15		
<b>Part A</b>																
<b>I. Operations</b>																
<b>MFO 1 - Collection of Duties and Taxes</b>																
<b>PI Set I: Collection Performance</b>																
Quantity 1	Amount of duties and taxes collected	Financial Service	Million Pesos	103,354	105,031	111,446	116,761	436,592	92,292	86,357	89,580	97,052	365,281	(71,311)	4th quarter data is still preliminary	
Quantity 2	Number of entries filed containing commercial goods	MISTG	Number	154,100	164,150	170,850	180,900	670,000	188,008	191,130	196,930	188,145	764,213	94,213	4th quarter data cannot be provided since GDP for the period is not yet released by NEDA.	
Quality 1	Estimated potential customs tax effort	Financial Service	Percentage	3.2%	3.2%	3.2%	3.2%	3.2%	3.0%	2.6%	2.8%					
Quality 2	Percentage of inspections resulting in 10% or greater increase in assessment of duties or taxes	Port Operations Service	Percentage	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	2%		
Quality 3	Percentage of customers whose goods are cleared that rate the service as good or better	Port Operations Service	Percentage	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Quality 4	Percentage of prosecutions that result in a favourable judgment for Government	Legal Service	Percentage					80%							Data cannot be provided since the cases are still pending in courts and the processes in courts are not within the control of the BOC/Legal Service.	
Timeliness 1	Percentage of imported goods cleared within 10 days of arrival at port	Port Operations Service	Percentage	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
<b>PI Set 2: Passenger processing</b>																
Quantity	Number of inspections that result in detection of one or more irregularities	Passenger Service, NAIA	Number	1,500	1,500	1,500	1,500	6,000	1,454	1,601	1,487	1,181	5,723	(277)		
Quality 1	Percentage of passengers and crew who rate the service as good or better	Passenger Service, NAIA	Percentage	90%	90%	90%	90%	90%	99%	99%	99%	99%	99%	99%	9%	ISO Report
Quality 2	Percentage of prosecutions that result in a favourable judgment for Government	Passenger Service, NAIA	Percentage	80%	80%	80%	80%	80%	100%	100%	100%	92%	98%	18%	Law Division Report	
Timeliness	Percentage of arriving international passengers and crew processed within 30 minutes of baggage presentation to customs	Passenger Service, NAIA	Percentage	90%	90%	90%	90%	90%	100%	100%	100%	100%	100%	10%	Time & Motion Report & Monthly Performance Report	
<b>PI Set 3: Enforcement</b>																
Quantity	Number of enforcement actions (alerts) undertaken	Intelligence Group/ Enforcement Group	Number	55	60	60	65	240	475	318	334	423	1,550	1,310		
Quality 1	Percentage of actions that result in favourable judgement for Government	Intelligence Group/ Enforcement Group	Percentage	85%	85%	85%	85%	85%	70%	70%	52.38%	34.94%	56.70%	-28.30%		
Quality 2	Percentage of shipment selected and physically examined or x-rayed resulting to seizures	Enforcement Group	Percentage	15%	15%	15%	15%	15%	4.8%	5.9%	5.8%	6.15%	5.66%	-9.34%		
Timeliness	Percentage of enforcement actions (alerts) completed within 30 days from issuance of alert orders	Intelligence Group/ Enforcement Group	Percentage	100%	100%	100%	100%	100%	70%	52.58%	71.81%	44.86%	53.56%	-46.44%		

Particulars	Responsible Offices	Unit of Measures	Physical Targets					Physical Accomplishments					Variance	Remarks	
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total			
<b>PI Set 4: Exports and Warehousing Operations</b>															
Quantity	Volume of imported goods entered for warehousing and to special economic zones	Port Operations Service	Kg	52,500,000	55,000,000	55,000,000	47,500,000	210,000,000	98,967,000	607,919,000	385,414,000	3,009,124,873	4,101,424,873	3,891,424,873	
Quality 1	Percentage of customers who report irregularities with respect to their stored goods	Port Operations Service	Percentage	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Quality 2	Percentage of customers who rate the service as good or or better	Port Operations Service	Percentage	85%	85%	85%	85%	85%	90%	90%	90%	90%	90%	90%	
Timeliness 1	Percentage of customers who rate timeliness of access to facilities as good or better	Port Operations Service	Percentage	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	
Timeliness 2	Percentage of shipments entered for warehousing legally withdrawn for various purposes within the prescribed period	Port Operations Service	Percentage	10%	10%	10%	10%	10%	100%	100%	100%	100%	100%	100%	
<b>Part B</b>															
Major Programs/Projects															
KRA No. 1 - Anti-Corruption, Transparent, Accountable and Participatory Governance															
A. MPP 1 - BOC Integrity Action Plan															
Continuous Professional Development															
1) Number of Trainings Conducted		ITDD		20	20	30	30	100	20	20	14	76	130	30	
B. Anti-Smuggling Program (RATS)															
1) Number of cases filed		Legal Service		6	6	6	6	24	7	6	3	6	22	(2)	
KRA No. 3 - Rapid, Inclusive and Sustained Economic Growth															
MPP 1 - Revenue Generation															
1) Duties and taxes collected (In Million Pesos)		Financial Service		103,354	105,031	111,446	116,761	436,592	92,292	86,357	89,580	97,052	365,281	(71,311)	

Prepared by:  
  
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In coordination with:  
  
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 Officer-in-Charge, Internal Administration Group

Approved by:  
  
**ALBERTO D. LINA**  
 Commissioner

Date:

Date:

Date: