

# BUREAU OF CUSTOMS



# 2015

ANNUAL REPORT







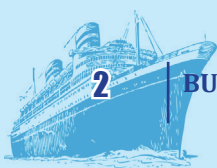
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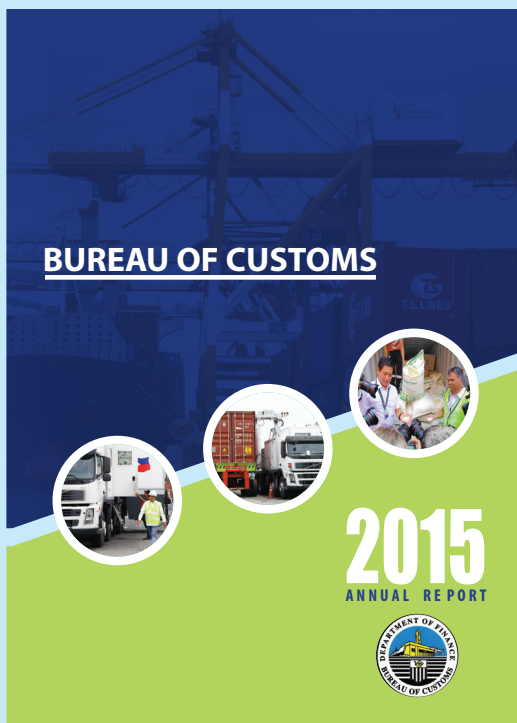
ANNUAL REPORT

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## ABOUT THE BUREAU OF CUSTOMS



### ABOUT THE COVER

BOC continues to strive even more in the fight against smuggling: through High-end equipment and manpower, enhanced monitoring efforts, apprehensions and filing of smuggling cases. These are all proof of the Bureau's determination to curb smuggling in the country.

### MISSION

A modernized and efficient customs administration that every Filipino can trust and be proud of.

### VISION

- To enhance revenue collection
- To provide quality service to stakeholders with professionalism and integrity
- To facilitate trade in a secured manner
- To effectively curb illicit trade and all forms of customs fraud
- To implement relevant technology for an efficient and effective customs management aligned with the international customs best practices

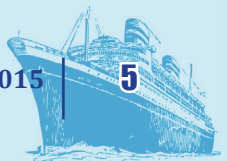


## FUNCTIONS

- Assessment and collection of the lawful revenues from imported articles and all other dues, fees, charges, fines and penalties accruing under the tariff and customs laws.
- Prevention and suppression of smuggling and other frauds upon the customs.
- Supervision and control over the entrance and clearance of vessels and aircraft engaged in foreign commerce.
- Enforcement of the tariff and customs laws and all other laws, rules and regulations relating to the tariff and customs administration.
- Supervision and control over the handling of foreign mails arriving in the Philippines, for the purpose of the collection of the lawful duty on the dutiable articles thus imported and the prevention of smuggling through the medium of such mails.
- Supervise and control all import and export cargoes, landed or stored in piers, airports, terminal facilities, including container yards and freight stations, for the protection of government revenue.
- Exercise exclusive original jurisdiction over seizure and forfeiture cases under the tariff and customs laws.



# BUREAU OF CUSTOMS PORTS and SUB-PORTS





## Message from the President of the Philippines

My warmest greetings to the management and staff of the Bureau of Customs on the release of your **Annual Report**.

The Daang Matuwid symbolizes our administration's resolve to uphold integrity, excellence, and accountability in public service. To accomplish reform, we called on our colleagues to walk the path with us; weed out patronage and corruption from our institutions; and help transform our agencies into effective instruments of empowerment. We assured our people that the abusive will be held accountable, while the persevering and upright will be rewarded for their efforts.

This document maps the progress of the Bureau in its campaign for good governance. It exhibits your determination to firmly implement the law in our country's points of entry and strengthen the collection of duties from our partners in development. As you modernize customs and rise to the standards of the ASEAN Single Window System, I rely on you to pursue your targets with greater rigor. Reinforce the image of your office as sincere, capable and earnest in fulfilling its mandate.

When our coalition first asserted our stand to silence the "wang wang mentality" in our society, we were overwhelmed by the support of the public. Emboldened by our conviction, they articulated their hopes and buttressed our initiatives to restore our nation's vitality. Our journey on the straight and righteous path is the crux of the trust between government and its citizenry; these past years bear testament to the gains we have won through this solidarity. As we pursue a dignified and inclusive future, let this publication keep you unwavering in our sworn mission to uplift the lives of our fellow Filipinos.



**BENIGNO S. AQUINO III**





## Message of the Commissioner

This Annual Report aims at providing an overview of a highly eventful 2015, during which I had the honor to shepherd the Bureau of Customs and continue on with the fight for good governance, transparency, fairness and accountability in public service.

The Bureau of Customs has always taken part in initiatives aimed at easing the flow of goods through the border. One of the key challenges we face is on achieving appropriate balance between trade facilitation and regulatory control while at the same time play an equally important role in revenue administration and tax collection for the government.

With the support of the men and women at the customs service, we took our own steps and continue with the works of my predecessors in the Bureau who have started many reforms so that customs authorities will no longer be perceived as the traditional “gatekeeper” representing a barrier through which international trade must pass. Time is of the essence for us and from Day One, I emphasized to our team in the Bureau to hit the ground running in order to institutionalize and implement many of these reforms. Speed, integrity and efficiency will be our trademarks.

As we threaded the path of President Noyon Aquino’s “Daang Matuwid” and adopted integrity as the foundation of our work ethics at the Bureau, we also took steps to benchmark with customs administration among member-countries of ASEAN and the World Customs Organization – learning from their experiences and adopting best practices.

There is no single simple solution to address the various issues we confront at the Bureau as we need a multi-dimensional strategy and work with various sectors in the customs administration environment. As we bring goods and services across the border, all of us perform our respective functions and roles in trade facilitation and revenue administration.

As we move along the fulfillment of our destiny as a nation, please be with us in keeping our path to progress illuminated by each and every one of us carrying the torch of bayanihan and pagmamahal sa bayang Pilipinas. May the Bureau of Customs continue to engage in worthy endeavors that benefit our people. Let us foster the expansion of our civic enterprise, inspiring our people to remain in solidarity with us in government and other partners in public service.

Mabuhay po kayong lahat!

  
**ALBERTO D. LINA**



## HIGHLIGHTS of 2015

### Customs bares strategic IT plan to modernize the agency

The Bureau of Customs (BOC) launched a technology modernization plan that sets the foundation for an efficient, transparent, and paperless environment.

Customs officials and reputable information technology groups embark on a partnership to equip the Bureau with robust IT systems and solutions to enhance and secure the services it is mandated to provide its stakeholders aligned with the national government's push towards trade facilitation, while equipping its regulatory, intelligence and law enforcement units with the necessary foundations to enhance its profiling and decision support capabilities.

Customs Commissioner Alberto Lina said he is proud to see the inroads to progress the Bureau has taken in the short time as commissioner.

"Several services have already been laid down and projects are already in the pipeline for implementation and execution all of which are intended to institutionalize transparency, operational and regulatory efficiency and most importantly, law enforcement effectiveness," said the customs chief.

Deputy Commissioner for Management Information System and Information Group Dennis Reyes added, "Spotting the vulnerabilities on how BOC data and information is managed and consumed, the agency established the utilization of BOC ICT assets and facilities, institutionalizing the necessary controls and security to prevent unauthorized use and ensure the integrity of the data and information contained," citing the

recently signed Customs Memorandum Order 34-2015.

The bureau is implementing the *Infrastructure Optimization Project*, focusing on the following areas: 1) provide a secure platform with access and authentication controls to deliver modern systems and applications; 2) deliver highly-available and mission-critical business applications to support Customs operations by enhancing existing client management processes and systems; 3) enhance the quality of service of business solutions through re-engineered IT support, modern tools, new delivery channels and unified data protection; 4) Optimize resources across public and private cloud to deliver capabilities such as deep application diagnostics, infrastructure monitoring and comprehensive configuration management.

The BOC also partnered with the Development Bank of the Philippines - Data Center Incorporated and FireEye for *Cyber Security Solution Project* to effectively address the current threat landscape in cyber security including its computer systems and ICT infrastructure, emails and portal. The project aims to fill the security gaps and stop advanced malware, zero day and advanced persistent attacks thru intrusion prevention systems to make the Bureau's data clean and secured.

"The demands of the Customs Modernization and Tariff Act (CMTA) compelled the bureau to develop the capability not only to process data, but, in terms of cybersecurity, develop the capability to both defend and hunt down perpetrators of cyber-criminality and its physical

counterpart activities,” highlighted Lina.

