

2016-04-002



Republic of the Philippines
Department of Finance
Bureau of Customs
1099 Manila

30 March 2016

MEMORANDUM to:

**All District/Port Collectors
Deputy Collectors for Assessment
Deputy Collectors for Operation
Chiefs, Formal Entry Division or equivalent unit
Chiefs, Warehousing Assessment Division or equivalent unit
Examiners/Appraisers
All others concerned**

Subject: Acceptance of NTC Paper Permits for Customs Clearance

Attached herewith is the Bancnet Circular No.: BDD-2016-0106 with regard to the temporary suspension of BancNet's Internet Payment Gateway facility due to on-going security enhancements. This will be completed in approximately one (1) month from release of the Circular to activate appropriate system changes.

In connection, please be informed that concerned Bureau personnel are hereby directed to accept/recognize paper or manually-processed NSW permits from the National Telecommunications Commission (NTC) within the said period. It shall be the task of the Customs Examiners to verify the authenticity of such permits and licenses.

The National Single Window Helpdesk and the National Telecommunications Commission (NTC) can be contacted for concerns on the veracity of the submitted permits and licenses issued. The NSW Helpdesk can be contacted at telephone number 7056096-99. Meanwhile, processing of other permits in the National Single Window System will still be continued.

For immediate compliance.

ALBERTO D. LINA
Commissioner



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DATE: MARCH 30, 2016

TO: ALL PARTICIPATING MEMBERS
E-MERCHANTS
E-MERCHANT AGGREGATORS

FROM: OFFICE OF THE GENERAL MANAGER

RE: TEMPORARY SUSPENSION OF INTERNET PAYMENT GATEWAY

This is to inform you that BancNet's Internet Payment Gateway facility has been temporarily suspended to enable us to apply appropriate security enhancements. It is estimated that the related activities to apply the necessary system changes will be completed in approximately one (1) month from release of this memorandum.

The duration of the service unavailability will allow BancNet to fully develop and test the enhancements. During this time, we request that you manage your clients' expectations accordingly.

We understand the implications of the suspension of this service on your current operations and we are truly sorry for the inconvenience.

We shall update you the soonest on the progress of our action plan.

For questions or clarifications, please feel free to contact us through the BancNet Relationship Manager assigned to your institution.

Thank you for your understanding and continued support.

ARISTEO ZAFRA JR.
GENERAL MANAGER