

BUREAU OF CUSTOMS

Professionalism Integrity Accountability


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OCOM Memo No. 186-2020

MEMORANDUM

TO : **All Collection Districts
All District Collectors**

FROM : **REY LEONARDO B. GUERRERO**
Commissioner / **SEP 30 2020**  **BOC-03-06798**

SUBJECT : **BOC WEBINAR BY COLLECTION DISTRICT**

DATE : **September 23, 2020**

In line with the Bureau of Customs' thrust to provide stakeholders with accurate and updated information on Customs' policies and reforms, all Collection Districts shall conduct a Webinar with the following objectives:

- a) To spread awareness among the BOC stakeholders of the Bureau's policies and programs.
- b) To address the issues and concerns on Customs processes and regulations.
- c) To better serve BOC stakeholders and ensure that the Bureau meets their needs and expectations.
- d) To generate inputs from the stakeholders that can help the BOC determine its operational effectiveness.

Due to the ongoing pandemic, instead of the usual Stakeholders' Dialogue, Collection Districts shall maximize any available online video conferencing platforms (e.g. Zoom, Microsoft Teams, Cisco, Skype, Viber, etc.) to ensure that BOC stakeholders are informed of the Bureau's efforts to fulfill its mandates of collecting revenues, facilitating trade aligned with international best practices, and strengthening efforts against smuggling and other customs fraud.

The Collection Districts may opt for topics that are more applicable for their target audience.

Webinar activities related to this memorandum shall be coordinated with the Public Information and Assistance Division.

For strict compliance.

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A Modernized and Credible Customs Administration That is Among the World's Best