



BUREAU OF CUSTOMS

1st QUARTER

ACCOMPLISHMENT REPORT

January - March

2021

CONTENTS

Revenue Collection

[p 1 – 4]

- 1st Quarter Revenue Collection
- Additional Revenue Collected
- Donations to NGAs

Trade Facilitation

[p 5 – 13]

- Implementation of the Philippine Customs Modernization Program
- ICT Systems Developed
- National Single Window
- Released PPE & Covid-19 Vaccines
- Processed Customs Accreditation
- Disposal of Overstaying Containers
- Yard Utilization Rate
- Container Dwell Time
- Efficiency in Trade Facilitation
- Online Tickets Processed

Border Protection

[p 14 – 21]

- Seized Smuggled Goods
- Intensified Intelligence & Enforcement Operations
- Intensified Examination and Port Inspection
- Drug Busts
- Condemned Forfeited Goods
- Cases Filed against Unscrupulous Stakeholders
- Revoked Customs Accreditations
- Fuel Marking Program Implementation

Anti-Graft & Corruption Efforts

[p 22 – 25]

- BOC Anti-Corruption Manifesto
- Action Against Errant Employees
- Enhanced Feedback Mechanism

10-Point Priority Program

[p 26 – 30]

- Status & Updates



REVENUE COLLECTION

1ST QUARTER REVENUE COLLECTION

BOC posted a total collection of P148.01 Billion from January to March 2021. This is 10.48% or P14.037 Billion over the target for the period.

Collection Performance	1 st Quarter of 2021			Q1 2021 Collection vs Q1 2021 Target		Q1 2021 Collection vs Q1 2020 Collection	
	Q1 2021 Collection	Q1 2021 Target	Q1 2020 Collection	Amount	%	Amount	%
Cash	147.913	133.974	144.592	13.94	10.40	3.32	2.30
TEF	0.098		.722	0.098	0.0	-.624	-86.43
Total	148.01	133.974	145.31	14.04	10.48	2.70	1.86

10.48%
Collection Efficiency

Target revenue collections in 2021 broken down by month highlight the consistent performance in achieving targets.

MONTHLY REVENUE COLLECTION			
January 2021 – March 2021			
Month	Actual	Target	Target vs Actual
January	47.369	44.092	7.43%
February	46.145	42.157	9.46%
March	54.497	47.725	14.2%

ADDITIONAL REVENUE COLLECTED

COLLECTION FROM PUBLIC AUCTIONS

The BOC collected P138,535,866.00 additional revenue from Public Auctions conducted from January to March 2021.

COLLECTION FROM PUBLIC AUCTIONS January - March 2021	
Port	Total Proceeds
POM	19,791,650.00
MICP	113,795,700.00
Batangas	1,184,350.00
Cebu	211,166.00
Davao	3,553,000.00
TOTAL: Php 138,535,866.00	

COLLECTION FROM POST-CLEARANCE AUDITS

The BOC generated additional P287 million customs duties and taxes for the first quarter of 2021 through intensified post-clearance audit efforts.

COLLECTION FROM POST-CLEARANCE AUDITS January - March 2021	
Audit Notification Letter (ANL)	Prior Disclosure Program (PDP)
57 Issued	51 Applications
9 Companies Approved	13 Applications Approved
Php 28,672,832.25	Php 258,363,867.77
TOTAL: Php 287,036,700.02	

DONATION TO NGA

The Bureau of Customs donated gadgets, school bags, educational books, and shoes to the Department of Education (DepEd) for use in the online learning program.

The donations were part of the seized items by the Port of Clark and Port of NAIA.



1,762

Electronic Devices, School Bags, Books, Shoes from Port of NAIA

5,038

Electronic Devices from Port of Clark



TRADE FACILITATION

IMPLEMENTATION OF THE PHILIPPINE CUSTOMS MODERNIZATION PROJECT

PCMP COMPONENTS

Modernization of Customs Operations

This component will support the modernization of BOC's core Customs Processing System (CPS), related technical infrastructure and internal capacity to manage and operate a sophisticated ICT operation to ensure it contributes to improving operational effectiveness, integrity, accountability, and organizational performance.

