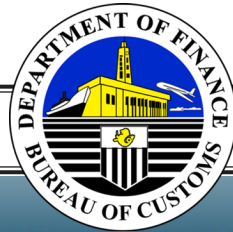


CUSTOMS GAZETTE

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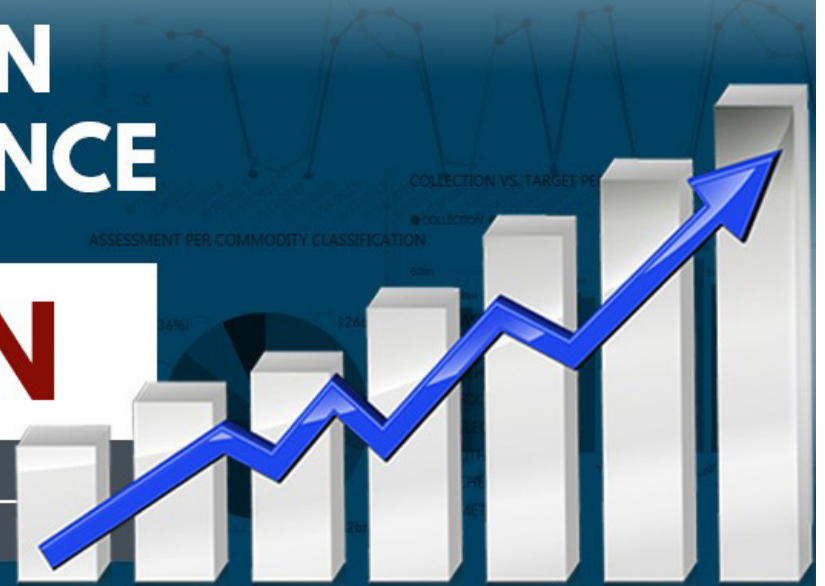


2019 COLLECTION PERFORMANCE

P630.47 BILLION

P661.04 Billion - 2019 Target Collection

P593 Billion - 2018 Revenue Collection



Source: Based on BOC Financial Service's preliminary report as of February 12, 2020

BOC 2019 collection increased by 6.3%

The Bureau of Customs (BOC) collected P630.47 billion revenue in 2019, achieving 95.4% of its target collection of P661.04 billion, based on the preliminary report of the BOC Financial Service on Tuesday, February 11, 2020.

The BOC's collection of P630.47 billion in 2019 posted a 6.3% growth or an increase of P37 billion compared to its 2018 revenue collection of P593 billion.

BOC data showed that nine (9) out of the 17 Collection Districts have reached their annual revenue collection targets, namely: (1) Port of Limay with P56.332 billion revenue; (2) Port of Cagayan de Oro with P34.540 billion revenue; (3) Port of Subic with P32.373 billion revenue; (4) Port of San Fernando with P4.237 billion revenue; (5) Port of Iloilo with P3.406 billion revenue; (6) Port of Tacloban with P1.425 billion revenue;

(7) Port of Zamboanga with P545 million revenue; (8) Port of Legaspi with P510.26-million revenue; and (9) Port of Aparri with P146.72 million revenue.

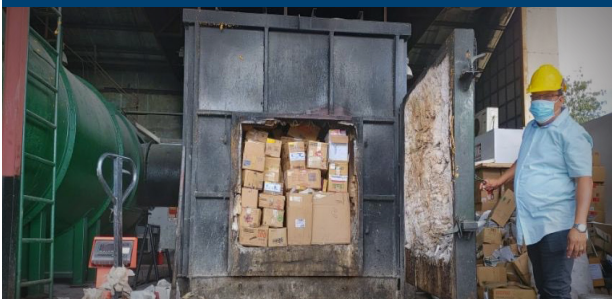
The Manila International Container Port, Port of Batangas and Port of Manila collected the highest revenues with P164.404 billion, P152.222 billion and P74.812 billion, respectively. Moreover, P43.238 billion was collected by the Port of

NAIA; P31.274 billion in the Port of Cebu; P27.986 billion in the Port of Davao; P1.940 billion in the Port of Clark; and P19.43 million in the Port of Surigao.

The Bureau's effort to institute systems innovation, such as the Goods Declaration Verification System (GDVS) and the National Value Verification System (NVVS), also helped the agency sustain its collection in 2019.

[\(SEE MORE IN PAGE 6\)](#)

BAI-VQS, Customs disposes ASF-Positive food items



The Bureau of Animal Industry (BAI) and the Bureau of Customs (BOC) successfully disposed on February 07, 2020 the seized African Swine Fever (ASF)-positive food items at the facility of Integrated Waste Management in Cavite. [\(SEE MORE IN PAGE 5\)](#)

BOC launches Customer Care Center



The Customer Care Center (CCC) was launched on February 07, 2020 to serve as One-Stop-Shop that provides services such as centralized document receiving and releasing, gate pass issuance and other Customs services. [\(SEE MORE IN PAGE 10\)](#)

BOC celebrates its 118th founding anniversary



In celebration of the Bureau of Customs' milestones for 2019, the Bureau celebrated its 118th anniversary on February 09, 2020 which was graced by Finance Secretary Dominguez and Bureau of Internal Revenue (BIR) Commissioner Dulay. [\(SEE MORE IN PAGE 9\)](#)



COMMISSIONER REY LEONARDO GUERRERO ON THE 118TH ANNIVERSARY CELEBRATION OF BOC

On behalf of the men and women of the Bureau of Customs, we extend our deepest appreciation for your presence here today, as we mark the 118th Founding Anniversary of our institution.

Our gratitude is more importantly an expression of our appreciation of the support and cooperation that you have extended to us in 2019. With you as allies and partners, the Bureau has been able to achieve its targets and initiate programs geared towards improving efficiency and optimizing operations for better trade and collections.

Because we worked harder and better together, we have milestones to share that reflect the shift in thinking and in doing. Total collections in 2019 were up 6.3% vis-à-vis the previous year. Collection efforts of all ports and sub-ports were augmented by non-traditional sources.

Our linkages within the region and the world are being expanded through several projects in trade facilitation, namely, the ASEAN Single Window Live Operation and the Authorized Economic Operator Program.

Yard utilization rates at the Port of Manila and the Manila International Container Port were reduced significantly. We have also reduced the number of days for Processing of Applications for BOC Accreditation from the previous 5 to 7 days down to 3 to 5 days.

Our vigilance against smuggling has brought in 4x the value of seized goods in 2018, with a total value of 20.584 billion pesos of goods seized in 2019.

These highlights of last year's operations speak not only of the collective will to perform our mandate, but also the strong resolve to rise up to the challenge to reform and to transform.

The 10-Point Priority Program of 2019 has achieved ratings of 90% and higher for 6 of the 10 items, particularly, in enhancing IT systems, filling up plantilla positions, restructuring the BOC organization, enhancing capabilities in cargo clearance and examination, codifying all IRRs, CMOs and CAOs, and pushing for customs-related legislation.

