



MEMORANDUM

TO

ALL DISTRICT COLLECTORS
ALL OTHERS CONCERNED

BOC-01-04007

FROM

ATTY. EDWARD JAMES A. DY BUCO

Deputy Commissioner

Assessment and Operations Coordinating Group

SUBJECT

Request for Comments and Recommendations on the Proposed

Revision of BOC Citizen Charter Process Flow Chart of

Clearance Procedures on Formal Entry, Informal Entry, Transit

and Transshipment

DATE

22 October 2020

To harmonize clearance procedures in all ports of entry, you are hereby directed to submit comments and recommendation on the revised citizen charter process flow chart on the following procedures:

- a. Formal Entry Annex "A"
- Informal Entry (Less Container Load and Containerized Single Consignee shipments, Consolidated Balikbayan Shipments and Commercial Goods under Informal Entry)- Annex "B"
- c. Transit Procedures Annex "C"
- d. Transshipment Procedures Annex "D"

Kindly submit your comments and recommendations NLT 06 November 2020 through pocd@customs.gov.ph.

For appropriate action.





Annex A

AOCG Memo No. 200 - 2020 p - 2

Annex A

FORMAL ENTRY PROCEDURES

CLIENT/IMPORTER/ DECLARANT STEPS	C	USTOMS ACTION	RESPONSIBLI OFFCE/OFFIC			
List of Requirements - SAD (Declaration Code of 4 or 4ES) - Commercial Invoice - Packing List - Bill of Lading - License - Permits and Clearance (Regulated Entries) - LPS/DPS	Receives and check for completeness and authenticity of the hard copy of SAD and required documents *Opens ticket number and checks completeness of documents attached		and authenticity of the hard copy of SAD and required documents *Opens ticket number and checks			
- Certificate of Origin - SDV - Economic Partnership Agreement form ex. JPEPA, AFTA, ANZFTA etc. Lodges Goods Declaration in the E2M Systems through VASP Submits Hard Copy of documents through EPU or Create ticket and upload documents via CCPS			EPU/EPU Staff	F		
*with Customer Care Center Portal System **with GDVS system	For entries without Preference	For entries with Preferential Rate forwards documents to Preferential Reference Unit a. Verifies description of the commodities declared in the SAD if reflected in the Certificate of Origin (CO) from b. Review details of CO if compliant with the applicable ATIGA Rules of	Preferential Ra	te Unit		
		Origin c. if verified "accept" CO and corresponding preferential rate of duty then return entry to EPU "reject" CO and subject the entry for recomputation of COO-III of duties and taxes d. return entry to EPU				
	Records details and stamps "Received" with date and time as receipt in the Hard Copy of the entry Forward to Chief/Assessment Division (Chief to assign Section/COO-III) **Encodes details in GDVS (Automatically assigns COO-III)		EPU/EPU Staff			



AOCG Memo No. 200 - 200 P · 3

	Checks entr	y assigned via G	DVS or Chief		
	Assessment Division				
	*if filed via CCCPS claim ticket in the				
	portal				
	Reviews S/	AD E2M system a	and required		
		documents	-		
	Check Se	electivity of Entry	if (Green		
	OTTOOK O				
		Yellow and RED			
	GREEN	YELLOW	RED		
	Conducts	Re-evaluates	Conducts		
	document	submitted	X-Ray		
	1			COO-III	
	inspection	documents	examinatio	000 111	
	submitted	and	n of the	*	
		thoroughly	shipment if		
		check for	X-ray		
*		compliance	needs		
		Compliance	1		
			verification		
			a physical		
			examinatio		
			n needs to		
			be		
			1		
			conducted		
			Conducts		
			Physical	,	
			Examinatio		
			n at		
			Warehous		
			e or OCY		
	Affixes his	Fills Box #58	If found		
	signature	of SAD with	with		
	over his	Examination	1		
	1		Discrepanc	1	
	printed	findings	У	,	
	name in		<30% but		
	SAD if no		>10%	,	
	discrepanc		subject for		
			Subject ioi		
	y found	,	additional		
			>30%		
	,		subject for	,	
· ·			Warrant	1	
			Seizure		
			and		
			Detention		
			submits to		
			Chief,		
			Assessme		
	,		nt Division		
			IN DIVISION		
				,	
			if found no		
			discrepanc		
			y Fills Box	,	
	-				
			#58 of		
			SAD with		
			Examinatio		
			n findings		



