

REPUBLIC OF THE PHILIPPINES DEPARTMENT OF FINANCE BUREAU OF CUSTOMS

Manila 1099

BIDS AND AWARDS COMMITTEE

SUPPLEMENTAL/BID BULLETIN

ADDENDUM NO. 1

PROVISION OF NETWORK BACKHAUL (WAN AND INTERNET)

This Addendum No. 1 dated 13 December 2017 is issued to clarify, modify or amend items in the Bid Documents. This shall form an integral part of the Bid Documents.

ISSUES	CLARIFICATION/AMENDMENTS
Section VI. Schedule of Requirements	Section VI. Schedule of Requirements
General Description	General Description
Supply, Delivery, Installation, Configuration, Testing and Commissioning of BOC Wide Area Network and Internet	Supply, Delivery, Installation, Configuration, Testing and Commissioning of BOC Wide Area Network and Internet
Quantity: 1 lot	Quantity: 1 lot
Delivery, Weeks/Months	Delivery, Weeks/Months
Within 90 days upon issuance of notice to proceed	Within 120 calendar days upon issuance of notice to proceed
Section VII. Technical Specifications	Section VII. Technical Specifications
1.5 The Service Provider shall operate a Network Operations Center (NOC) that has a team of certified network professionals which includes at least 50 MEF-CECP (MEF – Carrier Ethernet Certified Professional) personnel, at least 200 Fiber Optic Association certified personnel; and 15 CCIE personnel for 24x7 operations to monitor, troubleshoot and maintain the BOC MPLS service/network.	1.5 The Service Provider shall operate a Network Operations Center (NOC) that has a team of certified network professionals which includes at least 10 MEF-CECP (MEF – Carrier Ethernet Certified Professional) personnel, at least 200 Fiber Optic Association certified personnel; and 15 CCIE personnel for 24x7 operations to monitor, troubleshoot and maintain the BOC MPLS service/network.
1.5.1. The Service Provider must ensure that the NOC has relevant processes and systems in place on Quality Management, Information Security Management, Service Management, and Business Continuity which shall include (as minimum): ISO 27001:2005 Information Security Management System; ISO 22301:2012 Business Continuity Management System; and ISO 27001:2013 Information Security Management Systems.	1.5.1. The Service Provider must ensure that the NOC has relevant processes and systems in place on Quality Management, Information Security Management, Service Management, and Business Continuity which shall include (as minimum):—ISO 27001:2005 Information Security Management System; ISO 22301:2012 Business Continuity Management System; and ISO 27001:2013 Information Security Management Systems.



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BUREAU OF CUSTOMS

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B. Coverage and Bandwidth:

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38. Sub Port of Kalibo

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Address: Bureau of Customs, Kalibo International Airport, Brgy. Pook, Kalibo,

Aklan

Section VII. Technical Specifications

Section VII. Technical Specifications is revised as attached.

Reminders:

• Submission of bids will be on or before 20 December 2017, 09:00 AM

• Bidders shall sign and initial all pages of the bid.

• Late submission will not be accepted.

Attachment/s: As stated

For guidance and information of all concerned.

ATTY. ALVIN H. EBREO Vice-Chairperson, BOC-BAC