Building on these gains, we have launched the 2020 10-Point Priority Program which will ride on the momentum of the initiatives and innovations of 2019 to help the Bureau achieve not only its targets but also accomplish its mission.

We are fortunate to have the support and confidence of our leaders, especially President Rodrigo Roa Duterte and Secretary Carlos Dominguez, whose directions and insights continue to point the way ahead with clarity and purpose.

The goals we have set and the challenges that we will face can only encourage us to put in more effort and push our limits as professionals and as public servants. Let teamwork and discipline be the driving force for us to reach our targets and build a better, more credible Bureau of Customs that delivers value and service to the nation.

It is my honor to welcome you all to our Founding Anniversary celebration.

Magandang umaga sa ating lahat!





10-POINT PRIORITY PROGRAM FOR 2020

1

FULL AUTOMATION OF FRONTLINE TRANSACTIONS

Implementation of "No-Contact Policy."

2

IMPROVEMENT OF RISK MANAGEMENT SYSTEM

Systems and processes will be streamlined, new technologies will be acquired and compliance mechanisms will be reinforced to improve risk management.

3

IMPLEMENT CUSTOMS MODERNIZATION PROGRAM

Customs Modernization Project will be implemented with funding support from the World Bank.

4

ISO CERTIFICATION OF CUSTOMS UNITS/OFFICES AND PGS COMPLIANCE

Continue the conduct of ISO internal audit on the different offices, ports and subports of the Bureau and to spearhead ISO-related trainings for the Bureau.

5

ENHANCE TRADE FACILITATION

To fully implement Authorized Economic Operator program, and improve pre & post importation processes for Clearance, Assessment and etc.

6

RATIONALIZE PENALTY REGIME

Implement stiffer penalties to improve compliance to Customs rules and regulations.

7

FILLING-UP OF BOC PLANTILLA POSITIONS

Recruitment of additional 1,000 employees to fill-up vacant plantilla positions.

8

ENHANCEMENT OF MANAGEMENT AND TECHNICAL SKILLS

Avail of trainings and seminars through Japan International Cooperation Agency (JICA) and World Customs Organization (WCO) programs.

9

ENHANCEMENT OF STAKEHOLDER ENGAGEMENT

Improve BOC external website and conduct more frequent and wider consultations.

10

INTENSIFY BORDER PROTECTION

Acquire additional scanning and detection equipment and to hire and train additional border protection personnel.



BOC-NAIA intercepts P28.7M-worth of illegal drugs in early February

The Bureau of Customs - Ninoy Aquino International Airport (BOC-NAIA) intercepted 71.6 grams of Shabu (Methamphetamine Hydrochloride) and 97 tablets of valium in various outbound parcels last February 02, 2020 with an estimated street value of P660,000 at DHL warehouse, and on February 03, 2020, the BOC-NAIA also arrested a Thai passenger attempting to smuggle into the country 4.125 kilograms of shabu with an estimated street value of P28 million. Both apprehensions were done in coordination with the Philippine Drug Enforcement Agency (PDEA) and NAIA Interagency Drug Interdiction Task Group (NAIA-IADITG).

On February 2, Six different packages from different consignees were targeted for profiling and subjected to x-ray and physical examination. Five of the Six packages contained white crystalline substances in sachets while one contained valium concealed in books, speakers and documents.

Moreover, the apprehended Thai passenger was identified as a certain Pakjira Janwong who arrived from Bangkok, Thailand at NAIA Terminal 3 on board Flight no. Z2 288. The passenger's luggage was subjected to x-ray scanning which yielded images of suspected dangerous drugs. The physical examination of the baggage by Customs personnel resulted to the discovery of white crystalline substances concealed under a false bottom lining and were initially tested positive for Methamphetamine Hydrochloride or Shabu.

The parcels, suspect and the seized drugs were turned over to the Philippine Drug Enforcement Agency (PDEA) for further investigation and filing of charges accordingly. The suspect shall face charges for the possible violation of RA 9165 or the Comprehensive Dangerous Drugs Act and RA 10863 or the Customs Modernization and Tariff Act.



BOC-NAIA intercepts kush weeds, liquid marijuana in air parcels in January

The Bureau of Customs - Ninoy Aquino International Airport (BOC-NAIA) intercepted Kush weeds and liquid marijuana with an estimated street value of Php 200,000 at the Central Mail Exchange Center (CMEC) in Pasay City last January 06, 2020.

The shipment was identified to have originated from California, USA and was declared as "one pair of shoes and chocolate". Upon examination, the parcel was found to contain four (4) packs of suspected kush weeds and ten (10) cartridges of liquid marijuana. The parcel was intercepted by the Customs NAIA in coordination with the Philippine Drug Enforcement Agency (PDEA) and NAIA Inter-Agency Drug Interdiction Task Group.

Authorities suspected the presence of prohibited substances due to the scent emitted by the parcel. Previous apprehensions of marijuana were observed to have

the same scent raising suspicion that the same was present in the parcel.

The alleged consignee who was identified as a certain Xavier Martin Bulos from Sampaloc, Manila was arrested while claiming the parcel and shall face charges for violation of RA 9165 also known as the Comprehensive Dangerous Drugs Act of 2002 in relation to RA 10863 or the Customs Modernization Tariff Act. Another incident happened in the same port last January 20, 2020 where NAIA presented 330 cartridges of liquid marijuana intercepted in various air cargo parcels with an estimated value of Php 700,000 from different warehouses.

A total of 11 packages containing liquid marijuana were initially discovered by Customs personnel through examination of air parcels. The interception of the illegal products was

coordinated with the Philippine Drug Enforcement Agency (PDEA) and NAIA Inter-Agency Drug Interdiction Task Group. The cartridges of liquid marijuana were turned over to the Philippine Drug Enforcement Agency (PDEA) for further investigation in regard to the senders and consignees.

In their statement, the Bureau of Customs stressed that the importation of "HEMPSEED" and "CANNABIS OIL" is still considered illegal and may be subject to seizure pursuant to the provisions of R.A. 9165 also known as the "The Comprehensive Dangerous Drugs Act" and R.A. 10863 or the "Customs Modernization and Tarrif Act". The Bureau further stressed that an advisory has already been issued by PDEA regarding such products dating back as early as 2015.

BOC intercepts P58M-worth of illegal cigarettes

Armed with a Letter of Authority (LOA) and Mission Order (MO) signed by the Commissioner of Customs, Customs personnel together with the Philippine Coast Guard, Local PNP and members of Brgy. 168 Caloocan intercepted, last January 27, 2020, cigarettes with an estimated value of Php 58,450,000.00.

9 trucks parked in Barangay 168 Caloocan were inspected, uncovering 1,670 master cases of cigarettes believed to be counterfeits while some were smuggled into the country.

The illegal products were identified to have brands such as Marvels, Fortune, D&B, Mighty and Jackpot cigarettes. The said brands are believed to have a big

market share in provinces where they are usually sold to unsuspecting patrons.

Further investigation is being conducted to ferret out those responsible for the operation. The apprehension is the latest in the Bureau's campaign to curb the illegal importation and manufacture of fake cigarettes.