Organizational Development

This component will upgrade BOC's back-office enterprise resource planning (ERP) ICT system, support an organizational and structural review, develop human resources (HR) management strategies and tools, and prepare a new customs training curriculum.

Project Management and Implementation Support

This component will provide a methodology-based project management support that will ensure the successful and timely delivery of the ICT solutions.

On March 26, 2021, BOC launched the Philippine Customs Modernization Program (PCMP).

On April 21, 2021, official copies of the Draft Joint Memorandum Circular on Project Steering Committee were signed by the Secretary of DBM and transmitted to PEZA for signature.

The BOC & the World Bank conducted a workshop on the Functional and Technical Requirements for the Customs Processing System (CPS).

On April 23, 2021, the Special Bids and Awards Committee (SBAC) also submitted the Short List and Draft Request for Proposals to World Bank thru Systematic Tracking of Exchanges in Procurement (STEP).

ICT SYSTEMS DEVELOPED

The Bureau of Customs is continuously working on the implementation of new ICT systems that will further modernize Customs' core processes.

Authorized Economic Operator Online Portal

- An online portal that will be used by stakeholders in applying for Authorized Economic Operator Program

Electronic-Advance Ruling System

- An application system where stakeholders can apply for advanced ruling on origin and advanced ruling on valuation

NATIONAL SINGLE WINDOW

The National Single Window (NSW), under BOC's leadership, will serve as a reliable institutional platform for inter-agency collaboration that will allow the exchange of trade data among the participating Trade Regulatory Government Agencies (TRGA) at the national and regional levels.

Assignment of Cluster Chairpersons for the NSW-TWG Clusters

- To sustain the implementation of the NSW and the Cluster Meetings, agencies were elected as Cluster Chairs by the NSW-TWG members

Support to the onboarding of TRGAs in the TRADENET system

- Hiring of four (4) Business Analysts and four (4) Trade Facilitation Officers upon the request of TRADENET PMO
- Facilitation of Regular coordination Meetings with ARTA and DOF on NSW matters
- Assistance on tariff classification activities

Support to the implementation of the ASEAN Single Window

- BOC has fully implemented the exchange of electronic Certificate of Origin in all ports nationwide
- BOC is also working with the USAID API on ACDD exchange.

Coordination with ARTA on NSW Matters

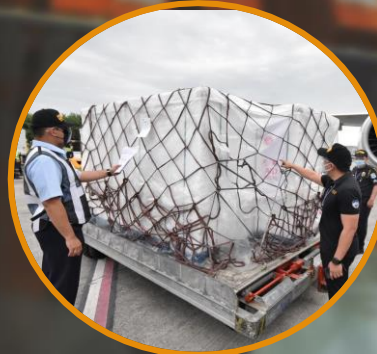
- The NSW-TWG appointed the Anti-Red Tape Authority (ARTA) as NSW TWG Vice-Chair for onboarding, and BOC MISTG as NSW TWG Vice-Chair for technical matters to rationalize the composition of the NSW-TWG in accordance with the Philippines' international trade commitments and applicable Philippine laws.

RELEASED PPE & COVID-19 VACCINES

To contribute to the effort to address the pandemic, the Bureau of Customs continued to process the expeditious release of goods essential in the fight against Covid-19 pandemic, to help the country attain a sufficient supply of PPEs & Covid-19 vaccines,.

From January to March 2021, the Bureau processed and released 224 shipments of PPEs and 5 shipments of Covid-19 vaccines, including 3 million doses of Sinovac and 525,600 doses of Astrazeneca.

RELEASED COVID-19 VACCINES			
January – March 2021			
Period	Vaccine Shipments Released	Brand	No. of Doses
February 1-28	1	Sinovac	600,000
Mar 04, 2021	1	Astrazeneca	487,200
Mar 07, 2021	1	Astrazeneca	38,400
Mar 24, 2021	1	Sinovac	400,000
Mar 29, 2021	1	Sinovac	1,000,000
TOTAL	5		2,525,600



DISPOSAL OF OVERSTAYING CONTAINERS

A total of 586 overstaying containers were disposed of, resulting in revenue generation of P138,535,866.00 from public auction of 354 containers of assorted items.

