



BUREAU OF CUSTOMS

MAKABAGONG ADUANA, MATATAG NA EKONOMIYA



PROFESSIONALISM

INTEGRITY


ACCOUNTABILITY

MISTG Memo No. 09-2023

MEMORANDUM

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TO : ALL USERS OF VIRTUAL PRIVATE NETWORK (VPN)
ALL OTHERS CONCERNED

FROM : 
ATTY. KRIDEN F. BALGOMERA
OIC-Deputy Commissioner
Management Information System and Technology Group

SUBJECT : CHANGING OF VPN PASSWORD

DATE : 23 May 2023

In accordance with the Customs Memorandum Order (CMO) No. 01-2022 - Bureau of Customs Information Security Policy, please be reminded of one of the salient provisions of the BOC Information Security Policy, to wit:

“Section 6.3.3 provides that:

e. “All user level passwords must be changed at a maximum period of every 90 days, or whenever a system prompts the user to change it. Default passwords must also be change immediately. If the user becomes aware, or suspects, that his/her password has become known to someone else, the user must change it immediately and report his/her concern to the appropriate MISTG Division.”

The Management Information Systems and Technology Group (MISTG) will conduct a mandatory reset of all Virtual Private Network (VPN) accounts passwords on **26 May 2023**.

Anent to this, all Bureau of Customs (BOC) personnel and Other Government Agencies (OGAs) with VPN are hereby enjoined to change their current password on or before **26 May 2023**. Failure to do so will result in account deactivation.

You may ask for assistance or email MISTG or the onsite MISTG Site Manager at mistg-tms-smd@customs.gov.ph and landline **(02)8705-6081**.

For information and appropriate action.