926

ISSUED **ALERT ORDERS**
P40.9M Additional Revenue Collected

68

ISSUED **LETTERS OF AUTHORITY**
38 Establishments Closed
P80.7M Additional Revenue Collected

251

ACCREDITATIONS REVOKED
27 Criminal Cases Filed with DOJ
11 Cases Filed with PRC Against Customs Brokers

102

CONTAINERS OF **RE-EXPORTED WASTE**

290.9MT

VOLUME OF SEIZED **MEAT PRODUCTS**
FROM ASF-AFFECTED COUNTRIES

P20.58B

AMOUNT OF **SMUGGLED GOODS SEIZED**

P3.5B

AMOUNT OF **ILLEGAL DRUGS SEIZED**

2019

BORDER CONTROL AND PROTECTION



BOC enhances border security and enforcement capabilities

The Bureau of Customs in 2019 has strengthened its anti-smuggling efforts through the issuance of 926 Alert Orders against suspicious shipments and 68 Letters of Authority against establishments with a derogatory report.

The BOC's intensified anti-smuggling operation led to the confiscation of P20.6 billion worth of infringing and illicit goods, including the P3.59

billion worth of seized illegal drugs in 2019.

Importers and brokers who violated customs rules and regulations were meted with revocation of BOC accreditation and were charged with criminal cases. 27 criminal cases involving 128 individuals and 21 customs brokers were filed in 2019 before the Department of Justice (DOJ). The BOC also filed cases

before the Professional Regulatory Commission (PRC) against 11 errant customs brokers.

Also, the BOC was able to monitor and control the entry of illegal wastes. A total of three (3) issues were acted upon by the Bureau in 2019 with 102 containers of waste imports re-exported to South Korea, Canada and Hong Kong.

Moreover, the intensified campaign of the BOC against the entry of risky and unsafe meat products resulted in the seizure of meat products weighing approximately 290.9 metric tons. All seized products were turned over to the Bureau of Animal Industry.

BOC raids illegal cigarette operation in Nueva Ecija

The Bureau of Customs - Enforcement and Security Service (BOC-ESS) last January 18, 2020 raided a warehouse located in Nueva Ecija suspected of being the base of clandestine operations for the manufacture of counterfeit cigarettes.

Armed with a Letter of Authority (LOA) signed by Customs Commissioner Rey Leonardo Guerrero elements of the BOC-ESS inspected the target warehouse with coordination from CABIAO MPS, CIDG Region 3, PNP RID-SCU 3, RMFB 3 and local barangay officials.

Authorities were able to seize 3 boxes fake BIR stamps, 5 lines of cigarette making machine with 3 machines per line, 6 lines of packing machines, 1 filter making machines, 1 mixer, 1 dryer and raw materials believed to be used in making counterfeit cigarettes.

Undetermined quantity of counterfeit cigarettes of various brands were also seized determined to have an estimated value of Php 1 Billion.

Authorities were also able to arrest 20 Chinese nationals suspected to be engaged in manufacturing counterfeit cigarettes and 100 Filipinos believed to be behind the illegal operations.

BOC-ESS is currently conducting an inventory of the seized products and will investigate to determine the appropriate cases to be filed in relation to the Customs Modernization and Tariff Act.



BAI-VQS, Customs disposes ASF-positive food items

From Page 1

The containerized shipment containing various food items such as dumplings, pork-chicken balls, and roast chicken wings consigned to Dynamic M Intl Trading Inc arrived at MICP on December 11, 2019 from China and was alerted on December 17, 2019. It was seized last January 24, 2020 after the Veterinary Quarantine Services (VQS) of BAI found a sample of pork-celery dumpling to be ASF-positive.

The food items were disposed of through a heat-assisted method called Thermolysis or Thermal Decomposition. An interagency team composed of officers from the BOC, BAI, Bureau of Fisheries and Aquatic Resources (BFAR) and the Philippine Coast Guard (PGS) administered the transfer of the ASF-positive food items and witnessed its disposal.

The shipment was initially inspected by the Bureau of Customs at the Designated Examination Area in MICP, and was transferred to the consignee's warehouse at Goldkey Bldg, Toklong, Kawit, Cavite for the conduct of 100% physical examination by the interagency team.

The transfer was a requisite to provide BAI the proper cold storage facility to ensure proper inspection of the meat products, and for them to conduct proper tests.

Custom has taken cue from the expertise of BAI for the disposal of the shipment. Acting on the disposal plan, the food items were disinfected first by the BAI and transported the same to the facility of Integrated Waste Management in Cavite for thermal decomposition.



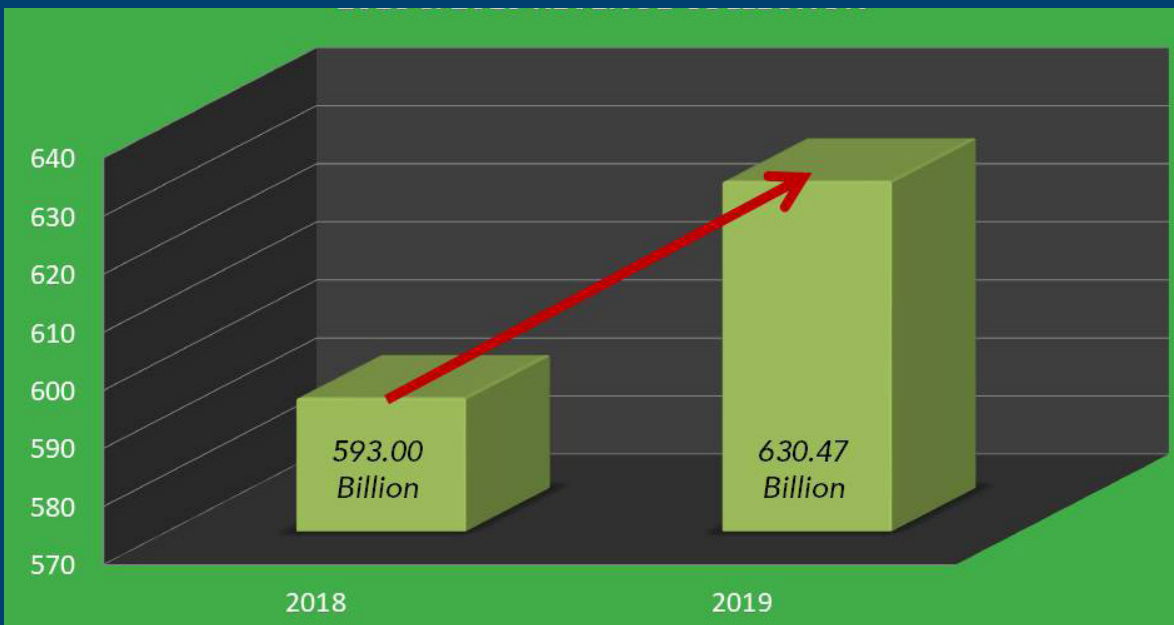
2018 & 2019 Revenue Collection

6.3%

Revenue Growth

95.4%

Collection Efficiency



The Bureau of Customs (BOC) collected P630.47 billion revenue in 2019 which is net of P638.979 billion collection less tax refund worth P8.687 billion. As compared to the 2018 Revenue Collection of P593-B, the 2019 collection posted a 6.3% growth or an increase of P37-B. The total collection for 2019 reflected a 95.4% efficiency rate of its target revenue collection.

