

2017-11-034



REPUBLIC OF THE PHILIPPINES  
DEPARTMENT OF FINANCE  
**BUREAU OF CUSTOMS**  
MANILA 1099

*Dyay*  
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**MEMORANDUM**

TO : ALL GROUP, PORTS AND SUB-PORTS  
ALL DEPUTY COMMISSIONER  
ALL DISTRICT AND PORT COLLECTORS

FROM : ISIDRO S. LAPENA, PhD, CSEE  
Commissioner

*Lapena*  
Bureau of Customs  
ISIDRO S. LAPENA  
Commissioner  
17-02435

NOV 17 2017

SUBJECT : MEMORIZATION OF THE FRONTLINER'S  
COMMITMENT TO SERVICE

DATE : November 7, 2017

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1. During the Flag Raising Ceremony held on November 6, 2017, it has been observed that not every Bureau employee and Contract of Service personnel have memorized the Bureau of Customs (BOC) "Frontliner's Commitment to Service."
2. In line with the above, all BOC employees and COS personnel are hereby ordered to memorize the above-stated pledge. Everyone is expected to be ready on the next "Flag Raising Ceremony."
3. For strict compliance.

## FRONTLINERS' COMMITMENT TO SERVICE

I AM A CUSTOMS OFFICER AND A FRONTLINER,  
I am sworn to serve the public with utmost care, fidelity and  
promptness.

I will perform my duty with excellence to the best of my ability.  
As a public servant, I will uphold the time honored principle that  
public office is a public trust.

I will discharge my duties with the highest degree of  
Professionalism, Integrity and Competence.

I will serve with courtesy, act with fairness and sincerity and  
provide efficient service to everyone.

I will not discriminate against anyone regardless of race, creed  
or political affiliation.

As a Frontliner of the Bureau of Customs, I will serve with  
honor and dignity.

SO HELP ME GOD.

## PANUNUMPA NG KATAPATAN SA WATAWAT

Ako ay Pilipino, buong katapatang nanunumpa, sa watawat ng  
Pilipinas;

At sa bansang kanyang sinasagisag, Na may dangal,  
katarungan at kalayaan

Na pinakikilos ng sambayang maka-Diyos, maka-kalikasan,  
maka-tao, at maka-bansa.

## **MABUNYING ADUANA\***

Mula daungan hanggang paliparan,  
Sa lahat ng sulok ng kapuluan,  
Aduana ang laging nagtatanod,  
Kaban ay masidlan, buwis para sa bayan.

Mula sa himpapawid hanggang pagawaan,  
Mula sa pantalan tungo sa kalakalan,  
Aduana ang tulay na nag-uugnay,  
Ating Inang Bayan sa sandaigdigan.

Pangalagaan natin ang kapaligiran,  
Pasiglahin natin ang pamilihan,  
Kapit bisig tayong magtulungan,  
Sa pagbubuklod ng ating pamayanan.

Sulong, sulong Aduana, Sa bagong milenyo, bagong umaga,  
Anumang hadlang lulupigin, Panganib ma't unos ay dumating.

Tagumpay nati'y iwagayway, Ipagbunyi natin ang bandila,  
Sa lagablab ng libong sulo, Ipagbunyi ang ating Aduana.

Sa dagundong ng malakas na sigaw,  
**IPAGBUNYI ANG ATING ADUANA!**

*Lyrics by Mr. Valeriano A. Galang*

*Music by Ms. Myrna Navera*

*\*Champion Hymn "HIMIGSIKAN" December 2002*