





REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF CUSTOMS
1099 MANILA

MEMORANDUM

TO : ALL DEPUTY COMMISSIONERS
ASSISTANT COMMISSIONER
ALL SERVICE DIRECTORS
ALL DISTRICT COLLECTORS/PORT COLLECTORS

FROM : REY LEONARDO B. GUERRERO
Commissioner   BOC-09-03563
JUN 19 2019

SUBJECT : SUBMISSION OF GROUP/PORT FREQUENTLY
ASKED QUESTIONS (FAQS)

DATE : 19 JUNE 2019

To enhance and optimize the operation of our recently launched BOC Portal, you are hereby directed to submit to this office, a list of Frequently Asked Questions (FAQS) encountered by your respective groups, offices and ports on or before 20 June 2019, Thursday.

These FAQS shall be posted in the BOC Portal for the information and guidance of BOC stakeholders.

For strict compliance.