AOCG Memo No. 200 - 2020 p.4

Forwards	Forwards	Forwards		1
Entry	Entry	Entry		
Document	Document to	Document	,	
to COO-V	COO-V	to COO-V		
10 000-4	COO-V	10 000-4		
**! Indatas	**Updates	**Updates		
**Updates	GDVS as	GDVS as		
GDVS as				
Registered	Registered	Registered		
Review	Review	Review		
thoroughly	thoroughly	thoroughly		
afindings	findings of	findings of		
of COO-III	COO-III	COO-III		
(Return to	(Return to	(Return to		
COO-III if	COO-III if	COO-III if		
discrepanc	discrepancy	discrepanc		
y was	was found)	y was		
found)		found)		
	Re-routes	Re-routes		
	selectivity to	selectivity		
	Greenlane if	to		
	no	Greenlane		
	discrepancies	if no		
	found	discrepanci		
		es found	COO-V	
Affixes his	Affixes his	Affixes his		
signature	signature over	signature		
over	printed name	over		
printed	in box #64	printed		
name in		name in		
box #64	**updates	box #64		
	GDVS as			
**updates	Assessed	**updates		
GDVS as		GDVS as		
Assessed		Assessed		
Prints Final	Prints Final	Prints Final	,	
Assessme	Assessment	Assessme		
nt Notice	Notice and	nt Notice		
and	attaches it to	and		
attaches it	the documents	attaches it		
to the	and documents	to the		
documents		documents		
After	After payment	After		
payment of	of Duties and	payment of		
Duties and	Taxes at	Duties and		
Taxes at	Authorize	Taxes at		
Authorize	Agent Bank,	Authorize		
1	prints	Authorize		
Agent		Bank,		
Bank,	Statements of Settlement of			
prints		prints		
Statements	Duties and	Statements		
of	Taxes (SSDT)	of		
Settlement		Settlement		
of Duties		of Duties		
and Taxes		and Taxes		
(SSDT)		(SSDT)		



AOCG Memo No. <u>20</u>0 - 2020 p · 5

Payment of Storage, Demorage	Issue	Issue	Issue		
and Gatepass at the Arrastre	Gatepass	Gatepass	Gatepass		
, _	Catepass	Catepass	Catepass	, ,	
Operator	district PP	abababan men a b			
,	***For	***For Entries	***For		
	Entries that	that uses	Entries that		
	uses	Reefer	uses		
	Reefer	application for	Reefer		
	application	E-TRACC seal	application		
	for E-	through PID or	for E-		
	TRACC	CCCD	TRACC		
	seal		seal		
	through		through		
	PID or		PID or		
	CCCD		CCCD	2	
Releases Cargo	Forwards	Forwards	Forwards		
	Entry	Entry	Entry		
	Document	Document to	Document	4	
	to	Liquidation	to		
	Liquidation	and Billing	Liquidation		
	and Billing	Unit	and Billing		
	Unit		Unit		



