

**MEMORANDUM**

FOR : ALL DISTRICT COLLECTORS
ALL VASP ARRASTRE OPERATORS
ALL MISTG SITE MANAGERS

FROM : 
ALLAN C. GERONIMO
Deputy Commissioner, MISTG



BOC-07-00964

SUBJECT : E2M DATABASE PATCH ACTIVITY

DATE : 15 October 2021

Please be informed that the Management Information System and Technology Group (MISTG) will be conducting a maintenance activity to address an issue with the servers' internal storage. This will be resolved through the installation of a critical patch on the server of the Bureau of Customs.

The activity will result in a scheduled downtime from **11:00 PM of 16 October 2021 up to 06:00 AM of 17 October 2021**. Please be advised that during this period, the E2M will not be available. We advise all concerned persons to process all transactions before the scheduled downtime.

Advisory will be issued once the activity finishes and the system is up and available.