DISPOSED OVERSTAYING CONTAINERS				
January – March 2021				
Port	Auctioned	Condemned	Donated	Total Disposed
POM	36	45	0	70
MICP	257	119	0	289
BATANGAS	5	40	0	34
SUBIC	0	0	0	0
CEBU	1	12	0	4
DAVAO	55	7	0	59
CDO	0	9	0	5
TOTAL	354	232	0	586

PROCESSED CUSTOMS ACCREDITATION

The accreditation of 3,289 customs brokers and 570 importers were processed from January to March 2021 through the Bureau's Customer Care Portal which allows online submission and processing of applications for accreditation.



3,289
Importers



570
Customs Brokers

YARD UTILIZATION RATE

The Bureau of Customs has been keeping the yard utilization rate within the desired range of below 70%. The BOC will maintain the ports at manageable levels to avoid possible port congestion.

YARD UTILIZATION As of March 31, 2021	
Port	Yard Utilization
Manila Int'l. Container Port (MICP)	62.44
Port of Manila (POM)	55.46
Subic	35.58
Batangas	48.88
Cebu	51.36
Cagayan de Oro (MCT)	51.88
Davao	73.80

AVERAGE CONTAINER DWELL TIME (DAYS) As of March 31, 2021		
Port	Export	Import
Manila Int'l. Container Port (MICP)	6.58	5.81
Port of Manila (POM)	5.32	7.38
Subic	6.09	5.03
Batangas	4.97	5.67
Cebu	3.85	7.78
Cagayan de Oro (MCT)	6.15	5.58
Davao	3.00	9.00

CONTAINER DWELL TIME

The container dwell time for both imports and exports is being monitored to prevent port congestion. The above report covers the actual dwell time covering the time spent by a container from its discharge from the vessel up to the withdrawal or claiming of the same.

Based on the Time Release Study conducted by BOC in 2020, the actual customs clearance time is only 2 days for imports, and 1.4 days for exports.

EFFICIENCY IN TRADE FACILITATION

The facilitation of trade in two major ports, the Manila International Container Port (MICP) and the Port of Manila (POM), remains unimpeded, as shown by these trade facilitation indicators:

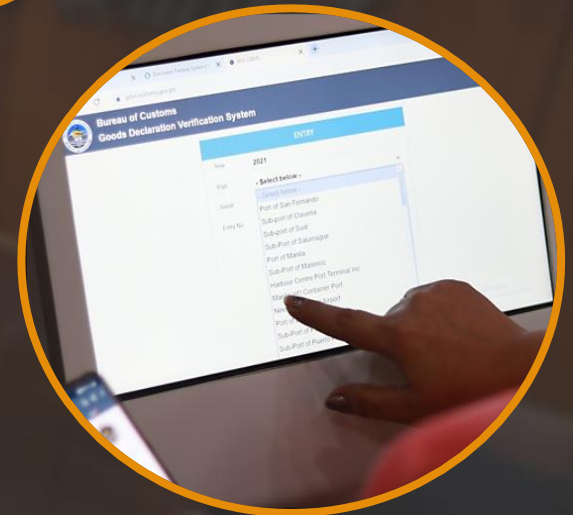


Description	MICP	POM
Number of entries filed and processed since the start of JAO	January-March 2021 – 81,912 Daily average - 910	January-March 2021 – 76,181 Daily average – 846
Average number of days to process without inspection	Reefer – 1 day Dry Containers – 1 day	Reefer – 1 day Dry Containers – 1 day
Average Customs Clearance Time	4.45 days	2 days
Average Container Dwell Time	Export – 6.20 days Import – 5.34 days	Export – 7.40 days Import – 5.22 days
Number of Notices of Abandonment Issued	70,225	10,252
Number of Notices of Abandonment Lifted	964	0
Number of Decrees of Abandonment Issued	113	93

ONLINE TICKETS PROCESSED

For the period January to March 2021, the BOC processed and resolved 280,795 tickets covering various issues and concerns. Of these, 88.21% were related to the Online Filing of Goods Declaration.