Annex B

AOCG Memo No. 200 - 2020 p.6

Annex B

NOCO Memoria					
INFORMAL	ENTRY- LESS CONTAINER LOAD (LCL)	AND CONTAINERIZED SI	NGLE CONSIGNEE SHIP	MENTS	
Office or Division:		Informal Entry Division			
Classification:		Simple			
Type of Transaction:		G2C- Government to Citizen G2B- Government to Business G2G- Government to Government			
Who may avail:		Accredited Importers and L Representatives	icensed Customs Brokers	or their Authorized	
CHECKLIST OF REQUIREMENTS	3	WHERE TO SECURE			
	Entry Declaration (IIDE) (BC Form No.	Collection Division			
077) (1 Set original) Permit to Deliver Imported Goods (PDIG) (BC Form No. 194) (1 Set Original)	Collection Division			
Packing List (1 Original)		Country of Origin/Shipper/S	ender		
Invoice (1 Original)		Country of Origin/Shipper/S	ender		
Tax Exemption Indorsement, if app	licable (1 Original)	Revenue Operations Group	p- Department of Finance		
Permits or Clearances for regulated	d commodities (1 Original)	Regulatory Government Ag	ency		
Passport, if applicable (1 photocop	у)	Department of Foreign Affa	irs	1	
Affidavit of ownership, if applicable		Importer (as natural person)		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSSING TIME	PERSON RESPONSIBLE	
Lodgement of Goods Declaration (Informal entry) using		None			
1.2 Submission of Informal Import Declaration Entry (IIDE) with supporting documents to EPU	1.3 Receives the hardcopy of IIDE and attached documents 1.4 Checks completeness of the entry documents and its required attachments 1.5 Matches IIDE against the Electronic Manifest 1.6 Assign and stamps the local entry number 1.7 Segregates copies of the IIDE and PDIG for distribution to different corresponding offices 1.8 Encodes necessary data 1.9 Assigns Customs Examiner and Appraiser and records the said	PHP 15.00- Cost of IIDE Form PHP 15.00- Cost of PDIG Form PHP 30.00- Documentary Stamp	20 minutes 2 minutes	Staff Entry Processing Unit/ Equivalent Unit Chief Informal Entry Division	
	assignment 1.10Conducts Physical Examination a. If found that it has clear Image or with no discrepancy, then the shipment will continue to be processed b. If found positive with suspected image, subjects the shipment to spotcheck examination (COOIII) b.1 additional assessment of duties and taxes, if any.	None	2 hours and 10 minutes	X-ray Inspection Officer X-ray Inspection Project	
	1.11 Reflects findings at the back of the IIDE 1.12 Assesses duties and taxes 1.13 Prepares Order of Payment 1.14 Affixes signature over printed name 1.15 Appraises, reviews findings of the COOIII and affixes signature over printed name	None	10 minutes	Customs Operations Officer II Informal Entry Division Customs Operations Officer V	
	1.16 Forwards the entry to Liquidation and Billing Unit 1.17 Receives IIDE from IED and	None	2 minutes	Informal Entry Division Receiving Clerk	
,	record details of the IIDE in the logbook 1.18 Checks the entry documents and its attachment 1.19 Reviews computation of duties and taxes (Pre-liquidation of duties and taxes of the shipment)	None	8 minutes	Liquidation and Billing Unit Liquidation and Billing Unit Officer Liquidation and Billing Unit	
	1.20 Conducts review on the IIDE 1.21 Writes the dates, stamps/prints the name and signs the IIDE 1.23 Issues Order of Payment for the payment of the computed duties and taxes	None	2 minutes	Chief or Asst. Chief Liquidation and Billing Unit	
	1.24 Records in the logbook and forwards the entry to the Cash Section/Collection Division/ Equivalent Unit	None	2 minutes	Releasing Clerk Liquidation and Billing Unit	



AOCG Memo No. 200 - 200 p. 7

Payment of duties and taxes and other charges to-inhouse bank- Philippine National Bank (PNB) or Land Bank of the Philippines (LBP)	2.1 Accepts and issues BCOR on payment of duties and taxes 2.2 Writes the date and stamps print the name and signs the IIDE 2.3 Records in the Cash Book the pertinent data of the payment	None	3 minutes	Collecting Officer Cash Section/ Collection Division
	2.4 Returns the entry documents to Examiner	None	2 minutes	Releasing Clerk Cash Section/ Collection Division
	2.5 Checks the correctness of the amount paid on the shipment 2.6 Opens E2M system and enters appropriate data for the manual discharge of the entry	None	5 minutes	Customs Operations Officer III Informal Entry Division
	2.7 Give copies of PDIG (pink and green to Declarant/ Authorized Representative and forwards the working copy (IIDE, PDIG and other documents to LBU for post-audit and safekeeping	None	2 minutes	Releasing Clerk Informal Entry Division
	2.8 Checks the entry documents and its attachments 2.9 Retains other documents for safe keeping 2.10 Transmits monthly the complete original documents of the processed entries to COA	None	· 	Liquidation and Billing Unit Officer Liquidation and Billing Unit
	Note: * The Declarant/LCB or Authorized Representative presents Pink Copy to Arrastre Operator for containerized shipment and to CY-CFS for LCL shipments * The Arrastre operators/ Warehouse Operators issues Gate Pass for containerized shipments/ printed copy of OLRS from BOC are issued by warehouse operators for LCL shipments * Arrastre operator and PID/ESS personnel supervise the releases for containerized shipment while wharfinger being the gatekeeper is in charge for LCL shipment			
	TOTAL	PHP 60.00	3 hours, 8 minutes	



