

## MASTER COP

## **MEMORANDUM**

TO

**ALL DEPUTY COMMISSIONERS** 

**ALL DISTRICT COLLECTORS** 

**FROM** 

**REY LEONARDO B. GUERRERO** 

Commissioner /

MAY 17 2019

SUBJECT

Review and updating of Citizen's Charter

DATE

7 May 2019

In line with the 10-Point Priority Program of the Bureau of Customs for 2019, which includes the Codification and Harmonization of All Implementing Rules and Regulations, CMOs and CAOs you are hereby directed to revise the existing Citizen's Charter on **31 May 2019** to ensure that all services applicable or appropriate to your respective office are compliant with existing customs laws, laws, rules and regulations.

For strict compliance.