The *Data Center and Network Rehabilitation Project* aims to enhance the reliability of the data center including its facilities to make its IT operations 24/7. At present, the BOC data center contains the E2M system and National Window System. BOC will acquire new IT systems and the data center will be hosting the new servers to run these systems.

The *Managed Wide Area Network and Internet Connectivity Project* aims to significantly improve the transmission and security of data over the network and internet by providing 1) Managed network service, 2) Upgraded Internet Productivity, 3) Upgraded IPVPN Bandwidth, 4) Delivery of new network equipment, and 5) Implementation of new network design.

*Cloud-Base Engineered Infrastructure Project* will give the current E2M system the needed boost in performance and service availability by temporarily transferring the system from the legacy and near end-of-life hardware into a high-performance cloud platform without having to alter the base technology architecture that form part of the complete E2M offering. Provisioning for a disaster recovery environment is also part of this project.

*Rivo Operations Management Platform (OMP)* will

provide the Bureau the capability to define and deploy business rules, process, workflow-driven full lifecycle management applications equipped with out of the box reporting and basic data analytics functionality with little to no programming requirement on the part of the Bureau personnel. The Rivo OMP will provide the environment for frontline operations to participate in the design, configuration and deployment of business unit applications without depending on third-party consultants. Among OMP's business applications include: 1) Cargo Alerts Management, 2) Legal Case Management System, and potentially, the 3) E2M Helpdesk, 4) IT Technical Support Ticketing System, and 5) Procurement Requirement Compliance.

“It is an honor to have these strategic assets in the bureau that will institutionalize reforms even beyond the Aquino administration. I'm very grateful for the tireless work by the men and women of BOC and I can assure everyone more progress on this front as we continue to work through the last remaining months of this administration,” Lina added.

## Customs implements no-break policy to all ports

To provide optimum service to the transacting public and further facilitate trade, the Bureau of Customs will implemented in all ports and subports nationwide the “no-noon break policy” starting September 2015.

Customs Commissioner Alberto D. Lina said that regular working hours in all ports is set from 7:00 in the morning to 7:00 in the evening from Monday to Friday without noon break. He also highlighted that there will be no such thing as holidays to make sure the commitment is delivered.

“We will exhaust all means for an improved Customs service delivery to a higher level committed to reducing inefficiencies and delay. We intend for the ber-months to pass by smoothly without any reports of port congestion. There will be no regular non-working holidays for us in the bureau leading to Christmas,” the bureau chief said.

According to Lina, it will be the responsibility of the division chiefs to arrange the working schedule of each staff to ensure there is no interruption of service.

The commissioner has instructed district and port collectors to directly coordinate with their respective arrastre operators and other stakeholder of the ports/subports to ensure that the extended

working hours is also fully supported by their respective operations.

The flexible working hours will divide the existing staff into two shifts: either from 7:00am to 4:00pm with lunch break at 11:00am to 12:00 noon, or from 10:00am to 7:00pm with lunch break at 1:00pm to 2:00pm.

The bureau said that to enhance delivery of services and smoothen the processing of documents, it will strictly implement the Civil Service Commission’s mandate directed towards government agencies providing front line services.

The commissioner added: “We’re in the last quarter of the game with only a few months left in the administration. But with the right foundation and enough willpower, anything is possible. We can deliver private sector competitiveness to the public sector. Wait and see.”

The Office of the Commissioner in the Bureau and the divisions under it will retain its regular working hours of 8:00am to 5:00pm except that services will be rendered continuously.



## Lina signs historical CNA for BOCEA

The Collective Negotiations Agreement (CNA) was signed during the flag raising ceremony held at the Manila International Container Port (MICP) between the Bureau of Customs management and the Bureau of Customs Employees Association (BOCEA), a momentous event in the history of the bureau long awaited by all rank and file employees.

The signing coincided with the 37th anniversary of MICP, which was attended by BOC officials headed by honorable Commissioner of Customs Alberto D. Lina, officials of the Bureau Customs Employees Association (BOCEA) under the stewardship of Romulo A. Pagulayan, Customs Retirees, Outstanding Customs Importers, Exporters and Brokers.

The CNA is an agreement between BOC management and BOCEA that contains much comprehensive benefit package for the employees such as, but not limited to, signing bonus, shuttle service, housing for employees, 14th month pay, etc. that will surely augment the meager salary of the employees and will certainly make the employees and their families' lives better and less stressful.

In 2012, BOCEA first submitted the then draft CNA to former Commissioners Raffy Biazon and

Sonny Sevilla to formalize the negotiation with BOCEA. Unfortunately, due to circumstances beyond control, it never materialized.

BOCEA, as the Sole and Exclusive Bargaining Agent (SEBA) of the rank – and – file employees, never entertained the thought to give up its continuous struggle that will uplift the lives of the BOC employees. With stringer determination of its leaders, BOCEA came up with its own CNA document that was immediately submitted to Commissioner Lina for consideration.

The road to success never came easy for BOCEA as far as drafting the CNA is concerned. A thorough research and comparison with different national government agencies with approved CNA were done. BOCEA interviewed people from these agencies, specifically union leaders, for insights and suggestions on how to make a near to perfect agreement. But as nature takes its usual course, BOCEA has to endure trials and obstacles along the way just to achieve its goal for the welfare and benefit of all rank – and – file employees of the Bureau of Customs.

Finally, after all that BOCEA has gone through, a CNA was signed in its final form by the concerned parties. The long wait is finally over!

## Launching of Balikbayan Box Tax Calculator online app



Anticipating the passage of the Customs Modernization and Tariff Act into law, the Bureau has designed and developed the BALIKBAYAN BOX Duties and Tax Calculator app for easier access to information for our kababayans abroad.

This is a user-friendly application designed to estimate the amount of customs duties and taxes on balikbayan boxes based on the declared value of commonly sent items following the Revised Tariff and Customs Code of the Philippines, applicable to Filipino citizens, immigrants, and/or overseas workers that travel, reside and/or work in the Philippines and abroad.

This is a FREE app launched by the Philippine Bureau of Customs when the Customs Modernization and Tariff Act was passed into law under the leadership of Commissioner Alberto D. Lina.

The app is available for Android users.





## BOC launches Customs ng Bayan Helpdesk

On 09 September 2015, the Bureau of Customs operationalized a feedback mechanism to cater to public queries and complaints related to Customs services, as well as erring Customs employees utilizing relevant social media network tools.

In line with the Aquino administration's efforts to push for good governance, the Bureau is encouraged the general public to send information relevant to graft, improper action, negligence, lavish lifestyle and other illegal practices.

"We are calling on the public to be the bureau's active partner in our drive against smugglers and erring officials. If you suspect items in your local market, mall establishments or even online stores to be selling smuggled items, please report it to our official channels so our frontliners can immediately address them," said Customs chief Alberto Lina.

"If you experience any problems with our frontline services, you may also let us know - it could be in our bureau, our ports and airports. If your Customs taxes or duties were not properly explained to you in collecting your parcel or shipment, report it to us our staff can properly assist you," added Lina, stating that reports going viral in social media sites are more

difficult to trace for lack of information.

The BOC also encouraged citizens to report officials who are openly living a lavish lifestyle.

"Public servants have to make good with their civil service oath in leading a modest lifestyle. If you know of, or see officials from our bureau contradictory to this then by all means, file a report with us through these channels so we can initiate investigations," Lina said.

So far, the most common issues raised by citizens include: inquiry and tracking of parcels and balikbayan boxes; clarification on computation of duties and taxes; as well accreditation and procedures for importers and brokers.

Since its launch, the Citizens Charter has received nine hundred ninety three (993) concerns and inquiries thru Facebook, Twitter, phone calls and e - mails.

Out of the 993 concerns, nine hundred eighty three (983) have already been addressed and resolved. Those that were not resolved was due to lack of information such as: Tracking No., Bill of Lading No., and/or the complainant has not gotten back to the help desk despite follow - ups.

## BOC Cares

The last quarter of 2015 laid the initial foundations for another improvement in the service operations of the Bureau. Tagged as BOC Customer Assistance and Response Services, or BOC CARES – the Bureau's call center unit – it aims to provide fast, easy and accessible assistance to the public and stakeholders. BOC CARES is the consolidation of customer interactions to a centralized customer service unit, facilitated by PIAD under the supervision of MISTG and IAG.