AOCG Memo No. 200 - 2020 p. 8

	INFORMAL ENTRY- CONSOLIDATED BALL	IKBAYAN SHIPMENTS		-	
Office or Division:		Informal Entry Division	dikarang digalang ang kanapan kanapan digalang kanapan panahan di kanapan panahan di kanapan panahan di kanapa ,		
Classification:		Simple			
Type of Transaction:		G2C- Government to Citizen G2B- Government to Business G2G- Government to Government			
Who may avall:		Accredited Importers and L. Representatives	icensed Customs Brokers of	r their Authorized	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE			
Duly accomplished Informal Import	Entry Declaration (IIDE) (BC Form No. 077) (1 Set original)	Collection Division			
Permit to Deliver Imported Goods (I Packing List (1 Original)	PDIG) (BC Form No. 194) (1 Set Original)	Collection Division Country of Origin/Shipper/S	ender		
Invoice (1 Original)		Country of Origin/Shipper/S			
Tax Exemption Indorsement, if app		Revenue Operations Group			
Permits or Clearances for regulated Passport, if applicable (1 photocopy		Regulatory Government Ag Department of Foreign Affa			
Affidavit of ownership, if applicable		importer (as natural person			
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSSING TIME	PERSON RESPONSIBLE	
Lodgement of Goods Declaration (Informal entry) using the Single Administrative		None			
Document (SAD) through the BOC 1.2 Submission of Informal Import Declaration Entry (IIDE) with supporting documents to EPU	1.3 Receives the hardcopy of IIDE and attached documents 1.4 Checks completeness of the entry documents and its required attachments 1.5 Matches IIDE against the Electronic Manifest 1.6 Assign and stamps the local entry number 1.7 Segregates copies of the IIDE and PDIG for distribution to	PHP 15.00- Cost of IIDE Form PHP 15.00- Cost of PDIG Form PHP 30.00- Documentary Stamp	20 minutes	Staff Entry Processing Unit/ Equivalent Unit	
	different corresponding offices 1.8 Encodes necessary data 1.9 Assigns Customs Examiner and Appraiser and records the said			Chief	
	assignment	None	2 minutes	Informal Entry Division	
	TTUC conducts Prysical Examination a. If found that it has clear image or with no discrepancy, then the shipment will continue to be processed b. If found positive with suspected image, subjects the shipment to spotcheck examination (COOIII) b.1 additional assessment of duties and taxes, if any. b.2 recommends Alertifyloti Order if any 1.11 Reflects findings at the back of the IIDE	None	hour and 10 minutes (Action time for physical examination is dependent on several factors.	X-ray Inspection Officer X-ray Inspection Project	
	1.12 Assesses duties and taxes 1.13 Prepares Order of Payment 1.14 Affixes signature over printed name			Customs Operations Officer III Informal Entry Division	
	1.15 Appraises, reviews findings of the COOIII and affixes signature over printed name. 1.16 Forwards the entry to Liquidation and Billing Unit	None	10 minutes	Customs Operations Officer V Informal Entry Division	
	1.17 Receives IIDE from IED and record details of the IIDE in the logbook	None	2 minutes	Receiving Clerk Liquidation and Billing Unit	
	1.18 Checks the entry documents and its attachment 1.19 Reviews computation of duties and taxes (Pre-liquidation of duties and taxes of the shipment)	None	8 minutes	Liquidation and Billing Unit Officer Liquidation and Billing Unit	
	1.20 Conducts review on the IIDE 1.21 Writes the dates, stamps/prints the name and signs the IIDE 1.23 Issues Order of Payment for the payment of the computed duties and taxes	None	2 minutes	Chief or Asst. Chief Liquidation and Billing Unit	
	1.24 Records in the logbook and forwards the entry to the Cash Section/Collection Division/ Equivalent Unit	None	2 minutes	Releasing Clerk Liquidation and Billing Unit	
Payment of duties and taxes and other charges to-inhouse bank- Philippine National Bank (PNB) or Land Bank of the Philippines (LBP)	2.1 Accepts and issues BCOR on payment of duties and taxes 2.2 Writes the date and stamps print the name and signs the IIDE 2.3 Records in the Cash Book the pertinent data of the payment	None	3 minutes	Collecting Officer Cash Section/ Collection Division	
	2.4 Returns the entry documents to Examiner	None	2 minutes	Cash Section/ Collection Division	
	2.5 Checks the correctness of the amount paid on the shipment 2.6 Opens E2M system and enters appropriate data for the manual discharge of the entry	None	5 minutes	Customs Operations Officer III Informal Entry Division	
	2.7 Give copies of PDIG (pink and green to Declarant/ Authorized Representative and forwards the working copy (IIDE, PDIG and other documents to LBU for post-audit and safekeeping	None	2 minutes	Releasing Clerk Informal Entry Division	
	2.8 Checks the entry documents and its attachments 2.9 Retains other documents for safe keeping 2.10 Transmits monthly the complete original documents of the processed entries to COA	None	-	Liquidation and Billing Unit Officer Liquidation and Billing Unit	
	Note: * The Declarant/LCB or Authorized Representative presents Pink Copy to Arrastre Operator for containerized shipment and to CY-CFS for LCL shipments * The Arrastre operators/ Warehouse Operators issues Gate Pass for containerized shipments printed copy of OLRS from BOC are Issued by warehouse operators for LCL shipments * Arrastre operator and PID/ESS personnel supervise the releases for containerized shipment while wharfinger being the gatekeeper is in charge for LCL shipment				
	TOTAL	PHP 60.00	2 hours, 8 minutes		