9 out of 17 Collection Districts exceed its 2019 Target Collection

COLLECTION DISTRICT	ACTUAL COLLECTION (In Million Pesos)
PORT OF SAN FERNANDO	4,237.56
PORT OF MANILA	74,812.23
MANILA INTERNATIONAL CONTAINER PORT	164,404.64
NINOY AQUINO INTERNATIONAL AIRPORT	43,238.10
PORT OF BATANGAS	152,222.64
PORT OF LEGAZPI	510.26
PORT OF ILOILO	3,406.84
PORT OF CEBU	31,274.56
PORT OF TACLOBAN	1,425.45
PORT OF SURIGAO	19.43
PORT OF CAGAYAN DE ORO	34,540.89
PORT OF ZAMBOANGA	545.02
PORT OF DAVAO	27,986.74
PORT OF SUBIC	32,373.63
CLARK INTERNATIONAL AIRPORT	1,940.91
PORT OF APARRI	146.72
PORT OF LIMAY	56,332.52

BOC data showed that nine (9) out of the 17 Collection Districts have reached their annual revenue collection targets, namely: (1) Port of Limay; (2) Port of Cagayan de Oro (3) Port of Subic; (4) Port of San Fernando; (5) Port of Iloilo; (6) Port of Tacloban; (7) Port of Zamboanga; (8) Port of Legaspi; and (9) Port of Aparri.

Non-traditional sources of revenue were also shown in the data. The increase in revenue collection in 2019 can be attributed to additional payments collected from alerted shipments found to be undervalued, from Post Clearance Audits and from public auctions conducted nationwide.


**COLLECTION DISTRICTS'
JANUARY 2020**
**ACTUAL COLLECTION
TARGET COLLECTION**
I PORT OF SAN FERNANDO

 DISTRICT COLLECTOR:
ATTY. MA RHEA M. GREGORIO
DISTRICT PERSONNEL: 33

P454.35M
(Actual Collection)
P423.37M
(Target Collection)
II-A PORT OF MANILA

 DISTRICT COLLECTOR:
ARSENIA C. ILAGAN
DISTRICT PERSONNEL: 630

P6,825.52M
(Actual Collection)
P7,960.08M
(Target Collection)
**II-B MANILA INTERNATIONAL
CONTAINER PORT**

 DISTRICT COLLECTOR:
GUILLERMO PEDRO A. FRANCIA IV
DISTRICT PERSONNEL: 491

P16,171.78M
(Actual Collection)
P16,015.69M
(Target Collection)
**III NINYO AQUINO
INTERNATIONAL AIRPORT**

 DISTRICT COLLECTOR:
CARMELITA M. TALUSAN
DISTRICT PERSONNEL: 557

P3,423.07M
(Actual Collection)
P3,817.49M
(Target Collection)
IV PORT OF BATANGAS

 DISTRICT COLLECTOR:
ATTY. ROMALINO G. VALDEZ
DISTRICT PERSONNEL: 116

P12,373.05M
(Actual Collection)
P13,862.59M
(Target Collection)
V PORT OF LEGAZPI

 ACTING DISTRICT COLLECTOR:
ALEXANDER M. GO
DISTRICT PERSONNEL: 32

P60.54M
(Actual Collection)
P49.73M
(Target Collection)
VI PORT OF ILOILO

 DISTRICT COLLECTOR:
NOLI P. SANTUA, JR.
DISTRICT PERSONNEL: 92

P168.56M
(Actual Collection)
P280.56M
(Target Collection)
VII PORT OF CEBU

 ACTING DISTRICT COLLECTOR:
ATTY. CHARLITO MARTIN R. MENDOZA
DISTRICT PERSONNEL: 241

P2,932.53M
(Actual Collection)
P2,869.27M
(Target Collection)
VIII PORT OF TACLOBAN

 DISTRICT COLLECTOR:
ATTY. FRANCIS T. TOLIBAS
DISTRICT PERSONNEL: 38

P163.96M
(Actual Collection)
P117.01M
(Target Collection)
IX PORT OF SURIGAO

 DISTRICT COLLECTOR:
CIRIACO D. UGAY
DISTRICT PERSONNEL: 55

P0.26M
(Actual Collection)
P1.59M
(Target Collection)
X PORT OF CAGAYAN DE ORO

 DISTRICT COLLECTOR:
JOHN M. SIMON
DISTRICT PERSONNEL: 93

P3,096.54M
(Actual Collection)
P2,982.85M
(Target Collection)
XI PORT OF ZAMBOANGA

 DISTRICT COLLECTOR:
SEGUNDO SIGMUDFREUD Z. BARTE JR.
DISTRICT PERSONNEL: 76

P17.76M
(Actual Collection)
P46.81M
(Target Collection)
XII PORT OF DAVAO

 DISTRICT COLLECTOR:
ATTY. ERASTUS SANDINO B. AUSTRIA
DISTRICT PERSONNEL: 250

P2,620.33M
(Actual Collection)
P2,452.23M
(Target Collection)
XIII PORT OF SUBIC

 DISTRICT COLLECTOR:
MARITESS T. MARTIN
DISTRICT PERSONNEL: 89

P2,246.17M
(Actual Collection)
P2,628.82M
(Target Collection)
**XIV CLARK INTERNATIONAL
AIRPORT**

 DISTRICT COLLECTOR:
ATTY. RUBY CLAUDIA M. ALAMEDA
DISTRICT PERSONNEL: 85

P177.60M
(Actual Collection)
P159.87M
(Target Collection)
XV PORT OF APPARRI

 ACTING DISTRICT COLLECTOR:
ARIENITO M. CLAVERIA
DISTRICT PERSONNEL: 20

P14.81M
(Actual Collection)
P19.76M
(Target Collection)
XVI PORT OF LIMAY

 ACTING DISTRICT COLLECTOR:
MICHAEL ANGELO DC. VARGAS
DISTRICT PERSONNEL: 41

P4,716.50M
(Actual Collection)
P4,597.83M
(Target Collection)



BUREAU OF CUSTOMS

*MOVING TOWARDS A CREDIBLE, MODERN AND
PROFESSIONAL CUSTOMS ADMINISTRATION*

118th

FOUNDING ANNIVERSARY

Awarding of retirees and jubilarians

The Bureau of Customs (BOC) led by Commissioner Rey Leonardo Guerrero handed certificates of recognition and plaques of service award to the BOC retirees and jubilarians who have served the Bureau for decades.

A total of seventeen (17) Service Awardees and ninety-seven (97) Loyalty Awardees comprised of 55 awardees being 30 years in service, 3 awardees being 35 years in service, and 39 awardees being 40 years in service.



