



## Section I. Invitation to Bid

### “Procurement of Extended Support and Maintenance of E2M (Electronic-to-Mobile) Application for Bureau of Customs”

1. The Bureau of Customs (BOC) through the authorized appropriations under the CY 2021 General Appropriations Act intends to apply the sum of Ninety-Six Million (Php96,000,000.00) being the Approved Budget for the Contract (ABC) to payments under the contract for the “Procurement of Extended Support and Maintenance of E2M (Electronic-to-Mobile) Application for Bureau of Customs”. Bids received in excess of the ABC shall be automatically rejected at the bid opening.

The bidding for multi-year contract for the “Procurement of Extended Support and Maintenance of E2M (Electronic-to-Mobile) Application for Bureau of Customs” is in accordance with the approved Multi-Year Contractual Authority (MCYA) No. BMB-A-21-000003. The BOC reserves the right to pre-terminate the contract without liability for reasons of budgetary limitations in succeeding year.

2. The Bureau of Customs now invites bids for the local and foreign authorized provider of the above Procurement Project. Delivery of the Goods shall be in accordance with the Delivery Schedule under Section VI. Schedule of Requirements. is required specified in the Technical Specification. Bidders should have completed, within five (5) years from the date of submission and receipt of bids, a contract similar shall refer to contracts pertaining to “development and maintenance of software application”. The description of an eligible bidder is contained in the Bidding Documents, particularly, in Section II (Instructions to Bidders).
3. Bidding will be conducted through open competitive bidding procedures using a non-discretionary “pass/fail” criterion as specified in the 2016 revised Implementing Rules and Regulations (IRR) of Republic Act (RA) No. 9184.

Qualifications of the bidder:

- a) Bidding is open to both local and foreign corporations;
  - b) Must be a provider for the development, customization, modification, maintenance and upgrading of all software and applications using the SOClass™ framework, including Trade World Manager;
  - c) Must have appropriate technical support available either remotely or on-site as specified in the Resource Plan of the TOR;
4. Prospective bidders may obtain further information from the BOC Bids and Awards Committee (BAC) Secretariat and inspect the Bidding Documents at the address given below during office hours from 8:00 a.m. to 5:00 p.m.
  5. A complete set of Bidding Documents may be acquired by interested Bidders on August 28, 2021, from the given address and website below and upon payment of the applicable fee for the Bidding Documents, pursuant to the latest guidelines issued by the GPPB, in the amount of Fifty Thousand Pesos (Php50,000.00). The Procuring Entity shall allow the bidder to present its proof of payment for the fees to be presented in person.
  6. The BOC will hold a Pre-Bid Conference on September 06, 2021, 10:00 a.m. at the GSD Conference Room, Ground Floor, OCOM Building, South Harbor, Gate 3, Port Area, Manila, and/or through videoconferencing/webcasting via Microsoft Teams, which shall be open to prospective bidders. Sent a Letter of Intent through email and we will send the link via Microsoft Teams.
  7. Bids must be duly received by the BAC Secretariat through manual submission at the office address as indicated below on or before September 20, 2021, 9:30 a.m. Late bids shall not be accepted.
  8. All bids must be accompanied by a bid security in any of the acceptable forms and in the amount stated in **ITB** Clause 14.



# BUREAU OF CUSTOMS

MAKABAGONG ADUANA, MATATAG NA EKONOMIYA



PROFESSIONALISM

INTEGRITY

ACCOUNTABILITY

9. Bid opening shall be on September 20, 2021, 10:00 a.m. at the given address below. Bids will be opened in the presence of the bidders' representatives who choose to attend the activity.

10. The BOC reserves the right to reject any and all bids, declare a failure of bidding, or not award the contract at any time prior to contract award in accordance with Section 41 of RA 9184 and its IRR, without thereby incurring any liability to the affected bidder or bidders.

11. For further information, please refer to:

BOC-BAC Secretariat  
General Services Division  
OCOM Bldg., South Harbor, Gate 3, Port Area, Manila  
Telefax No. 527-9757  
Email address: [bacsecretariat@customs.gov.ph](mailto:bacsecretariat@customs.gov.ph)

12. You may visit the following websites:

For downloading of Bidding Documents: <https://customs.gov.ph/bid-opportunities/>

Date issued: August 28, 2021

  
**ATTY. ALVIN H. EBREO, CESE**  
*Chairperson, BOC-BAC*