

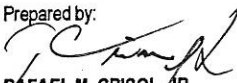
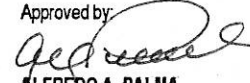
**FY 2016 QUARTERLY PHYSICAL REPORT OF OPERATION**

As of December 31, 2016

Department : Department of Finance  
 Agency : Bureau of Customs  
 Operating Unit :  
 Organization Code : 11-002-00-00000

x	Current Year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	Responsible Offices	Unit of Measures	Physical Targets					Physical Accomplishments					Variance	Remarks	
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total			
1		3	4	5	6	7	8=(4+5+6+7)	9	10	11	12	13=(9+10+11+12)	14	15	
<b>Part A</b>															
<b>I. Operations</b>															
<b>MFO 1 - Collection of Duties and Taxes</b>															
<b>PI Set 1: Collection Performance</b>															
Quantity 1	Amount of duties and taxes collected	Financial Service	Million Pesos	116,562	121,762	127,396	132,954	498,674	90,501	100,050	97,382	108,842	396,775	(101,899)	4th Quarter amount is preliminary
Quantity 2	Number of <b>entries filed</b> containing commercial goods	MISTG	Number	150,000	165,000	170,000	185,000	670,000	196,404	221,173	218,718	221,745	858,040	188,040	
Quality 1	Estimated potential customs tax effort	Financial Service	Percentage	3.5%	3.5%	3.5%	3.5%	3.5%	2.8%	2.8%	2.8%	-			GDP for 4th Quarter not yet available
Quality 2	Percentage of inspections resulting in 10% or greater increase in assessment of duties or taxes	Port Operations Service	Percentage	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	
Quality 3	Percentage of customers whose goods are cleared that rate the service as good or better	Port Operations Service	Percentage	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Timeliness 1	Percentage of imported goods cleared within 10 days of arrival at port	Port Operations Service	Percentage	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
<b>PI Set 2: Passenger processing</b>															
Quantity	Number of inspections that result in detection of one or more irregularities	Passenger Service, NAIA	Number	1,500	1,500	1,500	1,500	6,000	1,090	1,430	2,131	1,608	6,259	259	
Quality 1	Percentage of passengers and crew who rate the service as good or better	Passenger Service, NAIA	Percentage	90%	90%	90%	90%	90%	99%	99%	99%	99%	99%	9%	ISO Report
Quality 2	Percentage of prosecutions that result in a favourable judgment for Government	Passenger Service, NAIA	Percentage	80%	80%	80%	80%	80%	100%	99%	99%	99%	99%	-1%	Law Division Report
Timeliness	Percentage of arriving international passengers and crew processed within 30 minutes of baggage presentation to customs	Passenger Service, NAIA	Percentage	90%	90%	90%	90%	90%	100%	100%	100%	100%	100%	10%	Time & Motion Report & Monthly Performance Report
<b>PI Set 3 : Enforcement</b>															
Quality 1	Number of enforcement actions (alerts) undertaken	IG/EG	Number	55	65	65	55	240	340	209	132	171	852	612	
	Percentage of actions that result in favourable judgement for Government	IG/EG	Percentage	85%	85%	85%	85%	85%	40.28%	42.14%	67%	89%	60%	-25%	
Quality 2	Percentage of shipment selected and physically examined or x-rayed resulting to seizures	XIP, EG	Percentage	15%	15%	15%	15%	15%	40%	14.28%	36.71%	67%	39%	24%	
Timeliness	Percentage of enforcement actions (alerts) completed within 30 days from issuance of alert orders	IG/EG	Percentage	100%	100%	100%	100%	100%	56.22%	59.47%	67%	100%	71%	-29%	

Particulars	Responsible Offices	Unit of Measures	Physical Targets					Physical Accomplishments					Variance	Remarks	
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total			
<b>PI Set 4: Exports and Warehousing Operations</b>															
Quantity	Volume of imported goods entered for warehousing and to special economic zones	Port Operations Service	MT	52,500 MT	55,000 MT	55,000 MT	47,500 MT	210,000 MT	133,613 MT	208,244 MT	241,792 MT	274,346 MT	857,955 MT	647,955 MT	
Quality 1	Percentage of customers who report irregularities with respect to their stored goods	Port Operations Service	Percentage	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Quality 2	Percentage of customers who rate the service as good or or better	Port Operations Service	Percentage	85%	85%	85%	85%	85%	85%	90%	90%	90%	90%	5%	
Timeliness 1	Percentage of customers who rate timeliness of access to facilities as good or better	Port Operations Service	Percentage	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%		
Timeliness 2	Percentage of shipments entered for warehousing legally withdrawn for various purposes within the prescribed period	Port Operations Service	Percentage	10%	10%	10%	10%	10%	100%	100%	100%	100%	100%	90%	
<b>Part B</b>															
Major Programs/Projects															
KRA No. 1 - Anti-Corruption, Transparent, Accountable and Participatory Governance															
A. MPP 1 - BOC Integrity Action Plan															
Continuous Professional Development															
1) Number of Trainings Conducted		ITDD		20	33	25	22	100	26	52	54	50	182	82	
B. Anti-Smuggling Program (RATS)															
1) Number of cases filed		Legal Service		6	6	6	6	24	4	2	0	0	6	(18)	
KRA No. 3 - Rapid, Inclusive and Sustained Economic Growth															
MPP 1 - Revenue Generation															
1) Duties and taxes collected (In Million Pesos)		Financial Service		116,562	121,762	127,396	132,954	498,674	90,501	100,050	97,382	108,842	396,775	(101,899)	
Prepared by:				Approved by:											
															
<b>RAFAEL M. CRISOL, JR.</b> Chief, Budget Division				<b>ALFREDO A. PALMA</b> OIC-Deputy Commissioner, IAG											
Date:				Date:											