The BOC maintained the average response time of 0.89 day per ticket and average resolution time of 4.98 days.



PROCESSED ONLINE TICKETS January – March 2021		
Ticket Category	Processed Online Tickets	% of Total
Online Filing	247,689	88.21%
Operations	12,154	4.33%
Accreditation	10,909	3.89%
Others	5,797	2.06%
Feedback & Inquiry	3,592	1.28%
Balikbayan Box	641	0.23%
IT Concerns	13	0.00%
TOTAL	280,795	100.00%



BORDER PROTECTION

SEIZED SMUGGLED GOODS

SUMMARY OF SEIZED SMUGGLED GOODS

January - March 2021

Commodity	No. of Seizures	Estimated Value
Illegal Drugs	48	87,302,732.00
Agricultural Products	27	18,342,132.14
General Merchandise	49	851,750,412.79
Vehicles & Accessories	14	6,951,488.79
Counterfeit Goods	10	1,624,808,150.00
Used Clothing	10	27,006,500.00
Steel Products	1	0.00
Cigarettes/Tobacco	28	537,345,943.00
Other Products	39	44,497,941.47
Electronics	17	1,328,350.00
Firearms	9	40,106,900.00
Wildlife & Natural Resources	3	3,719,177.80
Alcoholic Beverages	2	3,905,504.80
PPE, Medical Supplies, Cosmetics	18	52,503,112.28
Jewelry	3	650,000.00
Food Stuff	1	0.00
Chemicals	1	799,635.80
Currency	2	144,120.00
Fuel & Oil	4	500,000.00
TOTAL	286	3,301,662,100.87



BOC remained vigilant against unscrupulous importers through intensified intelligence and enforcement operations and consistent examination and inspection of containers at various ports of entry nationwide.

The Bureau's strengthened anti-smuggling efforts resulted in 286 seizures of shipments with an estimated value of P3.3 billion.

Intelligence & Enforcement Operations	Examination & Port Inspection	Total Value
P2.616-B	P684-M	P3.3-B



INTENSIFIED INTELLIGENCE & ENFORCEMENT OPERATIONS



43 LOA Issued



37 Positive LOA

SEIZED SMUGGLED GOODS FROM INTELLIGENCE & ENFORCEMENT OPERATIONS

January - March 2021

Commodity	No. of Seizures	Estimated Value
General Merchandise	13	840,930,000.00
Vehicles & Accessories	1	2,000,000.00
Counterfeit Goods	5	1,524,741,500.00
Used Clothing	8	26,800,000.00
Cigarettes/Tobacco	3	169,766,000.00
PPE, Medical Supplies, Cosmetics	3	52,000,000.00
Food Stuff	1	0.00
Fuel & Oil	3	500,000.00
TOTAL	37	2,616,737,500.00

In the first quarter of 2021, 43 Letters of Authority (LOA) were issued by BOC resulting in the seizure of various imported goods. Of these, 37 LOAs were found to be positive and resulted in the issuance of Warrants of Seizure and Detention.

BOC's intensified intelligence and enforcement operations, in coordination with national law enforcement agencies, resulted in the seizure of various smuggled goods with an estimated value of P2.616 billion.

INTENSIFIED EXAMINATION & PORT INSPECTION



SEIZED SMUGGLED GOODS FROM PORT EXAMINATION & INSPECTION

January - March 2021

Commodity	No. of Seizures	Estimated Value
Illegal Drugs	48	87,302,732.00
Agricultural Products	27	18,342,132.14
General Merchandise	36	10,820,412.79
Vehicles & Accessories	13	4,951,488.79
Counterfeit Goods	5	100,066,650.00
Used Clothing	2	206,500.00
Steel Products	1	0
Cigarettes/Tobacco	25	367,579,943.00
Other Products	39	44,497,941.47
Electronics	17	1,328,350.00
Firearms	9	40,106,900.00
Wildlife & Natural Resources	3	3,719,177.80
Alcoholic Beverages	2	3,905,504.80
PPE, Medical Supplies, Cosmetics	15	503,112.28
Jewelry	3	650,000.00
Food Stuff	0	0.00
Chemicals	1	799,635.80
Currency	2	144,120.00
Fuel & Oil	1	0
TOTAL	249	684,924,600.87