## BOC Revenue Collection Performance

January-December 2015 (In Billion Pesos)

	JAN- DEC 2015		JAN-DEC 2014	2015 ACTUAL vs 2015 GOAL		2015 ACTUAL vs 2014 ACTUAL	
	ACTUAL	GOAL	ACTUAL	Amount	%	Amount	%
TOTAL	367.534	436.592	369.277	-69.058	-15.8%	-1.743	-0.5%
CASH	357.405	426.592	357.775	-69.187	-16.2%	-.371	-.1%
TEF	10.129	10.000	11.501	.129	1.3%	-1.372	-11.9%

Based on the Bureau of the Treasury, BOC posted a total collection of Php367.534 billion. This was Php69.058 billion or 15.8% short of the revised target of Php436.592 and Php1.743 billion or .5% lower than the 2014 figure of Php369.277 billion.

During the year, BOC exerted efforts to surpass the collection target set by the DBCC. Oil revenues exceeded its target by 3.6% due to the reduction of oil price target to \$50.00 per barrel compared to the \$51.23 per barrel actual price. The gains were however, negated by the shortfall in non-oil revenues by 18.9%. due to higher ratio of non-dutiable imports to total imports, to 80% from the BESF program of 50%, due to Free Trade Agreement, tax and duty free incentives being given to Investment Promotion Agency, and other special laws which also resulted to lower average tariff rate of 2.45% compared to 4.35% programmed. For imports covered by various free trade agreements alone, a total of 996.77 billion

value of goods flowed into the country during the year, resulting in Php109.1 billion in foregone duties.

The use of the tax credit payment resulted in the collection of Php3.869 billion on a non-cash basis. This total collection in the nature of government accounting, cannot be included in the actual cash collection category. Furthermore, the deferred payment scheme used in government importation amounted to Php7.762 billion in 2015.

Compared against 2014 level, the collection effort of the BOC was adversely affected by the 44.6% drop in the weighted average price of crude and petroleum products. This resulted in the decline of oil import value by 34.6% despite increase in volume of oil imports by 18.0%, resulting to lower collection by Php 28.087 billion or 31.1%.

Volume and value of non-oil, on the other hand, increased by 16.1% and 17.8%. Likewise, collection from non-oil increased by Php 26.3463 billion or 9.3%.



## Collection by Source of Tax

(In Billion Pesos)

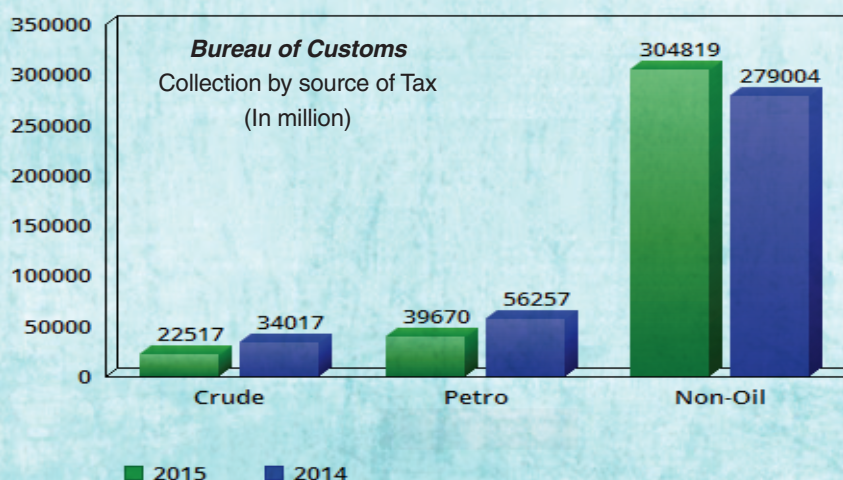
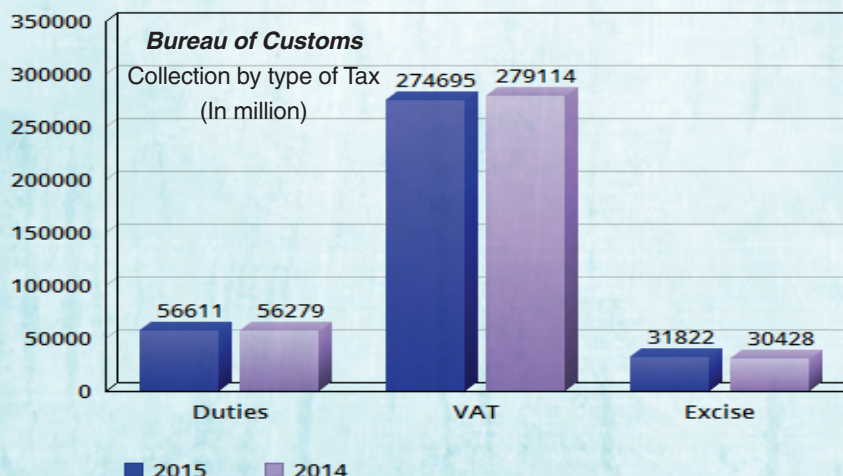
	JAN-DEC			2015 ACTUAL vs 2015 GOAL		2015 ACTUAL vs 2104 ACTUAL	
	2015 ACTUAL	2015 GOAL	2014 ACTUAL	Amount	%	Amount	%
TOTAL	367.534	436.592	369.277	-69.056	-15.8%	-1.743	-0.5%
NON-OIL	305.347	376.538	279.003	-71.189	-18.9%	26.343	9.3%
OIL	62.187	60.054	90.274	2.133	3.6%	-28.087	-31.1%

Classified according to type of tax revenue, duties brought in a total of Php 57.139 billion and excise taxes on other imports added Php31.822 billion, higher than the 2014 level by 1.5% and 4.6%, respectively. The reduction in the oil import value which is non-dutiable adversely affected the value-added tax (VAT), which dropped by 1.6%, to Php274.695 billion from the 2014 level of Php279.114 billion.

Similarly, because of the slump in the price of oil and its by-products such as resin, the total value of imports modestly increased by 8.7%, to Php4,000,426.09 million from Php3,678,614.24 million in 2014. Non-dutiable value of oil imports

decreased by 34.6%. However, both dutiable and non-dutiable value of non-oil imports increased by 4.5% and 22.1%, respectively. The BOC is continuously strengthening the valuation reference information system to ensure proper customs valuation and tariff classification.

Volume wise, total imports increased by 16.5%, to 97,107.00 million kgs from 83,357.45 million kgs. Dutiable volume of oil and non-oil grew by 38.3% and 22.7% while non-dutiable volume of oil and non-oil rose by 17.9% and 14.4%, respectively. However, these increases in total import volume did not match the drop in the value of total imports.





## Top Performing Performing Ports

Customs Commissioner Alberto D. Lina commended the agency's top-performing collection districts that contributed to the entire Bureau's revenue of Php368 billion in 2015.

16 among 31 sub-ports exceeded their respective targets in terms of nominal amount and percentage deviation.

Port	Collector	2015 Target	2015 Actual	Surplus
<b>San Fernando</b> Sub Port of Sual Sub Port of Baguio	Elizabeth Delas Llagas Sally Carpio	₱ 348.5M ₱ 458,000.00	₱ 930M ₱ 1.228M	₱ 581.5M ₱ 770,000.00
<b>Clark</b>	Cecilio Vicente Gallo	₱ 1.160B	₱ 1.284B	₱ 124M
<b>Manila</b> Sub Port of Laguna	William Dionisio	₱ 1.393B	₱ 1.525B	₱ 132M
<b>Batangas</b> Sub Port of Puerto Princesa Sub Port of Siain	Alph Grace Castro Grace Abril	₱ 89.3M ₱ 1.174B	₱ 182.1M ₱ 1.514B	₱ 92.8M ₱ 340M
<b>Iloilo</b> Sub Port of Pulpundan	Renevic Soliman	₱ 1.349B ₱ 725.9M	₱ 2.308B ₱ 960.6M	₱ 959M ₱ 234.7M
<b>Cebu</b> Sub Port of Dumaguete	Fe Lleuelyn Toring	₱ 15.605B ₱ 158.5M	₱ 16.529B ₱ 259.2M	₱ 924M ₱ 100.7M
<b>Tacloban</b> Sub Port of Catbalogan	Avelino Alberca	₱ 105,000.00	₱ 6.7M	₱ 6.6M
<b>Port of Legaspi</b>	Divina Garrido	₱ 147.8M	₱ 324.2M	₱ 176.4M
<b>Port of Surigao</b> Sub Port of Nasipit Sub Port of Bislig	Lilibeth Mangsal Joseph Villasenor Rosita Arabaca	₱ 12.2M ₱ 1.9M ₱ 975,000.00	₱ 18.7M ₱ 9.1M ₱ 1.1M	₱ 6.5M ₱ 7.2M ₱ 178,000.00
<b>Cagayan de Oro</b> Sub Port of Iligan Sub Port of Ozamis	John Simon Laureana Ata-Gaite	₱ 244.8M ₱ 38.2M	₱ 324.5M ₱ 52.8M	₱ 79.7M ₱ 14.6M
<b>Zamboanga</b> Main Port Sub Port of Jolo Bongao, Tawi Tawi	Benhur Arabani Zahreeb Jaljis Nur-ain Escandar	₱ 66M ₱ 61.5M ₱ 1.9M ₱ 1.4M	₱ 180.6M ₱ 174.2M ₱ 3.1M ₱ 2.5M	₱ 114.6M ₱ 112.7M ₱ 1.2M ₱ 1.1M
<b>Davao</b> Sub Port of Dadiangas	Datu Samson Pacasum	₱ 10.558B ₱ 142.5M	₱ 11.56B ₱ 519.7M	₱ 598M ₱ 377.2M
<b>Limay</b> Sub Port of Mariveles	Anacleto Balatazar, Jr.	₱ 5.010B	₱ 7.121B	₱ 2.111B

Lina also recognized the seven collection districts whose combined collection of the main port and sub-ports exceeded targets: Surigao, Clark, Legaspi, Davao, Cebu, Iloilo, Zamboanga and its main port, as highlighted.