AOCG Memo No. 200 - 2020 9. 9

	MAL ENTRY- COMMERCIAL GOODS		Y AS PER CMO NO. 06-20	20
Office or Division: Classification:		Informal Entry Division Simple		
Classification.		G2C- Government to Citizen		
Type of Transaction:		G2B- Government to Business		
Mho may avail		G2G- Government to Government All entities registered as regular importer or Small Value Importer (SVI) with Clie		
Who may avail: CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	gular importer or Small Vali	ue importer (SVI) with Client
Requirements for Registration of		WILKE TO GLOOKE		
	signed by the applicant & signed by	Consignee (through Value	Added Service Provider)	
BIR Tax Identification Number (TIN)	Consignee		
Government Issued ID Notarized print out of the stored CF	DPS Form	Consignee Consignee		
Special Power Attorney (SPA) with		Consignee		
SVI APPROVED				
Duly accomplished Informal Import		Collection Division		
Permit to Deliver Imported Goods (Packing List (1 Original)	PDIG) (BC FOIII No. 194) (1 Set	Collection Division Country of Origin/Shipper/S	Sender	
Invoice (1 Original)		Country of Origin/Shipper/s	Sender	
Tax Exemption Indorsement, if app		Revenue Operations Grou		
Permits or Clearances for regulated Passport, if applicable (1 photocop		Regulatory Government Ag		
Affidavit of ownership, if applicable		Department of Foreign Affa Importer (as natural persor		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSSING TIME	PERSON RESPONSIBLE
Lodgement of Goods Declarations to the E2M through the VASP by filling up the required information in the SAD Document (All GDs shall be automatically tagged as RED in the E2M selectivity system)		None		
Submission of hard copy of the SAD to the EPU together with the following supporting documents: a. Endorsed Bill of Lading/ Airway Bill; b. Commercial Invoice c. Packing List d. Certificate of Origin, if applicable e. Tax Exemption Indorsement/Certificate, if applicable	1.3 Receives the hardcopy of SAD and other pertinent documents 1.4 Checks completeness of the entry documents and its required attachments 1.5 Checks completeness of the entry documents and its required attachments	None	20 minutes	Staff Entry Processing Unit/ Equivalent Unit
	1.9 Assigns Customs Examiner and Appraiser and records the said assignment	None	2 minutes	Chief Informal Entry Division
	1.10 Conducts Physical Examination a. If found that it has clear image or with no discrepancy, then the shipment will continue to be processed b. If found positive with suspected image, subjects the shipment to spotcheck examination (COOIII) b.1 additional assessment of duties and taxes, if any. b.2 recommends Alert/Hold Order if any 1.11 After examination, the COOIII shall enter his findings in the Inspection Act in the E2M	None	2 hours and 10 minutes (Action time for physical examination is dependent on several factors.	X-ray Inspection Officer X-ray Inspection Project Customs Operations Office III Informal Entry Division
	1.12 Appraises, reviews findings of the COOIII and shall, based upon his evaluation, re-route the entry to GREEN for further processing or in case of discrepancy, shall recommend appropriate action to the Chief, IED or equivalent unit	None	10 minutes	Customs Operations Office V Informal Entry Division
	1.13 The SVI shall be notified of the assessment of payable customs duties and taxes through VASP.	None	2 minutes	Receiving Clerk Liquidation and Billing Unit
2. Payment of duties and taxes and other charges shall be made in cash through an Authorized Agent Bank (AAB), if payment is through Payment Abstract Secure System version 5 (PASS5), or through E2M Cash SAD Module if payment is to be made through the in-house bank, or the Colelction Division of the port	2.1 Once payment has been confirmed, the Bureau shall electronically transmit the release instruction message to the respective Customs Facilities/Customs Warehouses for the release of the goods to the Proper party	None	3 minutes	Collecting Officer Cash Section/ Collection Division
		Bl	2 hours 47 = 1	
	OTAL	None	2 hours, 47 minutes	1