ISSUED ALERT ORDERS

January 1 – March 31, 2021

Issued Alert Orders	Qty
Negative	6
Positive	52
Pending	17
TOTAL	75

A total of 75 Alert Orders were issued by BOC in all collection districts for the first quarter of 2021 against various shipments suspected to have violated the rules and regulations of the Bureau.

BOC's prompt action against suspicious and alerted shipments led to 249 seizures of various smuggled goods amounting to P684.924 million.

DRUG BUSTS

BOC sustained its momentum in the fight against illegal drugs. The Bureau's efficient profiling of goods and non-intrusive inspection led to 48 seizures of various illegal drugs amounting to more than P87 million.

SUMMARY OF SEIZED ILLEGAL DRUGS January - March 2021		
Commodity	No. of Seizures	Estimated Value
Ecstasy	9	41,787,700.00
Marijuana	31	805,032.00
Shabu	8	44,710,000.00
TOTAL	48	87,302,732.00



CONDEMNED FORFEITED GOODS

VALUE OF CONDEMNED FORFEITED GOODS January – March 2021	
Commodities	Estimated Value
Counterfeit Goods	364,276,800.00
Cigarettes & Agricultural Products	197,492,500.00
Food, Raw Products, Poultry Needs	111,100,755.96
Automobiles	51,276,255.00
Garments, Assorted Goods & General Merchandise	31,161,410.50
Mechanical and Electric Goods	1,577,250.00
Chemical Goods	5,535,000.00
Scrap Metal	1,000,000.00
TOTAL : P763,419,971.46	

The BOC has been steadfast in facilitating the disposition of various forfeited goods. For the period January 1 to March 31, 2021, condemnation activities of various forfeited goods amounting to P763 million were conducted by BOC.



CASES FILED AGAINST UNSCRUPULOUS STAKEHOLDERS

In the first quarter of 2021, 40 cases were filed before the Department of Justice and the Professional Regulation Commission (PRC) against unscrupulous importers and customs brokers.

21

Criminal
Cases



19

Administrative
Cases

REVOKED CUSTOMS ACCREDITATIONS

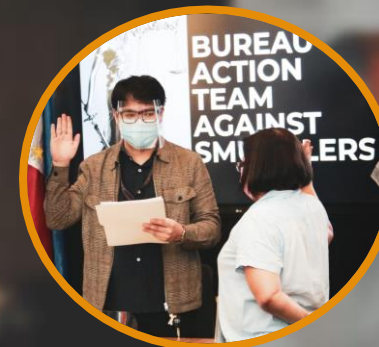
230

Importers

24

Customs Brokers

BOC ordered the revocation of accreditation with Customs of 230 importers and 24 customs brokers pursuant to Customs Memorandum Order No. 11-2014.



FUEL MARKING PROGRAM IMPLEMENTATION

A total of 4.193 billion liters of kerosene, diesel and gasoline were marked for the first quarter of 2021, equivalent to P35.84 billion duties and taxes collected.

The Fuel Marking Program aims to raise revenues while curbing fuel smuggling and leveling the Philippine oil industry's playing field. Beginning with its implementation in September 2019 until March 2021, the BOC and BIR marked a total of 21.7 billion liters of fuel and collected P211.73 billion in duties and taxes.