In terms of collection performance, the Bureau lauded the top three (3) performing collection districts: Cebu, Iloilo and Davao.





## Border Protection and Security

The Intelligence Group (IG), tasked with the gathering of intelligence information related to Customs and economic activities through internal inquiry and investigation that may serve as basis for prosecution, issued 350 Warrant for Seizure and Detention (WSD) and recommended 123 alert and hold orders for abandonment proceedings, all with an estimated value of goods worth P689,465,437.42.

Bulk of the shipments recommended for seizure and abandonment consisted of agricultural products such as rice, sugar and frozen meat products.

A total of 9x40' or 450 MT containers and loose shipments consisting of 4,608.225 MT and 31.75 MT containers of rice were apprehended at the Manila International Container Port (MICP), the Bureau's largest operating port, as well as ports of Cagayan de Oro and Zamboanga with an estimated value of Php124,081,256.00. Proceeds derived from the partial sale of forfeited rice shipments amount to P6,604,400.00. Shipments were detected mainly due to subject of derogatory information exhibiting shipment misdeclaration.

On the other hand, a total of 19x20' containers, 112x40' containers and 1,856 sacks (25kgs) of loose cargo of sugar totaling to 46.4MT were seized resulting to P114,948,240.23 in additional revenues due to misdeclaration of contents for lack of import permit from the Sugar Regulatory Administration.

157 containers of frozen meat products were issued hold/ alert orders mainly for lack of appropriate import permits from the National Meat Inspection Service of the Department of Agriculture.

308 of the total alert/hold orders resulted to P34,438,289.04 in additional taxes, duties and

surcharges.

At the Ninoy Aquino International Airport, significant apprehensions showed exemplary increase on the unit's success rate year on year.

With close inter-agency coordination with other law enforcement units, 1,016 ecstasy tablets and cocaine were found in incoming parcels, while highly taxable jewelry items were detected from an incoming passenger. Four restricted firearms, although consigned to the Philippine National Police (PNP) but imported by a disqualified bidder was also apprehended.

To further enhance its anti-smuggling activities and expand its operations, coordination and collaboration was fostered in the Zamboanga peninsula through local government units and their enforcement agencies. The local police, Task Force Zamboanga, Philippine Navy, Task Force Zambasulta are just but a few of the agencies instrumental in various smuggling activities at the region.

Strengthened coordination with regulatory agencies such as the Food and Drug Administration, Department of Trade and Industry, Sugar Regulatory Administration amongst others have enabled the bureau to respond to situations swiftly and effectively.

In 2015 alone, the IG supplemented the Bureau's overall collection by P840,966,077.65.

Parallel with the conduct of seizure and forfeiture proceedings, investigations were conducted on Customs personnel, brokers, importers and other personalities involved in the entry of smuggled goods.



## Brokers and Importers Accreditation

In 2015, 11,166 importers and 1,488 brokers applied accredited under the Account Manager Office,

103 of these applications were denied due to falsification and other forms of misrepresentations. By year end, 35 importers were suspended and blacklisted upon the recommendation of other offices for violation of the Tariff and Customs Code of the Philippines, as amended.

The Enforcement Group issued a total of 399 alert orders, of which 52 resulted to seizures, with an estimated value of P154,262,928.82. Fifteen were recommended for partial seizure while 36 were recommended for abandonment with an estimated value of P70,728,547.00.

In total, the EG supplemented Customs coffers of P57,036,764.98.

EG led the apprehension of ten (10) luxury vehicles at the Port of Batangas with an estimated value of P50 million due to violation of the TCCP for misdeclaration and grossly undervalued to evade the payment of proper duties and taxes, registering P28 million in revenues for the bureau in additional duties and taxes from said vehicles.

P18 million in duties and taxes were also posted by EG after alerting four shipments of petroleum

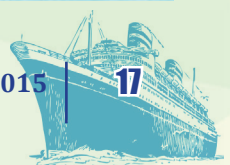
products, while 38 million worth of sugar misdeclared as kitchenware were apprehended by Deputy Commissioner Ariel Nepomuceno's team.

Assorted electrical gadgets including mobile phones were seized by the EG at the MICP valued at P60 million, as 526 cases of counterfeit and fake cigarettes at Sta. Cruz, Manila and Davao valued at P13 million were held for turnover.

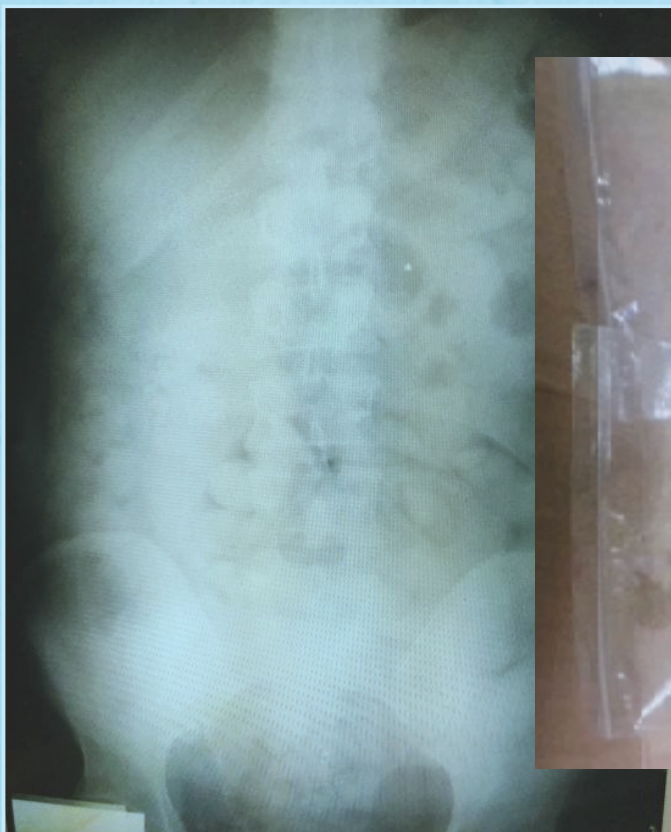
Through joint operations with other agencies such as the Philippine Drug Enforcement Agency and the Philippine National Police, the Bureau of Customs intercepted methamphetamine hydrochloride with an estimated street value of P193,250,000.00 at the Ninoy Aquino International Airport.

The Customs Anti-Illegal Drugs Task Force has apprehended P220 million worth of dangerous drugs in 2015 alone, including: P195 million of methamphetamine hydrochloride; P9 million worth of marijuana; cocaine with P10 million value, among others.

The X-Ray Inspection Project, an enforcement arm of the BOC, issued 62 alert orders, of which 31 resulted to seizure of shipments, deriving the agency P2,178,083.00 as settlement and auction collection, excluding P124,831,025.00 additional duties and taxes.



## Alleged drug mule arrested at Ninoy Aquino International Airport



A 39-year old alleged drug mule was arrested at the Ninoy Aquino International Airport Terminal 2 on 13 December 2015 after finding ninety two (92) pellets of alleged cocaine ingested in his stomach, weighing more or less thirteen (13) grams per pellet with a street value of more or less Php 6.6 million.

According to Deputy Commissioner Ariel F. Nepomuceno, suspect (Andres Rodriguez), a Venezuelan national arrived from Abu Dhabi on board Philippine Airlines PR 657.

