



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF CUSTOMS
MANILA

8 October 2014

MEMORANDUM

**TO: All District/Port Collectors
Deputy Collectors for Assessment
Deputy Collectors for Operations
Chiefs, Formal Entry Division or equivalent unit
Chiefs, Warehousing Assessment Division or equivalent unit
Examiners/Appraisers
All others concerned**

SUBJECT: Acceptance of Paper Permits for Customs Clearance

Due to the continuous degradation in the performance of the National Single Window (NSW) System, the Bureau of Customs is temporarily accepting/ recognizing paper or manually-processed commodity clearances and permits while the NSW is undergoing corrective maintenance. Verification of such permits and licenses shall be done by the Customs Examiners, in coordination with the concerned regulating agencies. Further, concerned Bureau personnel are hereby directed to accept/recognize the manually-processed permits until the maintenance has been fully completed.

Meanwhile, processing of permits in the NSW System will still be continued while maintenance is ongoing.

Should you have further concerns/inquiries on this matter, please directly contact the NSW helpdesk and/or the agencies concerned. The NSW helpdesk can be contacted at telephone number 705-6034/ 7056096-99.

For your information and guidance.


JOHN P. SEVILLA
Commissioner



OCT 08 2014