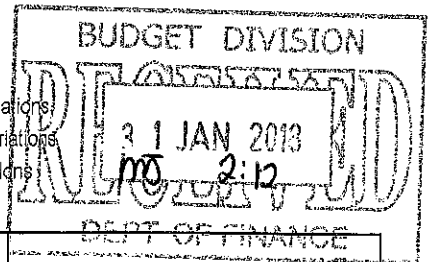


FY 2017 QUARTERLY PHYSICAL REPORT OF OPERATION

As of December 31, 2017

**FILE COPY**




<input checked="" type="checkbox"/>	Current Year Appropriations
<input type="checkbox"/>	Supplemental Appropriations
<input type="checkbox"/>	Continuing Appropriations
<input type="checkbox"/>	Off-Budget Account

Department : Department of Finance  
 Agency : Bureau of Customs  
 Operating Unit :  
 Organization Code : 11-002-00-00000

Particulars	Responsible Offices	Unit of Measures	Physical Targets					Physical Accomplishments					Variance	Remarks	
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total			
1	2	3	4	5	6	7	8=(4+5+6+7)	9	10	11	12	13=(9+10+11+12)	14	15	
<b>Part A</b>															
<b>Operations</b>															
<b>MFO 1 - Collection of Duties and Taxes</b>															
<b>PI Set 1: Collection Performance</b>															
Quantity 1	Amount of duties and taxes collected	Financial Service	Million Peso	111,268	116,997	118,070	121,563	467,898	104,130	106,151	113,543	133,731	457,555		4th Qtr. Is still preliminary
Quantity 2	Number of entries filed containing commercial goods	MISTG	Number	175,221	186,270	191,384	197,125	750,000	212,712	227,305	232,639	232,720	905,376		
Quality 1	Estimated potential customs tax effort	Financial Service	Percentage	3.3%	3.3%	3.3%	3.3%	3.3%	2.9%	2.7%	3%	-			GDP for 4th Qtr. not yet available
Quality 2	Percentage of inspections resulting in 10% or greater increase in assessment of duties or taxes	Port Operations Service	Percentage	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%		
Quality 3	Percentage of customers whose goods are cleared that rate the service as good or better	Port Operations Service	Percentage	100%	100%	100%	100%	100%	99%	100%	100%	100%	99.75%		
Quality 4	Percentage of prosecutions that result in a favorable judgment for Government	Legal Service	Percentage	-	-	-	-	80%	-	-	-	-			Data cannot be provided since the cases are still pending in courts and the processes in courts are not within the control of the BOC/Legal Service
Timeliness 1	Percentage of imported goods cleared within 10 days of arrival at port	Port Operations Service	Percentage	100%	100%	100%	100%	100%	87%	84%	78%	73%	80.52%		
<b>PI Set 2: Passenger processing</b>															
Quantity	Number of inspections that result in detection of one or more irregularities	Passenger Service, NAIA	Number	1,500	1,500	1,500	1,500	6,000	859	817	2,341	1,503	5,520		
Quality 1	Percentage of passengers and crew who rate the service as good or better	Passenger Service, NAIA	Percentage	90%	90%	90%	90%	90%	99%	99%	99%	99%	99%		ISO Report
Quality 2	Percentage of prosecutions that result in a favorable judgment for Government	Passenger Service, NAIA	Percentage	80%	80%	80%	80%	80%	100%	100%	100%	100%	100%		Law Division Report
Timeliness	Percentage of arriving international passengers and crew processed within 30 minutes of baggage presentation to customs	Passenger Service, NAIA	Percentage	90%	90%	90%	90%	90%	100%	100%	100%	100%	100%		Time & Motion Report & Monthly Performance Report
<b>PI Set 3 : Enforcement</b>															
Quantity	Number of enforcement actions (alerts) undertaken	IG/EG	Number	100	110	120	120	450	356	782	411	112	1,661		
Quality 1	Percentage of actions that result in favorable judgment for Government	IG/EG	Percentage	85%	85%	85%	85%	85%	60.39%	69.82%	68.25%	38.3%	59.19%		
Quality 2	Percentage of shipment selected and physically examined or x-rayed resulting to seizures	XIP, EG	Percentage	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%		

Particulars	Responsible Offices	Unit of Measures	Physical Targets					Physical Accomplishments					Variance	Remarks
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
Timeliness Percentage of enforcement actions (alerts) completed within 30 days from issuance of alert orders	IG/EG	Percentage	100%	100%	100%	100%	100%	66.57%	72.51%	69.38%	72.5%	70.24%		
<b>PI Set 4: Exports and Warehousing Operations</b>														
Quantity Volume of imported goods entered for warehousing and to special economic zones	Port Operations Service	MT	55,000 MT	80,000 MT	97,500 MT	97,500 MT	310,000 MT	328,498 MT	3,705,707 MT	5,202,962 MT	3,368,710 MT	15,582,375 MT		
Quality 1 Percentage of customers who report irregularities with respect to their stored goods	Port Operations Service	Percentage	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
Quality 2 Percentage of customers who rate the service as good or or better	Port Operations Service	Percentage	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%		
Timeliness 1 Percentage of customers who rate timeliness of access to facilities as good or better	Port Operations Service	Percentage	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%		
Timeliness 2 Percentage of shipments entered for warehousing legally withdrawn for various purposes within the prescribed period	Port Operations Service	Percentage	100%	100%	100%	100%	100%	91%	100%	100%	100%	98%		
<b>Part B</b>														
Major Programs/Projects														
KRA No. 1 - Anti-Corruption, Transparent, Accountable and Participatory Governance														
A. MPP 1 - BOC Integrity Action Plan														
Continuous Professional Development														
1) Number of Trainings Conducted	ITDD		20	33	25	22	100	21	37	41	30	129		
B. Anti-Smuggling Program (BATAS)														
1) Number of cases filed	Legal Service		6	6	6	6	24	0	4	4	4	12		
KRA No. 3 - Rapid, Inclusive and Sustained Economic Growth														
MPP 1 - Revenue Generation														
1) Duties and taxes collected (In Million Pesos)	Financial Service		111,266	116,997	118,070	121,563	467,896	104,130	106,151	113,543				

Prepared by:  
  
**RAFAEL M. CRISOL, JR.**  
 Chief, Budget Division

Approved by:  
  
**GLADYS F. ROSALES, OESE**  
 Deputy Commissioner, IAG

Date: \_\_\_\_\_ Date: \_\_\_\_\_