BUREAU OF CUSTOMS

Professionalism Integrity Accountability



MEMORANDUM

MASTER COPY

FOR

SENIOR AND JUNIOR OSM FOCAL POINTS OF ALL

GROUPS AND COLLECTION DISTRICTS

ALL PERSONNEL CONCERNED

FROM

REY LEONARDO B. GUERRERO

Commissioner & MAY 18 2023

OC-03-05653

SUBJECT

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PGS COMPLIANCE STAGE: ONLINE SURVEY

DATE

11 MARCH 2020

In line with the BOC's Compliance Stage Interventions under the Performance Governance System (PGS), a **Spot Audit** will be conducted wherein 10% of personnel from each Group and Collection District will be chosen at random to participate in the **Online Survey** to be conducted by the Institute for Solidarity in Asia (ISA).

The link to this Online Survey will be sent out by members of the OSM Central Unit, and will be accessible from **May 18-22, 2020**, to the e-mail addresses used during the PGS Online Test.

Notification as to the names of personnel who will take the Online Survey will be released by the OSM Central Unit within this week.

Non-compliant personnel will be issued a show cause order and will be reflected in his/her 201 File.

FOR STRICT COMPLIANCE.

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