Unveiling of BOC PGS advocacy pin

In connection with the Compliance Stage of the Performance Governance System, the Bureau of Customs (BOC) personnel currently undertake the Online PGS Test and as part of the 118th Founding Anniversary Celebration of the BOC, the Bureau unveiled the BOC Performance Governance System Advocacy Pin. Commissioner Guerrero led the unveiling and ceremonial pinning of the BOC Performance Governance System (PGS) Advocacy Pin last February 3, 2020. The pin represents the milestone of the Bureau and the hard work and commitment of the Customs personnel to good governance.



Stakeholders' Engagement

The Bureau of Customs (BOC) introduced its 10 Point Priority Program for 2020 through its first Stakeholders' Engagement for the year which was held in Rizal Park Hotel, Manila on February 4, 2020.

The event kicked off by a look back on the previous year's accomplishments and the milestones achieved through the 10 Point Priority Program 2019. It was immediately followed with the Bureau's launch of the 10-Point Priority Program for 2020 and in addition to the priority programs, the event also showcased the Bureau's programs to enhance trade facilitation.



Collector's Conference

Certificates of commendation were awarded to Bureau of Customs' top performing ports for their successful collection of lawful duties and taxes that contributed to improved revenue performance of the Bureau for the month of January 2020.

Commissioner Guerrero, with Deputy Commissioner Donato San Juan of Internal Administration Group, led the awarding of certificates to District Collectors during the Collectors' Conference, Thursday, February 06, 2020.





BUREAU OF CUSTOMS

MOVING TOWARDS A CREDIBLE, MODERN AND PROFESSIONAL CUSTOMS ADMINISTRATION

118th

FOUNDING ANNIVERSARY

BOC celebrates 118TH founding anniversary

From Page 1

Three activities highlighted the celebration namely the fuel field testing demonstration, the inauguration of the BOC Customer Care Center (CCC) and the anniversary program proper which included the recognition of the Bureau's top performing units and personnel.

The fuel field testing is an element of the Fuel Marking Program (FMP) aimed at checking compliance with the mandatory marking of fuels under the TRAIN Law. The program serves as a strong wall of security to prevent revenue loss from smuggled or misdeclared fuel products at the same time serves as an additional quality control measure since only fuel with quality standards can be successfully marked. The demonstration was attended by the heads of participating companies such as Petron, Pilipinas Shell and Phoenix Petroleum.

The inauguration of the BOC Customer Care Center (CCC) followed. The CCC is a modern customs service center that will serve as One-Stop-Shop that will provide services such as centralized document receiving and releasing, gate pass issuance and other Customs services. It shall also house Information Kiosks aimed at providing interactive means of information to stakeholders on the Bureau of Customs. The office shall be under the Port of Manila and will be manned by trained customs service officers making it a hub for all Customs-related services.

The third activity was the anniversary celebration proper which featured a recognition event where top performing ports and offices were recognized for their contribution to revenue generation and anti-smuggling efforts. The awardees included the ports of Aparri, Cagayan De Oro, Iloilo, Legaspi, Limay, San Fernando, Subic, Zamboanga and Tacloban for their consistent performance in 2019. The Port of Subic was especially recognized for consistently meeting their revenue targets for the same period.

Anti-smuggling efforts were also highlighted through the recognition of the Manila International Container Port (MICP), the Port of Zamboanga and the Port of NAIA respectively. For their contributions on anti-smuggling the Customs Intelligence and Investigation Service (CIIS), Enforcement and Security Service (ESS), Intellectual Property Rights Division (IPRD), X-Ray Inspection Project (XIP), Customs Anti-Illegal Drugs Task Force (CAIDTF) and the Environment Protection and Compliance Division (EPCD) were also duly recognized.

Lastly, special awards were given to the Public Information and Assistance Division (PIAD) for their role in promoting transparency and to Mr. Crisanto B. Brecia for his contribution to systems and automation initiatives.

Meanwhile, Finance Secretary Carlos G. Dominguez commended the Bureau of Customs for its continued and improved services by streamlining its operations, modernizing its systems and infrastructure, and ensuring it has a pool of competent and efficient personnel.

"These improvements have strengthened the ability of the Bureau to effectively discharge its mandates of collecting revenues, facilitating trade aligned with international best practices, strengthening efforts against smuggling and other customs fraud, eradicating corruption, and enhancing personnel welfare and professionalism," Dominguez added.



BOC LAUNCHES CUSTOMER CARE CENTER

From page 1

The CCC was created in compliance with Ease of Doing Business law and in conjunction with various BOC Online Processes such as Document Tracking System (DTS), Goods Declaration Verification System (GDVS) and Customer Care Portal. The center will serve as a One-Stop-Shop office for walk-in BOC stakeholders. As BOC also transitions to Zero-Contact Policy on critical operational aspects such as assessment of goods declaration, the CCC will be the main focal point on all Customs related inquiries for it is manned by professional Customs Service Officers that will eventually ensure a positive experience among the transacting public.



AREAS

- 1. QS or Queueing System** - An electronic system to manage the traffic flow of stakeholders according to types of transactions. A self-service electronic kiosk, with touch screen capability, will be placed near the entrance for the client to select his desired service.
- 2. Document Area** - All official documents are received and released in this area.
- 3. Preliminary Evaluation Area** - If the document submitted requires a preliminary evaluation based on a checklist of attachments, the Officers at Evaluation Area shall immediately validate the completeness of the submitted documents. If the documents are incomplete, it will be returned immediately to the client with corresponding findings.
- 4. Cashier** - Payment of Fees and other Customs charges.
- 5. BOC Kiosks** - Self-Service Platform for the client to access all online Customs Services such as GDVS, DTS, Customer Care Portal, etc.
- 6. Access Pass** - Issuance of Access Pass to guests and visitors with prior appointment.
- 7. Information Area** - All queries, follow-ups, concerns, complaints, etc, from the stakeholders will be addressed by the Customs Service Officers stationed in this area.

FLOWCHART

1. Client will select the desired transaction from the QS Terminal. A ticket will be printed for queueing. The transactions are:
 - a. RECEIVING/RELEASING
 - b. INFORMATION
 - c. CASHIER
 - d. ACCESS PASS
 - e. KIOSKS (Self-Service)
- ↓
2. Client will wait for the ticket number to be flashed on the overhead display monitor.
- ↓
3. Client will proceed to the corresponding Lane or Counter.
- ↓
4. If the document submitted requires preliminary evaluation, the client will wait for confirmation from the receiving officer before leaving the CCC.

SERVICES OFFERED

All Customs frontline services of the Office of the Commissioner and Port of Manila will be offered at the CCC. With the implemented online Customer Care Portal, the CCC may also address concerns on transactions from other Ports. All service lanes has a priority access for Persons With Disabilities (PWD), Senior Citizens and Government - to - Government (G2G) transactions.

