

2019.07-010



Republic of the Philippines
Department of Finance
BUREAU OF CUSTOMS
1099 Manila

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[Signature]

MEMORANDUM



BOC-01-01202

To : ALL DISTRICT COLLECTORS
ALL DEPUTY COLLECTORS FOR ADMINISTRATION
ALL OTHERS CONCERNED

From : ATTY. EDWARD JAMES A. DY BUCO
Deputy Commissioner, AOCG

Subject : UPDATING OF CITIZEN'S CHARTER

Date : 10 July 2019

The Memorandum of the Commissioner, dated 7 May 2019, required all ports to update or revise by 31 May 2019 the existing Citizen's Charter to ensure that all services applicable or appropriate to your respective ports are compliant with existing laws, rules and regulations.

Thus, all Administrative Officers who will attend the Rewards and Attrition Working Group (RAWG) Writeshop on July 17-19, 2019 are directed to present thereat the updated/revised Citizen's Charter of their respective ports, for review and comments.

For strict compliance.