Members of the NAIA-Inter Agency Drug Interdiction Task Group (NAIA-IADITG) include the Manila International Airport Authority (MIAA), Philippine Drug Enforcement Agency (PDEA), Philippine National Police – Anti-Illegal Drugs Special Operations Task Force (PNP-AIDSOTF), Bureau of Customs Anti-Illegal Drugs Task Force (BOC-CAIDTF) and PNP-Aviation Security Group (AVSEGROUP).

Hon. Jose Angel Honrado, Usec. Arturo G.

Cacdac Jr., and Police Senior Superintendent Balagatas, conducted the drug interdiction that led to the apprehension of the suspect.

The operatives of the NAIA-IADITG described the suspect as a ‘drug mule,’ a type of courier who is made to swallow balloons containing illicit drugs to transport across borders. Once they have reached their destination, these balloons are retrieved from the courier’s body. A drug mule can swallow up to 120 balloons and during their journey, they take medication to inhibit bowel movement. Once they have reached their destination, they are fed laxatives and the balloons pass through their bodies.

Customs chief Alberto Lina said the NAIA-IADITG is sending a very strong message to drug syndicates, that the law enforcement agencies of the government are joining hands to fight their way to a drug free country in order to provide a safe environment that is conducive for development.



## Customs seizes illegally imported luxury cars in Batangas port

The Bureau of Customs (BOC) intensifies its campaign against smuggling as it seized fourteen (14) luxury vehicles after being found grossly undervalued at the Port of Batangas.

Based on derogatory information, the Customs Enforcement Group issued Alert Orders against the shipments, which were allegedly grossly undervalued in violation of Section 2503, in relation to Section 2530 of the TCCP. In accordance with Customs laws, technical smuggling happens when

there is an erroneous declaration of imported items in order to escape the proper payment of duties and taxes.

“There are car importers who misdeclare or undervalue their importations because of the costly dues and taxes attached to cars being imported. We cannot afford to lose millions of taxes due to technical smuggling. That is why the Bureau has intensified its campaign against illegal importation of vehicles.” Nepomuceno said



Customs Deputy Commissioner for Enforcement Ariel Nepomuceno led the inspection of the seized vehicles which arrived at the Batangas port from the United Arab Emirates, Japan, and Hong Kong. The 14 luxury cars include 1 unit McLaren 450C, 1 unit Land Rover LR2, 2 units Land Rover Defender 90, 2 units Mercedes Benz C200, 2 units Mercedes Benz GLK350, 1 unit Toyota Prado, 1 unit 2015 Ferrari California, and 4 units Toyota Landcruiser GX, all consigned to Monacat Trading. The importations were seized for gross undervaluation which is in violation of the Tariff and Customs Code of the Philippines (TCCP).

## Run After The Smugglers (RATS)

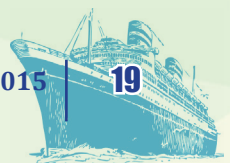
To date, there are two hundred and ten (210) RATS cases filed under the current administration.

### RATS CASES FILED UNDER THE AQUINO ADMINISTRATION as of 31 December 2015

Total No. of Cases	210
Cases filed at the CTA/ RTC	52
Pending Preliminary Investigation	136
Dismissed	22
Conviction	1
Total Dutiable Value	56,664,856,606.11
Total Duties and Taxes	26,062,282,764.90

In 2015, the Legal Services accomplished:

Legal Opinion	61
Terminal Leave Benefits	20
Refunds	13
Administrative Case	3
Seizure Cases	92
Criminal Cases filed at DOJ	10



## Top Exporters and Importers

The Bureau commended industry partners, the importers and exporters who made major contributions to the agency's revenues, among them:

CY 2015 TOP 30 IMPORTERS	DUTIES AND TAXES
1 PETRON CORPORATION	18,015,450,294.00
2 TOYOTA MOTOR PHILIPPINES CORP	17,467,893,877.00
3 PILIPINAS SHELL PETROLEUM	11,299,437,386.00
4 FORD GROUP PHILIPPINES INC	7,556,795,953.00
5 MITSUBISHI MOTORS PHILIPPINES	7,692,385,668.00
6 SEAOIL PHILIPPINES INC	5,887,750,406.00
7 CHEVRON PHILIPPINES INC	5,338,768,206.00
8 HYUNDAI ASIA RESOURCES INC	4,635,706,953.00
9 NESTLE PHILIPPINES INC	4,342,245,641.00
10 UNIOIL PETROLEUM PHILIPPINES INC	3,747,517,090.00
11 ISUZU PHILIPPINES CORPORATION	3,732,230,229.00
12 PHOENIX PETROLEUM PHILIPPINES INC	3,659,499,487.00
13 SAMSUNG ELECTRONIC PHILIPPINES	3,241,444,350.00
14 STEELASIA MANUFACTURING CORPORATION	3,122,941,351.00
15 PTT PHILIPPINES CORPORATION	2,848,627,117.00
16 GLOBE TELECOM INC	2,386,949,719.00
17 HONDA CARS PHILIPPINES INC	2,356,992,046.00
18 SUZUKI PHILIPPINES INCORPORATED	2,340,688,429.00
19 NISSAN PHILIPPINES INC	2,254,031,987.00
20 SMC CONSOLIDATED POWER CORPORATION	2,202,745,773.00
21 SMART COMMUNICATION INC	2,189,481,382.00
22 COCA-COLA FEMSA PHILIPPINES INC	2,060,893,991.00
23 CEBU AIR INC	1,992,843,847.00
24 COLUMBIAN AUTOCAR CORPORATION	1,930,977,376.00
25 THE COVENANT CAR COMPANY INC	1,908,105,853.00
26 JETTI PETROLEUM INC	1,643,618,224.00
27 SAN MIGUEL CONSOLIDATED POWER CORP	1,629,032,562.00
28 UNIVERSAL ROBINA CORPORATION	1,594,603,260.00
29 SL HARBOR BULK TERMINAL CORPORATION	1,449,444,497.00
30 HONDA PHILIPPINES INC	1,419,010,855.00





## BOC, DHL tie up in enhancing anti – smuggling strategies and techniques

Customs Commissioner Alberto D. Lina and DHL Country Manager Nurhayati Abdullah sealed a Memorandum of Understanding (MOU) to collaborate and work together in developing better strategies and techniques against smuggling.

This collaboration between BOC and DHL respects the mandate of the former to deter smuggling of contrabands, prohibited drugs, firearms and other goods that pose as menace to the security, health and well – being of society.

The MOU also recognizes that simplified and harmonized systems and procedures in Customs administrations has become the global trend in trade

facilitation.

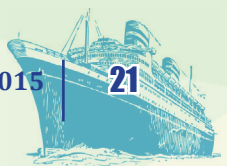
Hence, both the BOC and DHL promised to deliver an efficient trade facilitation that creates balance between trade facilitation and Customs control.

To do so, both parties shall explore all areas of common concern to achieve meaningful collaboration; identify sources of technical assistance that will upgrade the capability of BOC to institute reforms and to modernize its programs; provide the widest avenue for consultation and information exchange to assist BOC in various kinds of fraud; and maximize efficiency in the clearance of air express consignments in

accordance with the World Trade Organization (WTO) Trade facilitation agreements and other international agreements and conventions.

“It is important that we build harmonious partnership with our trusted stakeholders in order to implement positive change in the Bureau that will impact our reputation in international customs operation,” stated Commissioner Lina.

The signing was witnessed by BOC Assessment and Operations Coordinating Group, Deputy Commissioner Atty. Agaton T. Uvero and DHL Senior Director for Operations, Nigel Lockett.



## Manila North Harbour Port as authorized customs facility



*Commissioner Alberto D. Lina awarded Mr. Richard Barclay, Chief Executive Officer of the Manila North Harbour, Inc. (MNHPI) the Certificate of Authority enabling MNHPI to operate as an authorized Customs facility, as part of the implementation of the Authorized Economic Operators program established under the World Customs Organization (WCO) Framework of Standards to Secure and Facilitate Global Trade (SAFE Framework) and the World Trade Organization Trade Facilitation Agreement. The said agreement ensures integrity and security of trade facilitation from supply source to Customs clearance to final distribution. Others given prior accreditation are the Davao International Container Terminal Inc.; Terminal Facilities & Services Corp.; and Ground Air Logistics.*

Pursuant to Customs Memorandum Order (CMO) 30 -2015, the Bureau of Customs awarded a Certificate of Authority to the one of the most reliable port operators in the country.

Manila North Harbour Port, Inc.(MNHPI) was given license to operate as an Authorized Customs Facility (ACF) to operate within the parameters of an Authorized Economic Operator (AEO) program established under the World Customs Organization

(WCO) Framework of Standards to Secure and Facilitate Global Trade (SAFE Framework) and the World Trade Organization Trade Facilitation Agreement (WTO-TFA).

