



BUREAU OF CUSTOMS

MAKABAGONG ADUANA, MATATAG NA EKONOMIYA



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IAG Memo No. 16-2023


MEMORANDUM

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IQMS-OCOM-2279

TO : ALL BOC OFFICIALS AND EMPLOYEES

FROM : 
ATTY. KRIDEN F. BALGOMERA
Officer-in-Charge,
Interim Internal Quality Management System Office

SUBJECT : CASCADING OF THE UPDATED BUREAU OF CUSTOMS QUALITY POLICY STATEMENT

DATE : April 12, 2023

Reference:

1. Administrative Order No. 25-IATF MC #1-2022 Requiring Establishment of Quality Management System (QMS); and
2. ISO 9001:2015, QMS – Requirements.

Discussion:

3. ISO 9001:2015, QMS requires the Top Management of the organization (BOC) to establish a Quality Policy that is communicated across the organization.
4. In view of the foregoing, all Bureau of Customs Officials and Personnel are being informed of the updated Quality Policy Statement (attached as annex "A") and Bureau of Customs Internal Audit Program (annex "B") signed by the Commissioner Bienvenido Y. Rubio.
5. For information and guidance.



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QUALITY POLICY STATEMENT

The Bureau of Customs envisions to be a modernized and credible Customs Administration that is among the World's best.

To fully realize our vision and to achieve our mission to enhance trade facilitation, strengthen border security, and improve collection of lawful revenues, we fully commit to continually improve our established Quality Management Systems by harnessing the transformative potentials of digital automation, providing capacity building programs for the workforce, complying with customs and other relevant laws, rules, and regulations, and enhancing our policies and processes, thereby meeting the requirements and expectations of our stakeholders and partners.



BIENVENIDO Y. RUBIO

Commissioner *rub*