- 1.SELF-SERVICE KIOSKS**
 - a) **Goods Declaration Verification System (GDVS)** - Online tracking of status of Goods Declaration
 - b) **Document Tracking System (DTS)** - Online tracking of location of documents
 - c) **Parcel and Balikbayan Tracking System (PBBTS)** - Tracking of Balikbayan Boxes and Air Parcels
 - d) **Customer Portal** - Uploading of AMO documents and tracking of concerns.
- 2.SERVICE OFFICERS**
 - a) Follow up on BOC concerns.
 - b) Request for Appointment Schedule
 - c) General Inquiries on Customs processes and procedures
 - d) Complaints and Feedbacks
 - e) Validation of Access Pass Issuance
- 3.DOCUMENT RECEIVING AND RELEASING**
 - a) Goods Declarations
 - b) AMO Accreditation
 - c) Tax Exempt Documents
 - d) Letters, etc.
- 4.PAYMENT OF FEES AND OTHER CHARGE**

PROSES NG PAGPAPADALA AT PAG-CLAIM NG PARCEL

1

KUNG IKAW AY MAGPAPADALA NG PARCEL SA PAMAMAGITAN NG POSTAL SERVICE TULAD NG PHLPOST, MAG-FILL UP NG POSTAL DECLARATION FORM KASAMA NG PARCEL NA IPAPADALA SA PILIPINAS.



2

MAARING I-CHECK ONLINE ANG STATUS NG IYONG PARCEL GAMIT ANG WEBSITE NG PHLPOST ([HTTPS://TRACKING.PHLPOST.GOV.PH/](https://tracking.phlpost.gov.ph/)) O GAMIT ANG BOC PARCEL TRACKING SYSTEM ([HTTP://PARCEL-TRACKING.CUSTOMS.GOV.PH/KIOSK.PHP](http://parcel-tracking.customs.gov.ph/kiosk.php)) AT I-INPUT ANG TRACKING NUMBER NA IBINIGAY NG POST OFFICE.



3

SA SANDALING DUMATING SA BANSANG PARCEL, DADAAN ITO SA BOC PARA I-ASSESS KUNG MAY KAUKULANG BUWIS NA BABAYARAN.



4

HINTAYIN ANG LETTER NOTICE MULA SA PHLPOST AT IPASA ANG MGA NAKASAAD NA KARAGDAGANG DOKUMENTO (KUNG MAYROON MAN).



5

KUNG KUMPLETO ANG MGA DOKUMENTO, HINTAYIN NA I-DELIVER NG PHLPOST ANG PARCEL SA LOCAL POST OFFICE UPANG DOON ITO I-CLAIM AT MAGBAYAD NG BUWIS (KUNG MAYROON MAN). MAGDALA NG DALAWANG GOVERNMENT IDS AT AUTHORIZATION LETTER, KUNG IKAW AY REPRESENTATIVE NG OWNER.



POSTAL ITEMS. A Memorandum of Agreement jointly signed on March 21, 2016 by the Bureau of Customs (BOC) and Philippine Postal Corporation (PPC) ensures the speedy and efficient clearance of postal items. The MOA states that when sending parcels from abroad, the sender shall fill-up the parcel/shipping declaration form and entrust the package to an international postal service such as PHLPost for dispatch to the Philippines. The sender will be provided with a Postal Tracking Number by the postal service as a reference once the recipient claims the parcel.

All international parcels are received and stored at the warehouse facility of the PHLPost. Once complied with documents, an assessment notice will be issued and PHLPost will forward the parcel to the local post office for delivery or pick-up. The PHLpost will then notify the recipient regarding the status of the package. The parcel's status can be verified through the online PHLPost tracking system (<https://tracking.phlpost.gov.ph/>) and through BOC's Balikbayan Box and Parcel Tracking System (<http://parceltracking.customs.gov.ph/kiosk.php>).

As a general rule on collection of duties and taxes, BOC clarifies that all goods imported are subject to Customs Duty (CUD) and any person who imports shall be subject to Value Added Tax (VAT). Moreover, Excise taxes (ET) apply to goods manufactured or produced in the Philippines for domestic sales or consumption or for any other disposition and to things imported.

CUD is computed based from the Cost, Insurance, and Freight (Postage) of the parcel, or Dutiable Value (DV) multiplied to tariff rate while the VAT is derived from the landed cost which includes DV, CUD, stamp fee, and ET if applicable. The total amount due to the government amounts to the above-said duties and taxes plus P30.00 stamp fee.

DONATIONS. Imported international donations may be exempted from payment of customs duties and/ or taxes if the consignee is a (1) National Government agency; (2) a foundation/relief organization registered with the Department of Social Welfare and Development (DSWD) of the Philippines; (3) a non-stock, non-profit educational institution; (4) or a disabled person and has secured TEI from the DOF Revenue Office.

The approved TEI shall be transmitted by the Department of Finance - Central Records Management Division (DOF-CRMD) to the Bureau of Customs - Tax Exempt Division (BOC-TED) for transmittal to the proper BOC-Collection District for processing.

All parcels including gifts and donations are subject to payment of customs duties and taxes. To avail of the duty and tax exemption on the importation of international donation, a Tax Exemption Indorsement (TEI) must be secured from the Department of Finance-Revenue Office.



BOC turns over P1M-worth of canned goods to DSWD for distribution to Taal Volcano victims

The Bureau of Customs - Port of Manila (POM) donated 106,920 forfeited canned goods originating from the United States of America to the Department of Social Welfare and Development (DSWD) during the ceremonial turnover last January 22, 2020 in the BOC Situation Room.

The BOC - Disaster Relief Team, in coordination with the Auction and Cargo Disposal Division of the POM, identified said goods as eligible for

donation after being subjected to forfeiture proceedings through an issuance of a seizure order by POM District Collector Arsenia Ilagan. The forfeited goods were deemed fit for human consumption after being tested by the Food and Drug Administration (FDA). This initial donation can provide a meal for an estimated 53,000 families.

During the ceremony, Commissioner of Customs Rey Leonardo Guerrero,

through POM District Collector Arsenia Ilagan, expressed sympathy to the province of Batangas, especially to those affected by the Taal Volcano eruption. The Customs Chief also expressed his gratitude to the Department of Finance (DoF), the DSWD and all the officials involved in expediting the donation process.

The process complied with the provisions of the Customs Modernization and Tariff Act

under Section 1141 which states that goods subject to disposition may be donated, declared for official use by the Bureau, or sold at public auction. Goods suitable for shelter, or consisting of foodstuffs, clothing materials, or medicines may be donated to DSWD.

Philippines-China cooperation agreement provides new X-ray machines

Four (4) units of Mobile Container Vehicle Inspection System and two (2) units of Computerized Tomography (CT) Scan Inspection System were officially turned over to the Bureau of Customs last January 21, 2020 through donation by virtue of the Contract on Project of China-Aid Container Inspection Equipment between the Philippine Bureau of Customs and Ministry of Commerce of the Republic of China signed last August 29, 2019.

The donation was done through the leading X-ray producer in China Nuctech Company Limited represented by its Project Manager, Mr. Zhou Chunming. The process started upon arrival of the machines

in BOC last October 08, 2019.