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AOCG Memo No. 200 - 2020 p.10

Annex C

TRANSIT PROCEDURES

CLIENT STEPS	PERSON RESPONSIBLE	AGENCY ACTIONS
Lodge the Transit Goods Declaration (TSAD) in the E2M System and submit the hard copy and other supporting documents to the Office of the Deputy Collector for Operations for Processing Transit SAD(TSAD) Bill of Lading Invoice Packing List Electronic Import/Admission Permit General Transport Surety Bond (GSTB) And other licenses, permit or clearances issued by Appropriate Regulatory Agencies	Receiving Clerk Office of the Deputy Collector for Operations	Receive the completeness of documents and stamp document number
Regulatory Agencies	Manifest Clerk Office of the Deputy Collector for Operations	Match the details of the shipment in the Bill of Lading versus the Electronic Manifest submitted in E2M
	Bonds Clerk Office of the Deputy Collector for Operations	Check the availability of General Transport Surety Bond (GTSB) to cover the duties and taxes to be released.
	COO III Office of the Deputy Collector for Operations	Check the authenticity of the Goods Declaration and attached documents
		Verify the Import/Admission Permit and Mark the Same as "USED"
		Update the Goods Declaration (TSAD) in the E2M System
 Book a Trip to the E- TRACC System 		, ,
	COO V Office of the Deputy Collector for Operations	Check the trip booking details before the processing of Goods Declaration (TSAD)



AOCG Mem	ollo. <u>200</u> -	2020	p·II
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T "	
	Check and execute Final Assessment of Goods Declaration (TSAD) in E2M
Deputy Collector for Operations Office of the Deputy Collector for Operations	Approval/ Disapproval of Goods Declaration
Receiving/ Outgoing Clerk Office of the Deputy Collector for Operations	Record and Stamp "Documentation Completed" and transmits Good Declaration to Piers Inspection Division (PID)



AOCG Memo No. 200 - 2020 p. 12

TRANSSHIPMENT PROCEDURES

Shipping agent submits the following documentary requirements to the PID:	Office/Person Responsible	Agency Actions
 Letter Request for Foreign Transshipment Bill of Lading Copy of the Inward Foreign Manifest Certification of Arrival by the Customs Inspector on board the recipient foreign vessel Transshipment Permit Form (BC Form No. 199 Revise 1977) duly filled up with documentary stamp 	Piers and Inspection Division	 Checks the completeness and veracity of documents Verifies the whereabout of the recipient foreign vessel Chief, PID recommends approval of the request for foreign transshipment to the Deputy Collector for Operations
	Office of the Deputy Collector for Operations Receiving Clerk	Checks the completeness of documents
	Office of the Deputy Collector for Operations Manifest Clerk	Verifies details of e-manifest at the e2m system against the bill of lading and inward foreign manifest
	Deputy Collector for Operations	 Approves transshipment permit execute manual discharge in the e2m system to write-off the B/L and proceed with payment to arrastre Transmit the Transshipment permit to the PID

AOCG Memo No. 200 - 2026 9.13

	conditions: a) Bay Service Section or equivalent office— Supervise when the receiving vessel is available during the discharge of the container that will be loaded within the same day b) Port Utilization Section or equivalent office — Supervise when the receiving vessel is not available during the discharge of the container. The PUS will assign the Custom Officer or equivalent officer who will supervise the cargo until it is received by the receiving vessel. • Whichever office was assigned must comply the completion report to the Deputy Collector for Operations
Customs Container Control Division	 Received and records the complete documentation of the approved transshipment permit.