According to the bureau, the said agreement and framework ensures integrity and security of trade facilitation from supply source to customs clearance to final distribution.

“Having been awarded this status, Customs puts its trust to MNHPI in handling and storing imported goods that are immediately discharged from the arriving airplane, vessel and other means of international transport,” Customs Deputy Commissioner Agaton Uvero said.

To be declared as an ACF operator, Customs has set requirements at par with global standards for interested Customs Bonded Warehouse.

Such status, however, maybe revoked or suspended if any of the following is committed: when the facility is used in storing smuggled goods; involvement in pilferage; unaccounted cargoes; overcharging of fees; violation of customs

laws, rules and regulations; and other violations of laws of the Philippines.

Customs Commissioner Alberto Lina said: “We encourage our partners and stakeholders to take part in our pursuit to be globally competitive. But let me remind those interested that to be a part of this program, you must have an undoubted integrity, so you can help us in upholding public thrust.”

*To provide a safe, secure and clean passage way to all entry points of the Bureau of Customs, bureau chief Alberto D. Lina created Task Force 16th Street to clear the entire stretch of the 16th Street from Gate 3 Port Area up to Bonifacio Drive and remove sidewalk vendors, illegal settlers and parked vehicles. In partnership with the Philippine Ports Authority (PPA), the City Government of Manila, Manila Traffic and Parking Bureau (MTPB), Manila Police District (MPD) and Metropolitan Manila Development Authority (MMDA), the bureau said it will continue to clear areas in the waterfront and its peripheral streets to facilitate trade in the largest drop point of commercial goods from foreign sources.*





## Customs deputizes SRA, SASO to intensify efforts against sugar smuggling



In a memorandum order signed by Customs Commissioner Alberto D. Lina, the Bureau of Customs has formally deputized representatives from the Sugar Regulatory Administration (SRA) and Sugar Anti-Smuggling Office of the Sugar Alliance of the Philippines (SASO) to intensify its efforts to curb sugar smuggling in the country.

Commissioner Lina authorized SRA's Louie Malagkit and SASO's Manuel Lamata and Edgard Lumanog to act as industry-expert advisers of the Office of the Commissioner on matters that will help curtail sugar smuggling.

"This singular act proves that the good Commissioner will not tolerate sugar smuggling in our ports and also provides a clear signal that he will protect our farmers and workers from the adverse effects of sugar smuggling," said SASO deputy chief Ed Lumanog.

For his part, Commissioner Lina said, "The illicit trade of sugar has placed an increasing burden on Customs and the industry itself. We recognize that in order

to combat it more effectively, we need to work closely together with the experts in the industry through close co-operation and consultation, using information to zero in on smugglers."

BOC said it has instructed all officials and employees to extend their assistance to these representatives, and provide the necessary support and cooperation to ensure that the success of the partnership of BOC, SRA and SASO in curbing sugar smuggling in the country.

It will be recalled that SRA and SASO have repeatedly called on Malacañang expressing their serious concern over the entry of smuggled sugar from Thailand to

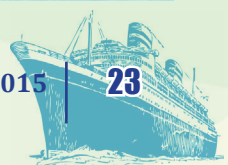
the Philippines in recent months.

BOC and representatives of SRA and SASO recognize that this memorandum is the first step in the development of operation measures and will be reviewed and improved as necessary.

Manuel Lamata, chairman of the Sugar Alliance of the Philippines said, "By designating SASO as his partner and consultant, Commissioner Lina showed good faith and concern that was never before seen in the annals of the BOC's history. We hope we can repay his trust by providing him with all the support he needs in the performance of our mutual endeavor.



*Joint Memorandum Order No. 4-2002 authorized SRA's Luisito Malagkit and SASO's Manuel Lamata and Edgard Lumanog to act as industry-expert advisers of the Office of the Commissioner on matters that will help curtail sugar smuggling.*



