



**MEMORANDUM**

**TO :** ALL BOC OFFICIALS AND EMPLOYEES

**FROM :**   
**DONATO B. SAN JUAN**  
*Deputy Commissioner,*  
Internal Administration Group 

**SUBJECT :** **CASCADING OF THE UPDATED BUREAU OF CUSTOMS QUALITY POLICY STATEMENT**

**DATE :** **September 27, 2022**

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**Reference:**

1. Administrative Order No. 25-IATF MC #1-2022 Requiring Establishment of Quality Management System (QMS); and
2. ISO 9001:2015, QMS – Requirements.

**Discussion:**

3. ISO 9001:2015, QMS requires the Top Management of the organization (BOC) to establish a Quality Policy that is communicated across the organization.
4. In view of the foregoing, all Bureau of Customs Officials and Personnel are being informed of the updated Quality Policy Statement signed by the Acting Commissioner Yogi Filemon L. Ruiz, attached as Annex "A" of this memorandum.
5. For information and guidance.

## QUALITY POLICY STATEMENT

The Bureau of Customs envisions to be a modernized and credible Customs Administration that is among the World's best.

To fully realize our vision and achieve our mission to enhance trade facilitation, strengthen border security and improve collection of lawful revenues,

**WE** fully commit to continually improve our established Quality Management Systems by harnessing the power of automation, providing capacity building programs for the workforce, complying with customs and other relevant laws, rules and regulations, and enhancing our policies and processes, thereby meeting the requirements and expectations of our stakeholders and partners.

A handwritten signature in blue ink, appearing to read "Yogi Filemon L. Ruiz", written over a horizontal line.

**YOGI FILEMON L. RUIZ**  
Acting Commissioner