4.193 Billion Liters

Volume of Marked Fuel

P35.84 Billion

Value of Marked Fuel

ANTI-CORRUPTION MANIFESTO



We, the Commissioner, Deputy Commissioners, Assistant Commissioner, Port Collectors and officials of the Bureau of Customs, in pursuit of the President's directives to weed out corruption with the Presidential Anti-Corruption Commission's (PACC's) mandate, have jointly, voluntarily, and whole-heartedly agree to do the following without mental reservation and purpose of evasion, to wit:

1. Free ourselves from corruption activities;
2. Combat corruption in our own districts and offices;
3. Cooperate with our government in combating corruption;
4. Remain loyal to our oaths of office;
5. Inform the government through PACC of all corrupt activities that come to our knowledge;

Failure to fulfill our part in this manifesto should mean voluntary resignation from our office and may the curse of the LORD be upon us.
So help us GOD.

[Signatures of officials]

ANTI-GRAFT & CORRUPTION



BUREAU OF CUSTOMS

BOC ANTI-CORRUPTION MANIFESTO

As part of BOC's support and commitment to curbing corruption and Red Tape in government, all officials and personnel of the Bureau signed a Manifesto against corruption on March 30, 2021.

The manifesto is aimed at enabling a God-centered anti-corruption advocacy and moral transformation.



ACTION AGAINST ERRANT EMPLOYEES

Consistent with its campaign against corruption, 38 show-cause orders were issued against customs employees for non-compliance with existing customs rules and regulations.

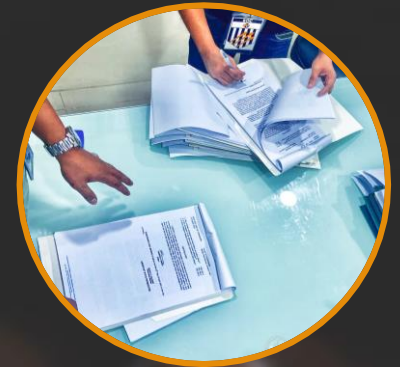
Of these, 5 were investigated by the BOC-Customs Intelligence and Investigation Service (CIIS). This resulted in the filing of 5 administrative cases before the BOC-Legal Service.

During the period, 1 Customs personnel were dismissed, and 3 were suspended.

ACTION AGAINST ERRANT CUSTOMS EMPLOYEES

January – March 2021

Personnel Issued with Show-Cause Orders	38
Personnel Investigated	5
Personnel with Filed Administrative Cases	5
Personnel Dismissed	1
Personnel Suspended	3



ENHANCED FEEDBACK MECHANISM

From January to March 2021, BOC CARES successfully processed 96 Citizens' Concerns referred by 8888 Citizens' Complaint Center, 85 or 89% of which were resolved, while 11 are still ongoing resolution.

BOC RESOLUTION RATE ON 8888 COMPLAINTS

January – March 2021

Citizen's Concerns Received	96
Resolved	85
Ongoing Resolution	11

Serving as the frontline for stakeholders' interaction, the Bureau of Customs-Customer Assistance and Response Services (BOC-CARES) has been handling thousands of requests for assistance, and information, as well as complaints and grievances from the general public.

To further boost the agency's client support service, BOC partnered with Digital Minds BPO Services, Inc. to ensure better transparency and greater efficiency in the facilitation of customs service management. This campaign is key to realizing our vision of a modernized and credible Customs administration that is among the world's best.





10-POINT PRIORITY PROGRAM

**Implementation of
Customs Modernization Program**

**Intensification of Post Clearance Audit
and Post-Entry Modification Measures**

Onboarding of 15 Agencies to the NSW

Full Implementation of AEO Program

**Promotion and Application of Advance
Ruling Program**

**Pursuit of Integrity Development and Quality
Management**

**Strengthening of Port Surveillance, Marine,
Interdiction and Water Patrol Capability**

**Enhancement of Customs Facilities
and Warehouse (CFW) Management**

Streamlining of Export Clearance Process

Simplification of Informal Entry Processing

10-POINT PRIORITY PROGRAM FOR 2021

The 10-Point Priority Program of the BOC provides the action framework towards achieving its mission to further enhance trade facilitation, border protection, and revenue collection.

This represents the objectives of BOC under the leadership of Commissioner Rey Leonardo B. Guerrero, defining with clarity the Bureau's form and functions. The 10-Point Priority Program concretizes the Duterte administration's thrust towards a modernized, world-class, and transparent customs agency.

