

FORM A-1
DETAILS OF BUREAU/OFFICE PERFORMANCE INDICATORS AND ACCOMPLISHMENTS

DEPARTMENT: DEPARTMENT OF FINANCE
BUREAU: BUREAU OF CUSTOMS

Major Final Outputs/Responsible Bureau (1)	Performance Indicator 1 (2)	FY 2015 Accomplishment for Performance Indicator 1 (3)	Performance Indicator 2 (4)	FY 2015 Accomplishment for Performance Indicator 2 (5)	Performance Indicator 3 (6)	FY 2015 Accomplishment for Performance Indicator 3 (7)	Performance Indicator 4 (8)	FY 2015 Accomplishment for Performance Indicator 4 (9)	Performance Indicator 5 (10)	FY 2015 Accomplishment for Performance Indicator 5 (11)	Performance Indicator 6 (12)	FY 2015 Accomplishment for Performance Indicator 6 (13)	Performance Indicator 7 (14)	FY 2015 Accomplishment for Performance Indicator 7 (15)	Performance Indicator 8 (16)	FY 2015 Accomplishment for Performance Indicator 8 (17)	REMARKS (18)
A. Major Final Outputs (MFOs)/Operations																	
MFO 1: COLLECTION OF DUTIES AND TAXES	Collection Performance		Passenger Processing		Enforcement		Exports and Warehousing Operations										
	Amount of Duties and Taxes	367.535B	Number of inspections that result in detection of one or more irregularities	5,723	Number of enforcement actions (alerts) undertaken	1,550	Volume of imported goods entered for warehousing and to special economic zones	4,101,424,873 kgs									
	No. of entries filed containing commercial goods	764,213															
B. Support to Operations (STO)																	
C. General Administration and Support Services (GAAS)																	
MFO 5: Compliance with Good Governance (Transparency & Accountability)	Maintenance & Updating of the BOC Transparency Seal	95%	PhilGEPS Posting	100%	Liquidation of Cash Advances	100%	Compliance to Citizen's Charter	a) The BOC Citizen's Charter is posted at the BOC Website and is accessible to the public @www.customs.gov.ph/reports/boc-transparency-seal. b) The Citizen's Charter is posted as information billboard in all service offices of the BOC that deliver frontline services (e.g., Assessment Division of Formal Entry Division) in all Collection Districts. c) The Citizen's Charter which was first published on 15 Dec. 2008 and no revision was made up to this time since the processes were still applicable in all frontline services. d) The Citizen's Charter already	SALN Submission/Filing	98%	Publication of Financial Report	100%	Budget Utilization Rate	76.40%	COA Submission of FS	100%	

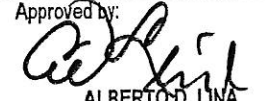
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								shows the improvements that resulted from the process review of frontline service at the Port of Batangas. In the 1st quarter of 2015 the ISO 9001:2008 Certification of the Port of Batangas was revalidated by TUV-SUD for the 3rd year.									

Prepared by:


RAFAEL M. CRISOL, JR.
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Approved by:


ALBERTO D. LINA
 Commissioner

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