# APEC Sub-Committee on Customs Procedures (SCCP)

August 26-28, 2015 Cebu City







## APEC Sub-Committee on Customs Procedures (SCCP) August 26-28, 2015 Cebu City





# ASEAN Single Window Workshop

June 2, 2015 Manila





# Briefing on Balikbayan Boxes

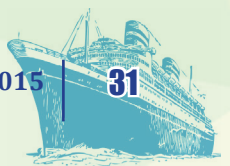
August 28, 2015 Manila



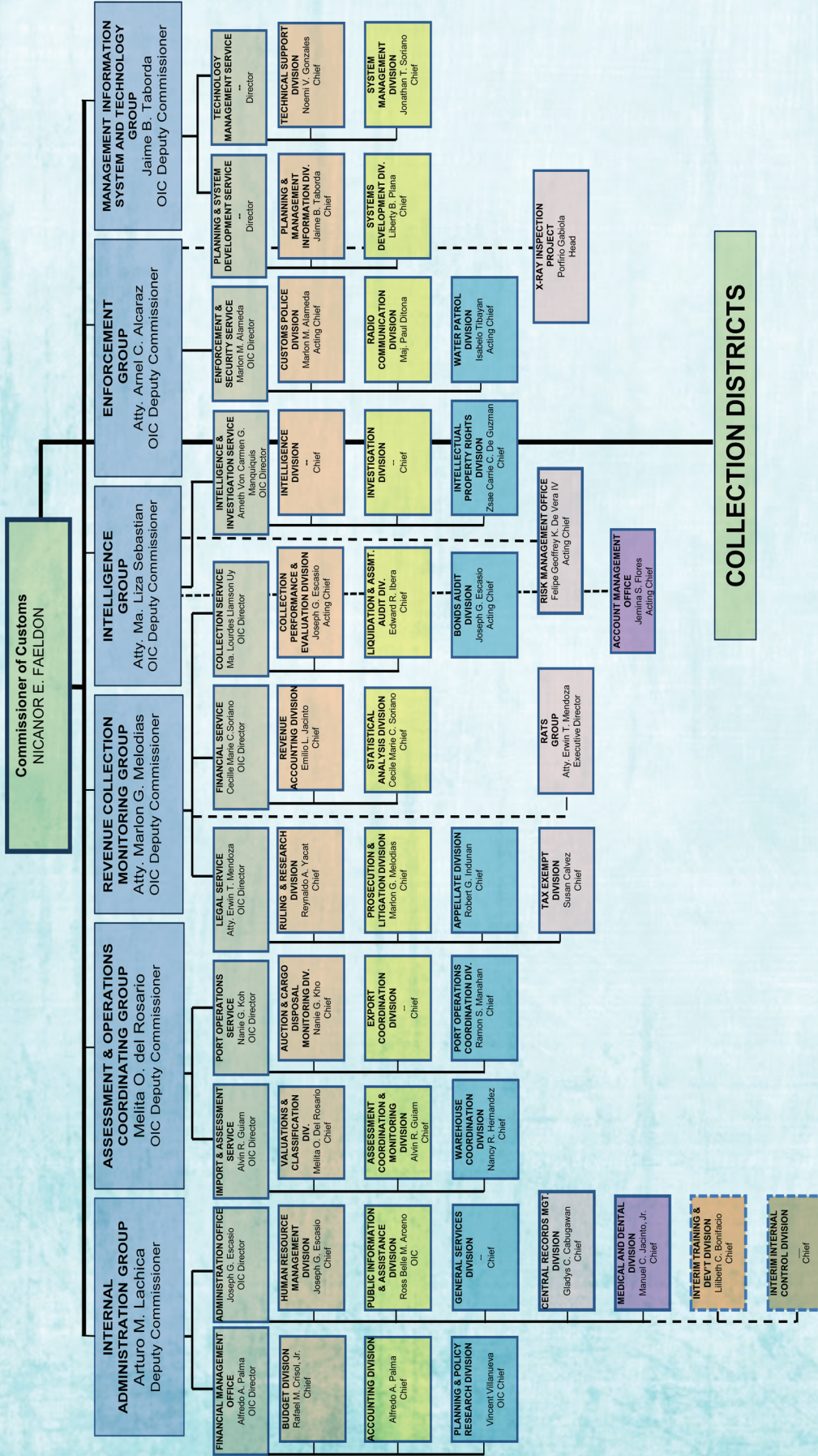


# Meeting with Stakeholders

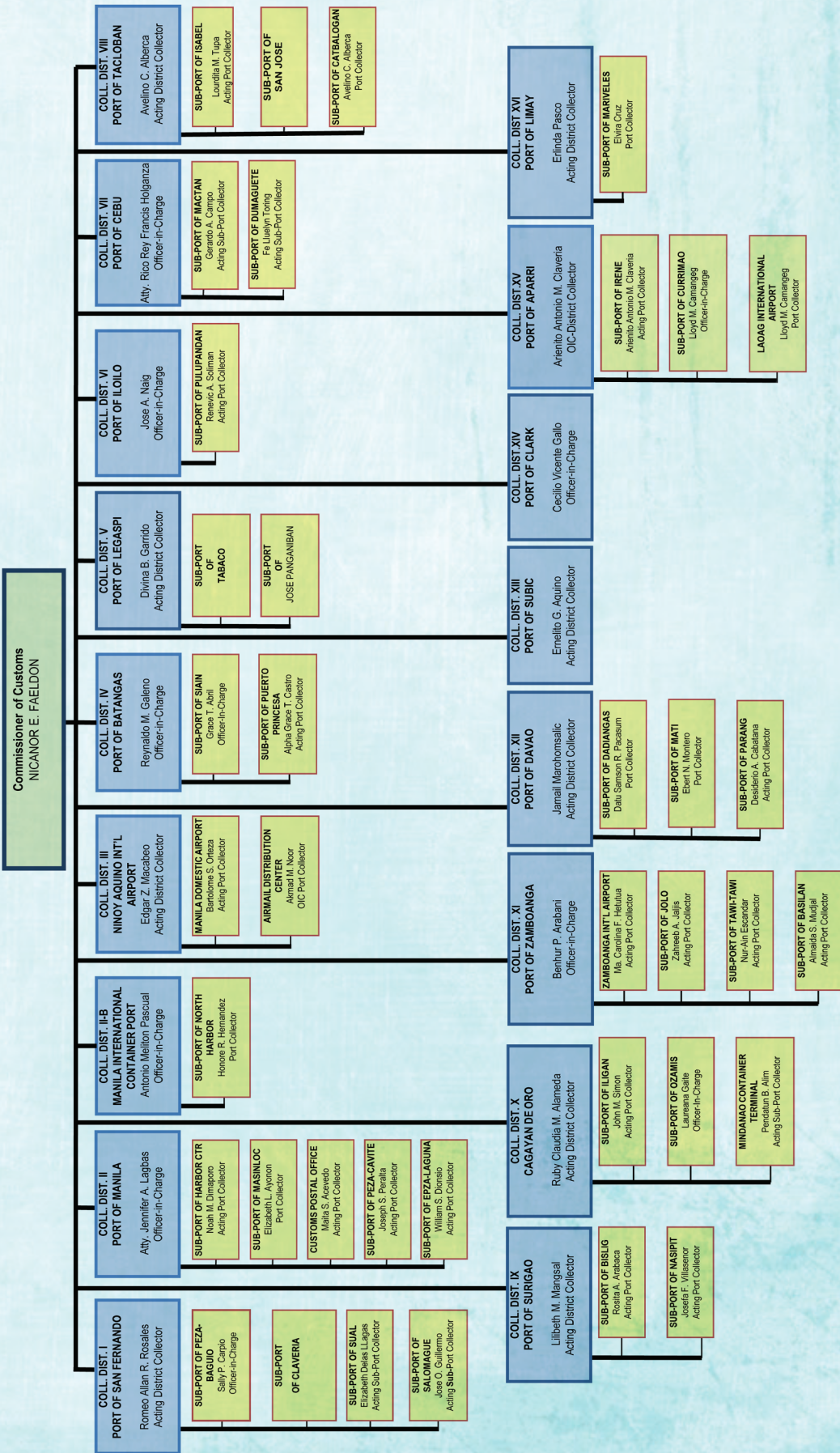
May 7, 2015 Manila



# ORGANIZATIONAL STRUCTURE OF THE BUREAU OF CUSTOMS



# ORGANIZATIONAL STRUCTURE OF THE BUREAU OF CUSTOMS COLLECTION DISTRICTS



## Directory of Bureau of Customs Officials

### Office of the Commissioner

Commissioner ☎ 527-4537

### Internal Administration Group

Deputy Commissioner ☎ 527-1960

Director, Administration Office ☎ 527-4518

Director, Financial Management Office ☎ 527-4525

### Assessment & Operational Coordinating Group

Deputy Commissioner ☎ 527-4506

Director, Import & Assessment Service ☎ 526-6372

Director, Port Operation Service ☎ 527-4506

### Revenue Collection Monitoring Group

Deputy Commissioner ☎ 527-1822

Acting Director, Legal Service ☎ 527-0216

Executive Director, RATS Group ☎ 527-0216

OIC Director, Financial Service ☎ 527-4577

OIC Director, Collection Service ☎ 527-3727

### Intelligence Group

Deputy Commissioner ☎ 526-8759

Director, Intelligence & Investigation Service ☎ 527-9865

### Enforcement Group

Deputy Commissioner ☎ (02) 5273864

Director, Enforcement & Security Service ☎ (02) 5274710

### Management Information System & Technology Group

Deputy Commissioner ☎ 7056081

Director, Planning & System Development Service

☎ (02) 917-3235

### CD1, Port of San Fernando

District Collector ☎ (072) 888-5581

#### Sub-Port of PEZA Baguio

OIC ☎ (074)447-4104

#### Sub-Port of Sual

Acting Port Collector ☎ (075)548-2071

#### Sub-Port of Salomague

Acting Port Collector ☎ (077)728-5521

#### Sub-Port of Claveria

Sub-Port Collector n/a

### CD2A, PORT OF MANILA

District Collector ☎ (02) 5266652

#### Sub-Port of Harbor Center

Acting Port Collector ☎ (02) 480-1729

#### Sub-Port of Masinloc

Port Collector n/a

#### Customs Postal Office

Acting Port Collector

#### Sub-Port of PEZA- Cavite

Acting Port Collector ☎ (046) 9712453

#### Sub-Port of PEZA- Laguna

Acting Port Collector ☎ (049) 541-0476

### CD2B, Manila International Container Port

District Collector ☎ 245-2796

#### Sub-Port of North Harbor

Acting Port Collector ☎ 2453021

### CD3, Ninoy Aquino International Airport

District Collector ☎ (02) 879-6003

#### Manila Domestic Airport

OIC ☎ 877-1109 loc. 3759

#### Airmail Distribution Center

OIC Port Collector ☎ 854-148

### CD4, Port of Batangas

OIC ☎ (043) 722-0705-07

#### Sub-Port of Sain

OIC ☎ (042) 302-9704

#### Sub-Port of Puerto Princesa

Acting Sub-Port Collector ☎ (048) 434-3124

### CD5, Port of Legaspi

Acting District Collector ☎ (054) 881-0518

#### Sub-Port of Tabaco

Sub-Port Collector n/a

#### Sub-Port of Jose Panganiban

Sub-Port Collector n/a

### CD6, Port of Iloilo

Officer-in-Charge ☎ 337-0427

#### Sub-Port of Pulupundan

Acting Port Collector n/a

### CD7, Port of Cebu

Officer-in-Charge ☎ 2730939

#### Sub-Port of Mactan

Acting Port Collector ☎ (032) 344-2209

#### Sub-Port of Dumaguete

Acting Port Collector ☎ (072) 511-5775

### CD8, Port of Tacloban

Acting District Collector n/a

#### Sub-Port of Isabel

Acting Port Collector ☎ 327-4888

#### Sub-Port of Catbalogan

Port Collector n/a

#### Sub-Port of San Jose

Sub-Port Collector n/a

### CD9, Port of Surigao

Acting District Collector ☎ (02) 962-0788

#### Sub-Port of Bislig

Acting Port Collector n/a

#### Sub-Port of Nasipit

Acting Port Collector ☎ (085) 300-0295

### CD10, Port of Cagayan De Oro

Acting District Collector ☎ 563-6410

#### Sub-Port of Iligan

Acting Port Collector ☎ (063) 221-6066

#### Sub-Port of Ozamis

Acting Port Collector n/a

#### Mindanao Container Terminal

Acting Port Collector ☎ (088)742642



## Directory of Bureau of Customs Officials

### CD11, Port of Zamboanga

District Collector ☎ (062) 992-6844

#### Zamboanga Internal Airport

Acting Sub-Port Collector ☎ (062) 992-1833

#### Sub-Port of Dadiangas

Acting Sub-Port Collector n/a

#### Sub-Port of Mati

Acting Sub-Port Collector n/a

#### Sub-Port of Parang

Acting Sub-Port Collector ☎ (062) 200-3417

### CD12, Port of Davao

District Collector ☎ (082) 235-1315

#### Sub-Port of Dadiangas

Acting Sub-Port Collector ☎ (083) 552-8890

#### Sub-port of Mati

Acting Sub-Port Collector ☎ (087) 388-3294

#### Sub-Port of Parang

Acting Sub-Port Collector ☎ (064) 421-2336

### CD13, Port of Subic

Acting District Collector (047) 252-3534

### CD14, Port of Clark

Acting District Collector ☎ (045) 599-7189

### CD15, Port of Aparri

Acting District Collector ☎ (078) 822-8873

#### Sub-Port of Irene

Acting Sub-Port Collector n/a

#### Sub-Port of Currimao

OIC ☎ (077) 670-8406

#### Laoag International Airport

Sub-Port Collector ☎ (077) 670-8406

### CD16, Port of Limay

Acting District Collector ☎ (047) 244-6034

#### Sub-Port of Mariveles

Port Collector ☎ (047) 935-4746



## Summary of 2015 CAOs and CMOs

CUSTOMS ADMINISTRATIVE ORDERS		
NO.	DATE	SUBJECT
CAO 01-2015	8 January 2015	Shortening of Period for Re-Export of Empty Containers from 150 to 90 days
CAO 02-2015	9 January 2015	Clarification on the Anti-Nepotism Rules on Hiring Contract of Service
CAO 03-2015	10 March 2015	Amended and Consolidated Guidelines and Procedures for the Imposition of Penalties arising from Post Entry Audits
CUSTOMS MEMORANDUM ORDERS		
CMO 1-2015	6 January 2015	Revocation of CMO No. 03-2012
CMO 2-2015	9 January 2015	Imposition of Anti-Dumping Duty on Wheat Flour imported from Turkey for a period of five (5) years (Pursuant to Department Order # 10 dated November 2014 of DA)
CMO 3-2015	13 January 2015	Regulations for Accreditation of PEZA Locators in accordance with the Department of Finance Department Order 107-2014
CMO 4-2015	21 January 2015	Revisions to Port Operations Manual regarding Export Cargo in Containers
CMO 5-2015	29 January 2015	The Bureau of Customs Strategic Performance Management System (SPMS)