STATUS & UPDATES:

Implementation of Customs Modernization Program

- Last February 23-24, 2021, CTI-TWG conducted Workshop for the drafting of the CTI Strategy, Road Map and Scorecard;
- For the improvement of the Cargo Targeting System, the 1st round of Quality Assurance Testing has been completed;
- For the Procurement of New Customs Processing System, the Initial TOR has been drafted.

Intensification of Post Clearance Audit and Post-Entry Modification Measures

- To improve compliance of stakeholders, PCAG has identified additional 78 companies for audit. Total of 94 out of 500 companies for audit;
- Gap Analysis has been completed in pursuit of ISO QMS Certification of PCAG;
- Documents for PCAG have been submitted through the CCC and BOC online portal;
- The Business Model of Computer Aided Risk Management System (CARMS) for audit has been submitted to MISTG.

Onboarding of 15 Agencies to the NSW

- Last March 22, 2021, DOF-BOC-TC Focused group meeting was conducted to introduce the AHTN DOF, TC and BOC PMO experts and to finalize the AHTN workshop program and schedules;
- 4/10 Cluster meetings conducted last March 2 and 4;
- Conducted meeting with PIAD to discuss the offer of Funding by USAID for ACDD and NSW Public awareness.

STATUS & UPDATES:

Full Implementation of AEO Program

- For the creation of AEO Online Portal, the Process flow chart and System, Requirements were submitted to MISTG on 26 February 2021 for review;
- On-going completion of System Requirement template;
- For the construction of AEO Office, the Design and floor plan is for verification by GSD;
- Participation in the ASEAN AEO Mutual Recognition Arrangement Meeting, BOC submitted inputs to the ASEAN AEO Paper Comparison on 19 March 2021.

Promotion and Application of Advance Ruling Program

- Imports Assessment Service is conducting a research on Advance Ruling of other ASEAN countries;
- Ongoing drafting of program instruction for the continuing Advance Ruling System Awareness Program for BOC Employees and Stakeholders;
- On February 03, 2021, ARS Process Flow Chart posted in BOC's website;
- MISTG is currently reviewing the software requirements for the e-ARS.

Pursuit of Integrity Development and Quality Management

- Pre-revalida for the Groups and Districts was conducted last March 8-12 and Group and Districts Revalida for Compliance Stage is scheduled on April 5-8, 2021;
- Cascading of e-IPCR was conducted last January 12 to February 26, 2021 and pilot implementation of e-IPCR and e-PSC portal started last March 22, 2021;
- Port of Davao, Subport of Iligan and CCC-Subic have completed 45% of their documentation preparation for ISO Certification.

STATUS & UPDATES:

Strengthening of Port Surveillance, Marine, Interdiction and Water Patrol Capability

- Completed the SOLAS Certification;
- Completed the Review, Approval and Submission of TOR for the Procurement of water patrol boats and surveillance equipment/other gadgets;
- Notice of Award was signed. Ten days after contractor places bond, A Notice to Proceed, then thirty (30) days first boat will be delivered.

Enhancement of Customs Facilities and Warehouse (CFW) Management

- Selected Service Provider for the Integration of Inventory Management (IMS);
- CMO is being drafted in the Integration of IMS for CFWs.

Streamlining of Export Clearance Process

- Revisited CMO 4-2020 and exploratory consultation with MISTG;
- Meeting with ATI and MISTG on the alignment of OLRs for export was held on 23 March 2021;
- Revisit Joint Memo with PEZA;
- Drafting of CMO on the Full utilization of E2M Automated Export Declaration System;
- Conducted the Presentation of the VASP on the integration of AEDS and E2M.

Simplification of Informal Entry Processing

- Final review of CAO on Informal Entry Process in the Project Management Office;
- Coordinated with the XIP-POM for the monitoring of the mandatory x-ray inspection of all consolidated shipment of "Balikbayan Boxes."



BUREAU OF CUSTOMS
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PROFESSIONALISM
INTEGRITY
ACCOUNTABILITY