Of the four (4) Mobile Container Vehicle Inspection Systems, two (2) will be deployed to Manila International Container Port (MICP), one (1) to Port of Manila and remaining one (1) to Port of Subic, while the CT Scan Inspection Systems will be operated in the Ninoy Aquino International Airport Customs.

According to BOC - X-ray Inspection Project (XIP), the Mobile Container Vehicle Inspection Systems can scan 60 containers at most per hour, improving trade facilitation. The X-ray machine is attached to a Volvo truck equipped with material and color

discrimination capability allowing image analysts to discriminate organic and inorganic materials thus enhancing the capability in detecting illegal drugs. Further, it can operate with the aid of city power or, in the absence of the latter, using its own generator.

On the other hand, the CT Scan Inspection System, aside from its material discrimination feature, can generate 360-degree image, image slice and detect explosives thus enhancing security in our major airport. These scanning machines will enable rapid and effective screening of containerized shipments and cargoes with less human intervention.





BOC conducts basic course on Cargo Security Management

The Bureau of Customs (BOC) formally launched the Basic Course on Cargo Security Management for the 210 newly hired Customs Guards through the collaborative efforts of the Enforcement and Security Service (ESS) and Interim Training and Development Division (ITDD) in the ESS Grounds, Bureau of Customs on February 10, 2020.

A total of 210 Customs Guard shall undergo the training and shall be conducted in 3 separate batches. The basic course is comprised of lectures on cargo handling and security to provide trainees the basic knowledge and physical training to improve competence in actual exercise of their duties and responsibilities.

The 27-day training program aims to enhance management and technical skills of newly hired Customs Guard. Today, the first batch consisting of 70 Customs Guards formally started the basic course supervised by the officers from ESS and ITDD. The program aims to ensure that the newly hired Customs Guards possess basic knowledge and competence specifically in cargo security and port operations. The remaining 2 batches are scheduled to undergo the same course in the coming months.

BOC improves mobility with new fleet of vans

The Bureau of Customs (BOC) on February 06, 2020, received 26 newly purchased Toyota Hi-ace vans in a ceremony conducted inside the BOC compound, Port of Manila, South Harbor.

The turn over, led by Commissioner Rey Leonardo B. Guerrero and Philippine International Trading Corporation (PITC) President and CEO Dave M. Almarinez marked the second stage of the vehicle procurement plan of the BOC in partnership with PITC. The first stage of the plan was executed through the procurement of 8 Hyundai Starex vans in 2019. A total of 36 vans were procured with the remaining 10 scheduled to be delivered in the coming weeks.

BOC Port of Aparri hosts 4-day X-ray training

The Bureau of Customs (BOC) – Port of Aparri hosted a 4-day workshop dubbed “Training on X-Ray Machine Operation, X-Ray Profiling and Image Analysis” on January 28-31, 2020 at the Laoag International Airport, Laoag City, Ilocos Norte.

Said activity equipped the 15 employee participants on the Port on the basic know-how in operating the newly-acquired X-Ray machines of the Bureau as well as the profiling techniques and must-have skills an X-Ray image analyst must possess to effectively and efficiently carry out his functions.

Acquisition and deployment of X-ray units in all ports of entry and the conduct of the corresponding training to the end-users are part of Customs Commissioner Rey Leonardo Guerrero’s 10-point priority program leading

towards a credible, modern and professional Customs administration.

One of the resource speakers, Mr. Darwin Bonson, an engineer of Astrophysics Asia, the Bureau’s X-Ray units supplier, emphasized that aside from focusing on the company’s technological advancement, they also make sure that the end-users of the X-Ray machines are safe from the radiation emitted by said equipment.

The remaining 3 days of the training were handled by COO III John Mar M. Morales and SA I Floro C. Tadlas, two of the Bureau’s top X-Ray experts, who, after discussing the theoretical part, gave numerous actual X-Ray operation exercises to familiarize the BOC Port of Aparri employee-participants on the shape, density and color registration of the usual and unusual items brought in the airport setting.

BOC conducts MSGC sub-committee meetings



The Bureau of Customs (BOC) on January 16, 2020 at the OCOM Conference Room, Port Area, Manila held the sub-committee meetings of the Multi-Sector Governance Council (MSGC) aimed at enhancing the reforms being introduced in the Bureau.

The sub-committee meetings were conducted in three forums, the first was the Integrity sub-committee meeting which was attended by selected MSGC members together with the committee chairman Bishop Noel Pantajo. The meeting focused on the values formation activities to be introduced at the Bureau of Customs in coordination with Institute for Solidarity in Asia (ISA) and Fellowship of Christian in Government Inc. (FOCIG). Bishop Pantajo commended the officials of the Bureau for including character development as one of the agency’s focus in transforming its personnel.

This was followed by the Communication sub-committee meeting which focused on the development of the communications plan of the Bureau. Committee members were given a background of BOC-CARES which is the primary customer service provider of the BOC. The members expressed their intention to give

further assistance in developing Bureau’s communications plan with emphasis in maximizing the use of social media as well as multimedia platforms such as YOUTUBE to further advance its information campaign.

The day ended with the Joint Internal and External Core Processes Committee meeting. The meeting was chaired by no less than former BOC Commissioner Guillermo Parayno. The discussion focused on the use of machines and software to stabilize and improve systems as well as the stabilization plan of Electronic-to-Mobile (E2M) Project. Projects in regard to the BOC’s Internal Quality Management were also discussed. Former Commissioner Parayno stressed the importance of monitoring key process areas using the new systems in the BOC.

Recently, the Bureau of Customs was awarded the Gold Governance Trailblazer award by the Institute for Solidarity in Asia. The award is the highest award given to a PGS initiated institution. The Bureau aims to carry this momentum through until it passes the 4th and final stage which is the institutionalization stage to truly ensure that reforms are truly achieved.



BOC implements Fuel Marking Program; marks 25 oil terminals

As of February 21, 2020, a total of 4.6 billion liters of imported and refined fuel (diesel, gasoline and kerosene) have been marked with the official fuel marker.

To date, 25 terminals and two refineries of the following oil companies are marked with the official fuel marker: Seoil, Oilink International / Unioil Petroleum Philippines, Insular Oil Corporation, Phoenix Petroleum Corporation, Chevron Philippines Inc., Pilipinas Shell Petroleum Corporation, Petron Corporation, Filoil, Jetti, PTT Philippines, Marubeni, Microdragon, High Glory, Goldenshare and Jadelink.

The Fuel Marking Program aims to mark imported and refined petroleum products such as gasoline, diesel and kerosene using a covert and

sophisticated marking and testing technology to ensure that all downstream fuels are tax and duty paid. Subsequently, fuels stored in depots, transported in vessels and other fuel-transporting vehicles and sold at retail gas stations will be tested for compliance.

Through the Program, tax leakages from oil smuggling and other fuel fraud will be plugged and is expected to generate at least P20 billion in revenue.