CMO 6-2015	20 February 2015	Prohibition on the Conducts of Any Private Commercial Activities inside the BOC Compound (Ex. Selling, Marketing, Product Demonstration etc.)
CMO 7-2015	9 March 2015	On tagging of the Arrival of Transshipment in E2M, Monitoring of Arrival of Transshipments and Filling of Entries for transhipped cargo
CMO 8-2015	17 March 2015	Mandatory Electronic Processing of Transshipments of PEZA Locators to PEZA Zones and other Procedures/BOC-PEZA JMO 01-2015
CMO 9-2015	10 April 2015	On the Strict Enforcement of Rules concerning Regulated Imports (Regulated Imports List 2015)
CMO 10-2015	10 April 2015	Mandatory Submission of Manifest for Air Cargo
CMO 11-2015	28 April 2015	Disposal of Valueless records Documents
CMO 12-2015	30 April 2015	Extending the date of effective of Customs Memorandum Order No. 08-2015 to June 3, 2015
CMO 13-2015	29 May 2015	BOC-PEZA JMO1-2015A entitled "Clarification of Section 7 of BOC-PEZA JMO 1-2015A"
CMO 14-2015	26 May 2015	Revised regulations for BOC
CMO 15-2015	8 June 2015	Operation and Sustainment of Program Provided Equipment (PPE) for detection of weapons of Mass Destruction (WMD) under the National Coast Watch System (NCWS) Project, pursuant to Executive Order (EO) No. 57, series of 2011
CMO 16-2015	9 June 2015	Issuance of New BOC identification Cards (ID) for BOC Officials, Employees, Job Orders/Contract of Service and various Stakeholders
CMO 17-2015	14 June 2015	Mandatory Implementation of the Super Green lane (SGL) Import Processing Facility in all Ports and Sub-ports
CMO 18-2015	17 June 2015	Guidelines in the implementation of the Second Pilot Project for the ASEAN Self-Certification System and the accreditation of "Certified Exporters"
CMO 19-2015	30 June 2015	Revised Procedures for the Mandatory Submission of Electronic Manifest in the E2M
CMO 20-2015	6 July 2015	Stuffing / Inspection requirements for certain export cargoes (Repeal of Customs Memorandum Order (CMO) No. 04-2015, dated 21 January 2015)
CMO 21-2015	10 July 2015	Submission of Status report on All Seizure and fortified cases from January 2015 to Present



NO.	DATE	SUBJECT
CMO 22-2015	10 July 2015	Revised Guidelines on the Accreditation of the Bureau of Customs Press Corps
CMO 23-2015	14 July 2015	Exemption of PEZA-Registered Enterprises from CMO 18-2010 entitled "Procedure for the BULK and BREAK-BULK cargo Clearance Enhancement Program Mandated under Administrative Order No. 243 as amended by AO 243-A"
CMO 24-2015	28 July 2015	Procedures in the processing of importer or consignee's request for extension of period to file entry declaration, continues processing of entries, untagging of abandonment and other similar request
CMO 25-2015	4 August 2015	Submission of Updated Personal data Sheet (PDS) / Non-submission shall be ground for neglect of duty and insubordination
CMO 26-2015	10 August 2015	Final Extension of the Definitive General Safeguard measures against the importation of steel angle bars from various countries (AHTN codes 7216.21.00 and 7216.50.10)
CMO 15-2014-B (see CMO 15-2014)	14 August 2015	Revised Guidelines and Procedure in the Hiring and promotion of Personnel for First and Second Level Positions including Executive managerial Positions, in the Bureau of Customs
CMO 27-2015	27 August 2015	Revised Rules and Regulation on the Importation of "Balikbayan Boxes" from Overseas Filipino Workers
CMO 28-2015	1 September 2015	Mandatory Filing of Nonconsumption Entry for Sea Shipment at the Port of Discharge in cases where the Port of Discharge is not the Port of Final destination
CMO 29-2015	1 September 2015	Revised Procedures and Documentation in the Processing of Formal Consumption Entries
CMO 30-2015	17 September 2015	Rules and Regulations for the Establishment, Supervision and Control of Wharves, Container Yards, Container Freight Stations, warehouses, Examination Area, and Other facilities with the Customs Zone, otherwise known as Authorized Customs Facility (ACF)
CMO 31-2015	17 September 2015	Revises Rules and procedures for the Processing of importer or consignees request for amendment of Bill of Lading (BL) and Airway Bill (AWB)
CMO 32-2015	17 September 2015	Revised Rules and Regulations for the establishment, Supervision and Control of Off-Dock Container Yards and/or Container Freight Stations (OCC) and other Off-Dock Customs facilities (OCF) outside
CMO 33-2015	21 September 2015	Implementation of 7AM-7PM Working Hour
CMO 34-2015	24 September 2015	Use of Bureau of Customs ICT Assets, data Information and Networking facilities
CMO 35-2015	23 September 2015	Revised Rules for the electronic/manual issuance and lifting of alert orders at all ports of entry
CMO 36-2015	7 October 2015	Rating Rules for Promotion to First and Second level Positions, including Executive managerial Positions
CMO 37-2015	23 October 2015	Addendum to CMO 32-2015 entitled "Revised Rules and regulations for the establishment, Supervision and Control of Off-Dock Container Yards and or/Container Freight Stations (OCC) and other Off-Dock Customs facilities (OCF) outside of the Customs Zones"
CMO 38-2015	2 October 2015	Authorizing the Intelligence Group to witness the "Conduct of Spot Check and Non-Intrusive Examination of all consolidated shipments and shipments Tagged as Red in the Selectivity System
CMO 39-2015	29 October 2015	Guidelines on the Pilot Implementation of the Electronic Application and issuance of preferential and non preferential certificate of origin (e-CO)
CMO 39-2015A	23 November 2015	Amendments of CMO No. 39-2015



NO.	DATE	SUBJECT
CMO 40-2015	28 October 2015	Customs Rules and regulations Implementing BOC-PEZA JMO 2-2015 on the transfer of goods from Economic Logistics Services Enterprise (ELSE) to its partner econozone locator
CMO 41-2015	1 December 2015	Revised rates to be charged by Off-Dock Container Yard/Container Freight Stations (OCC) and compliance with CMO 32-2015
CMO 42-2015	8 December 2015	First Phase of the implementation
CMO 43-2015	8 December 2015	Procedure for Monetization and Cash Conversion of Value Added tax (VAT) Tax Credit Certificate
CMO 44-2015	22 December 2015	Export Cargoes with Claims for Drawback









# **BUREAU OF CUSTOMS**

16th Street, Port Area South Harbor, Manila

[www.customs.gov.ph](http://www.customs.gov.ph)