BOC totally ships out Waste Back to South Korea



The Bureau of Customs (BOC) through the Port of Cagayan de Oro on February 24, 2020, reported that all the waste illegally shipped into the Philippines in 2018 are totally shipped out after four re-exportations.

In 2018 a shipment declared as plastic flakes was alerted and was verified to contain mixed non - biodegradable wastes. A warrant of seizure and detention was then issued against the shipment and cases for violation of the Customs Modernization and Tariff Act (CMTA) and R.A. 6969. The process of re-exportation was then conducted by the Bureau through

the Port of Cagayan de Oro. The first shipment of re-exportation was successfully done in January 13, 2019 which included 51 x 40 foot containers followed by a re-exportation on January 19, 2020 with 50x40 foot containers.

In his statement, the Collector John M. Simon explained that the additional batches of re-exportation happened on February 16, 2020 and February 23, 2020 which were attended by 100% Port of CDO personell directed by the CDO Chief and marked the total re-exportation of 201 containers of waste back to South Korea.

BOC Expedites Release of Face Masks

With the increasing demand for face/surgical masks brought about by the Covid-19 or Coronavirus Disease 2019 (then 2019 n-CoV) epidemic, the Bureau of Customs (BOC) remains at service to the public as it ensures prompt processing and release of face/surgical masks.

Since the discovery and identification of Covid-19 in January 2020, the Bureau has been expediting the process and release of shipments of face/surgical masks necessary in securing the public from the deadly virus.

Records show that 210 cartons, 10 boxes, 5 packages, and 115 pieces of face/surgical masks were released from the Bureau of Customs from January to February 2020.

In Port of Davao, there were 210 cartons and 5 packages of face/surgical masks released in January 2020. Another 10 boxes and 115 pieces of face/surgical masks were also released on February 12, 2020 from the Port of NAIA.



CUSTOMS GAZETTE

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LATEST ISSUANCES

CUSTOMS ADMINISTRATIVE ORDER (CAO)

SUBJECT

CAO 01-2020	FINES AND SURCHARGES FOR CLERICAL ERRORS, MISDECLARATION, MISCLASSIFICATION AND UNDERVALUATION
CAO 02-2020	DISPUTE SETTLEMENT AND PROTEST
CAO 03-2020	DISPOSITION OF SEIZED, ABANDONED AND FORFEITED GOODS IN CUSTOMS CUSTODY
CAO 04-2020	REDEFINING THE JURISDICTIONAL LIMITS OF THE CUSTOMS DISTRICTS OF ZAMBOANGA AND CAGAYAN DE ORO
CAO 05-2020	CUSTOMS CLEARANCE PROCEDURES ON EXPRESS SHIPMENTS

CUSTOMS MEMORANDUM ORDER (CMO)

SUBJECT

CMO 01-2020	IMPLEMENTATION OF THE MODIFIED GOODS DECLARATION VERIFICATION SYSTEM (GDVS)
CMO 03-2020	THE POLICIES AND GUIDELINES OF THE BUREAU OF CUSTOMS ON THE OBSERVANCE OF ITS NATIONAL FLAG RAISING AND LOWERING CEREMONIES
CMO 04- 2020	ESTABLISHMENT OF AN ELECTRONIC TRACKING OF CONTAINERIZED CARGO SYSTEM (E-TRACC SYSTEM) AND ACCREDITATION OF A SERVICE PROVIDER FOR THE PURPOSE
CMO 05-2020	IMPLEMENTING DEPARTMENT OF HEALTH (DOH) DEPARTMENT CIRCULAR NO. 2020-0034 RE: GUIDELINES AT ALL SEAPORTS FOR PREVENTION AND SPREAD OF NOVEL CORONA VIRUS ACUTE RESPIRATORY DISEASE (2019-nCOV ARD)

CUSTOMS MEMORANDUM CIRCULAR (CMC)

SUBJECT

RATE OF EXCHANGE

CMC 02 -2020	Rate of Exchange for the Week January 04-10, 2020	P50.6460/\$1
CMC 03-2020	Rate of Exchange for the Week January 11-17, 2020	P50.6030/\$1
CMC 17-2020	Rate of Exchange for the Week January 18-24, 2020	P50.7600/\$1
CMC 22-2020	Rate of Exchange for the Week January 25-31, 2020	P50.9630/\$1
CMC 29-2020	Rate of Exchange for the Week February 1-7, 2020	P50.9040/\$1
CMC 39-2020	Rate of Exchange for the Week February 8-14,2020	P50.7800/\$1

CUSTOMS MEMORANDUM CIRCULAR (CMC)

SUBJECT

CMC 07-2020	SANYO Trademarks
CMC 08-2020	JOCKEY Trademarks
CMC 09-2020	GOYARD Trademarks
CMC 10-2020	AIRWAIR Trademarks
CMC 11-2020	DR. MARTENS Trademarks
CMC 12-2020	DETECTO Trademarks
CMC 13-2020	NOKIA Trademarks
CMC 14-2020	HEWLETT PACKARD Trademarks
CMC 15-2020	VITAL Trademarks
CMC 16-2020	PRADA Trademarks
CMC 19-2020	BIOFARMA Trademarks

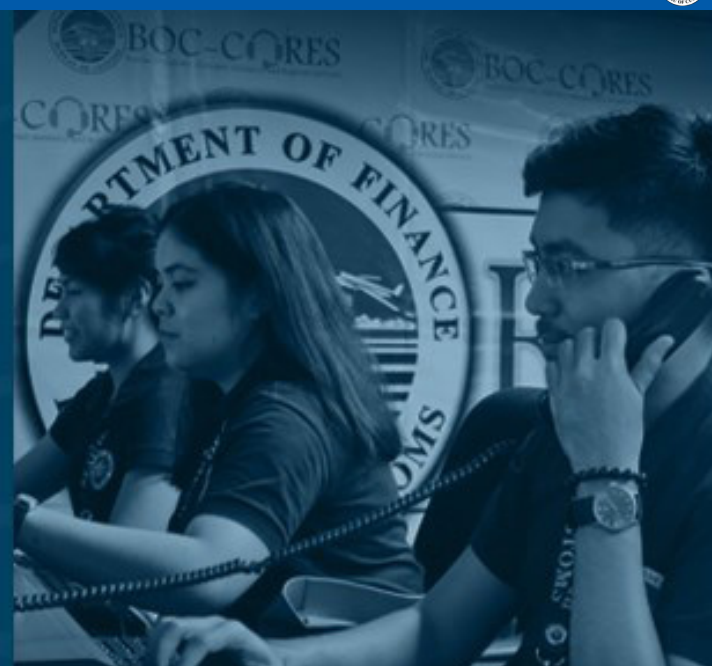


Naguguluhan??
May katanungan.

TUMAWAG LAMANG SA:

8705-6000

Customer Assistance & Response Services



**You may also visit the Bureau of Customs at:
OFFICE OF THE COMMISSIONER
G/F OCOM Building, 16th Street,
South Harbor, Port Area, Manila**

**For any concerns and inquiries, you may contact:
Customer Assistance & Response Service (BOC-Cares)
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